KYOCERA

FS-1350DN

SERVICE MANUAL

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First Edition

CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

It may be illegal to dispose of this battery into the municipal waste stream. Check with your local solid waste officials for details in your area for proper disposal.

ATTENTION

IL Y A UN RISQUE D'EXPLOSION SI LA BATTERIE EST REMPLACEE PAR UN MODELE DE TYPE INCORRECT. METTRE AU REBUT LES BATTERIES UTILISEES SELON LES INSTRUCTIONS DONNEES.

Il peut être illégal de jeter les batteries dans des eaux d'égout municipales. Vérifiez avec les fonctionnaires municipaux de votre région pour les détails concernant des déchets solides et une mise au rebut appropriée.

Revision history

Revision	Date	Replaced pages	Remarks

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Safety precautions

This booklet provides safety warnings and precautions for our service personnel to ensure the safety of their customers, their machines as well as themselves during maintenance activities. Service personnel are advised to read this booklet carefully to familiarize themselves with the warnings and precautions described here before engaging in maintenance activities.

Safety warnings and precautions

Various symbols are used to protect our service personnel and customers from physical danger and to prevent damage to their property. These symbols are described below:

⚠**DANGER:** High risk of serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

⚠**WARNING:** Serious bodily injury or death may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

⚠**CAUTION:** Bodily injury or damage to property may result from insufficient attention to or incorrect compliance with warning messages using this symbol.

Symbols

The triangle (△) symbol indicates a warning including danger and caution. The specific point of attention is shown inside the symbol.

 General warning.

 Warning of risk of electric shock.

 Warning of high temperature.

⃠ indicates a prohibited action. The specific prohibition is shown inside the symbol.

 General prohibited action.

 Disassembly prohibited.

● indicates that action is required. The specific action required is shown inside the symbol.

 General action required.

 Remove the power plug from the wall outlet.

 Always ground the copier.

1.Installation Precautions

⚠WARNING

- Do not use a power supply with a voltage other than that specified. Avoid multiple connections to one outlet: they may cause fire or electric shock. When using an extension cable, always check that it is adequate for the rated current. .....

- Connect the ground wire to a suitable grounding point. Not grounding the copier may cause fire or electric shock. Connecting the earth wire to an object not approved for the purpose may cause explosion or electric shock. Never connect the ground cable to any of the following: gas pipes, lightning rods, ground cables for telephone lines and water pipes or faucets not approved by the proper authorities. .....

⚠CAUTION:

- Do not place the copier on an infirm or angled surface: the copier may tip over, causing injury. .....

- Do not install the copier in a humid or dusty place. This may cause fire or electric shock. .....

- Do not install the copier near a radiator, heater, other heat source or near flammable material.

  This may cause fire. .....

- Allow sufficient space around the copier to allow the ventilation grills to keep the machine as cool as possible. Insufficient ventilation may cause heat buildup and poor copying performance. .....

- Always handle the machine by the correct locations when moving it. .....

- Always use anti-toppling and locking devices on copiers so equipped. Failure to do this may cause the copier to move unexpectedly or topple, leading to injury. .....

- Avoid inhaling toner or developer excessively. Protect the eyes. If toner or developer is accidentally ingested, drink a lot of water to dilute it in the stomach and obtain medical attention immediately. If it gets into the eyes, rinse immediately with copious amounts of water and obtain medical attention. .....

- Advice customers that they must always follow the safety warnings and precautions in the copier's instruction handbook. .....

2.Precautions for Maintenance

⚠WARNING

- Always remove the power plug from the wall outlet before starting machine disassembly. .....

- Always follow the procedures for maintenance described in the service manual and other related brochures. .....

- Under no circumstances attempt to bypass or disable safety features including safety mechanisms and protective circuits. .....

- Always use parts having the correct specifications. .....
- Always use the thermostat or thermal fuse specified in the service manual or other related brochure when replacing them. Using a piece of wire, for example, could lead to fire or other serious accident. .....

- When the service manual or other serious brochure specifies a distance or gap for installation of a part, always use the correct scale and measure carefully. .....

- Always check that the copier is correctly connected to an outlet with a ground connection. .....
- Check that the power cable covering is free of damage. Check that the power plug is dust-free. If it is dirty, clean it to remove the risk of fire or electric shock. .....

- Never attempt to disassemble the optical unit in machines using lasers. Leaking laser light may damage eyesight. .....

- Handle the charger sections with care. They are charged to high potentials and may cause electric shock if handled improperly. .....

⚠CAUTION

- Wear safe clothing. If wearing loose clothing or accessories such as ties, make sure they are safely secured so they will not be caught in rotating sections. .....

- Use utmost caution when working on a powered machine. Keep away from chains and belts. .....

- Handle the fixing section with care to avoid burns as it can be extremely hot. .....
- Check that the fixing unit thermistor, heat and press rollers are clean. Dirt on them can cause abnormally high temperatures. .....

- Do not remove the ozone filter, if any, from the copier except for routine replacement. .....

- Do not pull on the AC power cord or connector wires on high-voltage components when removing them; always hold the plug itself. .....

- Do not route the power cable where it may be stood on or trapped. If necessary, protect it with a cable cover or other appropriate item. .....

- Treat the ends of the wire carefully when installing a new charger wire to avoid electric leaks. .....

- Remove toner completely from electronic components. .....

- Run wire harnesses carefully so that wires will not be trapped or damaged. .....

- After maintenance, always check that all the parts, screws, connectors and wires that were removed, have been refitted correctly. Special attention should be paid to any forgotten connector, trapped wire and missing screws. .....

- Check that all the caution labels that should be present on the machine according to the instruction handbook are clean and not peeling. Replace with new ones if necessary. .....

- Handle greases and solvents with care by following the instructions below: .....

  Use only a small amount of solvent at a time, being careful not to spill. Wipe spills off completely.
  Ventilate the room well while using grease or solvents.
  Allow applied solvents to evaporate completely before refitting the covers or turning the power switch on.
  Always wash hands afterwards.

- Never dispose of toner or toner bottles in fire. Toner may cause sparks when exposed directly to fire in a furnace, etc. .....

- Should smoke be seen coming from the copier, remove the power plug from the wall outlet immediately. .....

3.Miscellaneous

⚠WARNING

- Never attempt to heat the drum or expose it to any organic solvents such as alcohol, other than the specified refiner; it may generate toxic gas. .....

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CONTENTS

1-1-1 Specifications

Type	Desktop
Printing method	Electrophotography, laser scan
Paper weight	Cassette: 60 to 120 g/m² (Duplex: 60 to 105 g/m²) MP tray: 60 to 220 g/m²
Paper type	Cassette: Plain, Preprinted, Bond, Recycled, Rough, Letterhead, Color (Colour), Prepunched, High quality, Custom 1 to 8 MP tray: Plain, Transparency, Preprinted, Labels, Bond, Recycled, Rough, Vellum, Letterhead, Color (Colour), Prepunched, Envelope, Cardstock, Thick paper, High quality, Custom 1 to 8
Paper size	Cassette: A4, JIS B5, A5, Folio, Legal, Letter, Oficio II, Statement, Executive, A6, B6, ISO B5, Envelope C5, 16K, Custom (105 × 148 to 216 × 356 mm/4 1/8 × 5 13/16" to 8 1/2 × 14") MP tray: A4, JIS B5, A5, Folio, Legal, Letter, Oficio II, Statement, Executive, A6, B6, ISO B5, Envelope C5, Envelope #10, Envelope #9, Envelope #6-3/4, Envelope Monarch, Envelope DL, Hagaki, Ofuku Hagaki, 16K, Yokei 2, Yokei 4, Custom (70 × 148 to 216 × 356 mm/2 13/16 × 5 13/16" to 8 1/2 × 14")
Printing speed	Simplex printing: 30 ppm (A4) 32 ppm (Letter) 17 ppm (A5) Duplex printing 17 ppm (A4/Letter)
First print time	6 seconds or less (A4, feed from cassette)
Warm-up time	120 V AC model: Power on 20 seconds or less (22 °C/71.6 °F, 60%RH) Sleep 15 seconds or less (22 °C/71.6 °F, 60%RH) 220 - 240 V AC model: Power on 19 seconds or less (22 °C/71.6 °F, 60%RH) Sleep 14 seconds or less (22 °C/71.6 °F, 60%RH)
Paper capacity	Cassette: 250 sheets (80 g/m², A4/Letter or smaller) MP tray: 50 sheets (80 g/m², A4/Letter or smaller)
Output tray capacity	Simplex printing: 250 sheets (80 g/m²) Duplex printing: 200 sheets (80 g/m²)
Continuous printing	1 to 999 sheets
Photoconductor	OPC drum (diameter 30 mm)
Image write system	Semiconductor laser (1 beam)
Charging system	Scorotron (positive charging)
Developing system	Mono component dry developing method Toner replenishing: Automatic from the toner container
Transfer system	Transfer roller (negative-charged)
Separation system	Small diameter separation, discharger brush
Cleaning system	Drum: Counter blade
Charge erasing system	Exposure by eraser lamp (LED)
Fusing system	Heat roller system
Memory	Standard: 128 MB Maximum: 1152 MB
Resolution	Fine 1200 mode, Fast 1200 mode, 600 dpi, 300 dpi
Operating environment	Temperature: 10 to 32.5 °C/50 to 90.5 °F Humidity: 15 to 80% Altitude: 2,500 m/8,202 ft maximum Brightness: 1,500 lux maximum

Controller	PowerPC 440F5/500 MHz
Supported OS	Windows 2000 Service Pack 2 or later, Windows Server 2003, Windows XP, Windows Vista, Mac OS X 10.x
Interface	Hi-Speed USB: × 1 Network: × 1 (10BASE-T/100BASE-TX) KUIO-W slot: × 1
PDL	PRESCRIBE
Dimension (W × D × H)	375 × 393 × 267 mm 14 3/4 × 15 1/2 × 9 7/8"
Weight (without toner container)	12 kg/26.5 lb
Power source	120 V AC, 60 Hz, 7.5 A 220 to 240 V AC, 50/60 Hz, 3.9 A
Power consumption	120 V AC model Maximum: 910 W During printing: 532 W During standby: 11 W (EcoFuser ON), 67 W (EcoFuser OFF) 220 - 240 V AC model Maximum: 967 W During printing: 484 W During standby: 12 W (EcoFuser ON), 75 W (EcoFuser OFF)
Options	Expanded memory, Paper feeder × 2
Operating noise*	During printing: LpA = 54 dB (A) During standby: LpA = 30 dB (A) During sleep mode: Immeasurably low. *In accordance with ISO7779 (Bystander position, sound pressure level at the front)

NOTE: These specifications are subject to change without notice.

1-1-2 Parts names

(1) Overall

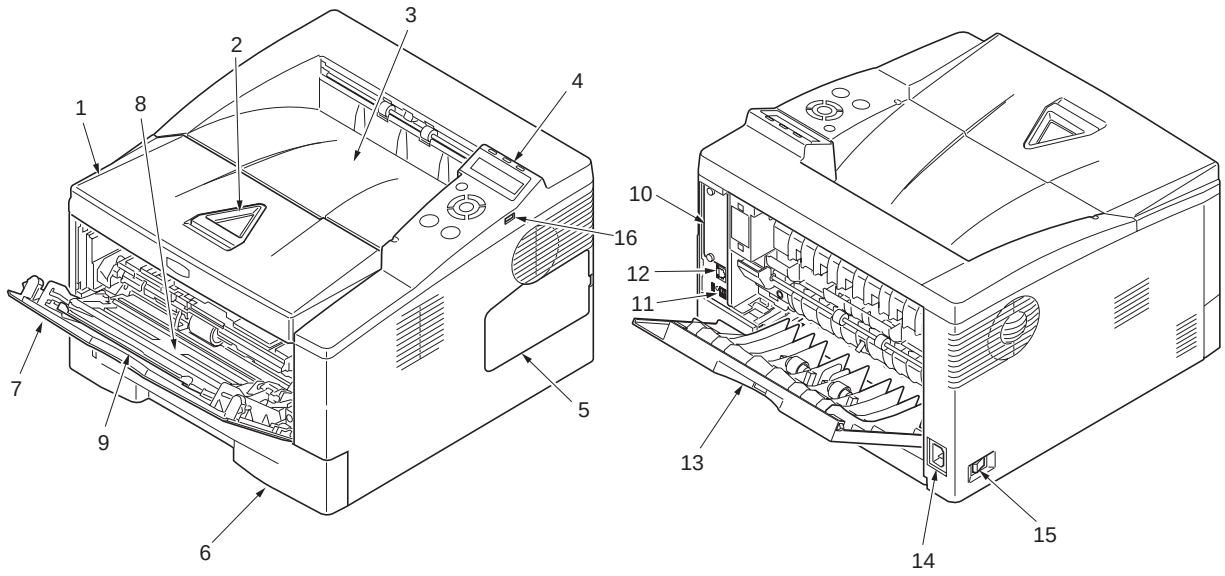

Figure 1-1-1

1. Top cover
2. Paper stopper
3. Top tray
4. Operation panel
5. Right side cover
6. Cassette
7. Front cover
8. MP tray
9. Sub tray
10. Optional interface slot cover
11. USB interface connector
12. Network interface connector
13. Rear cover
14. Power cord connector
15. Power switch
16. USB memory slot

(2) Operation panel

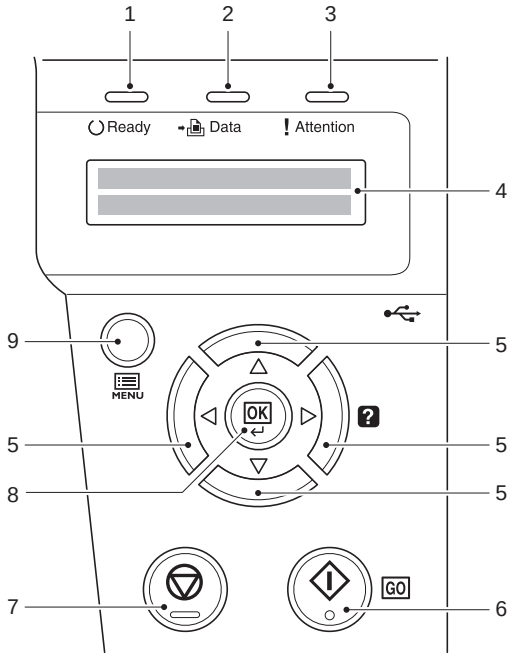

Figure 1-1-2

1. Ready indicator
2. Data indicator
3. Attention indicator
4. Message display
5. Cursor keys
6. GO key
7. CANCEL key
8. OK key
9. MENU key

1-1-3 Machine cross section

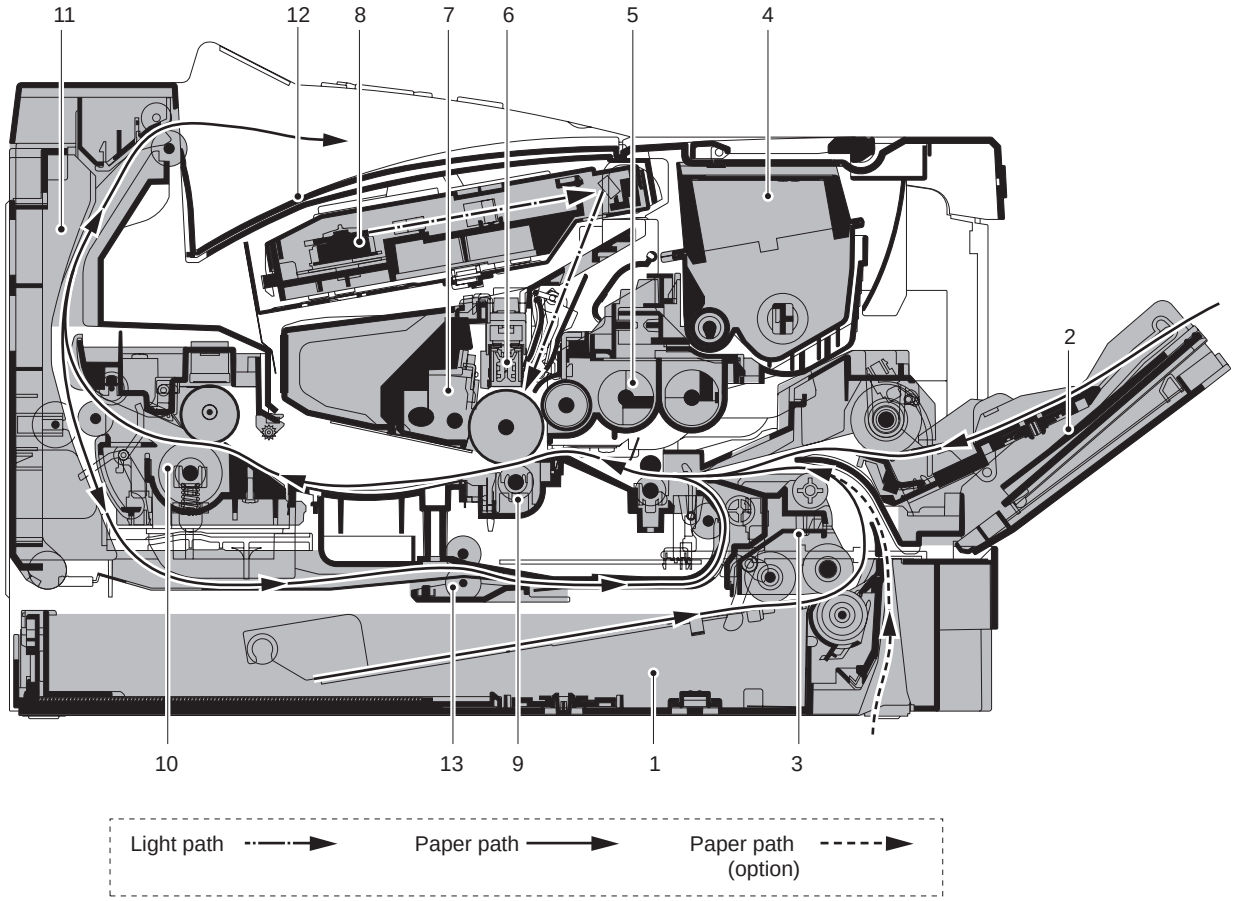

Figure 1-1-3

1. Cassette
2. MP tray
3. Paper feed/conveying section
4. Toner container
5. Developing unit
6. Main charger unit
7. Drum unit
8. Laser scanner unit
9. Transfer/separation section
10. Fuser section
11. Paper exit section
12. Top tray
13. Duplex/conveying section

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1-2-1 Installation environment

1. Temperature: 10 to 32.5°C/50 to 90.5°F
2. Humidity: 15 to 80%RH
3. Power supply: 120 V AC, 12 A
   220 - 240 V AC, 7.2 A (Average)
4. Power source frequency: 50 Hz ±0.3%/60 Hz ±0.3%
5. Installation location
   Avoid direct sunlight or bright lighting. Ensure that the photoconductor will not be exposed to direct sunlight or other strong light when removing paper jams.
   Avoid locations subject to high temperature and high humidity or low temperature and low humidity; an abrupt change in the environmental temperature; and cool or hot, direct air.
   Avoid places subject to dust and vibrations.
   Choose a surface capable of supporting the weight of the machine.
   Place the machine on a level surface (maximum allowance inclination: 1°).
   Avoid air-borne substances that may adversely affect the machine or degrade the photoconductor, such as mercury, acidic of alkaline vapors, inorganic gasses, NOx, SOx gases and chlorine-based organic solvents.
   Select a well-ventilated location.
6. Allow sufficient access for proper operation and maintenance of the machine.

   Machine front: 500 mm/19 11/16"
   Machine rear: 200 mm/7 7/8"
   Machine right: 300 mm/11 13/16"
   Machine left: 300 mm/11 13/16"
   Machine top: 200 mm/7 7/8"

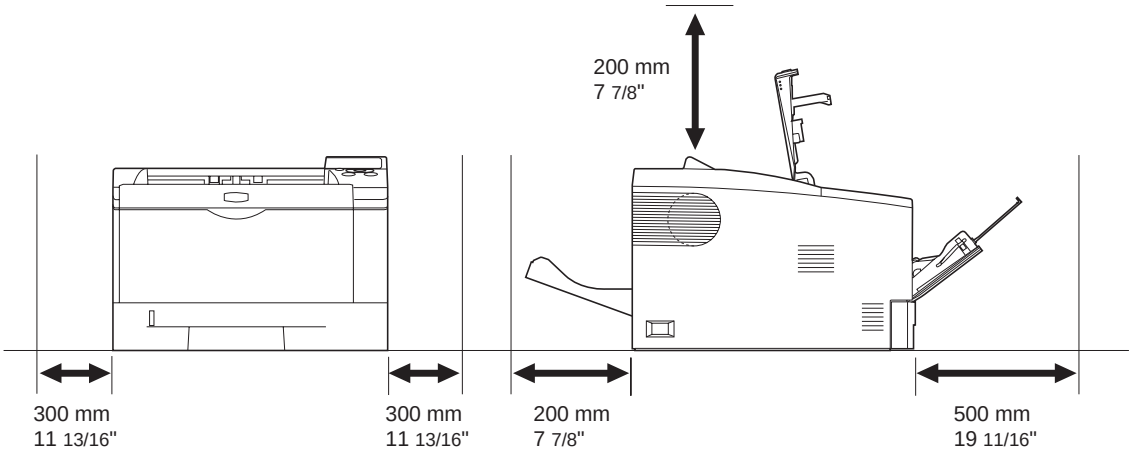

Figure 1-2-1

1-2-2 Unpacking

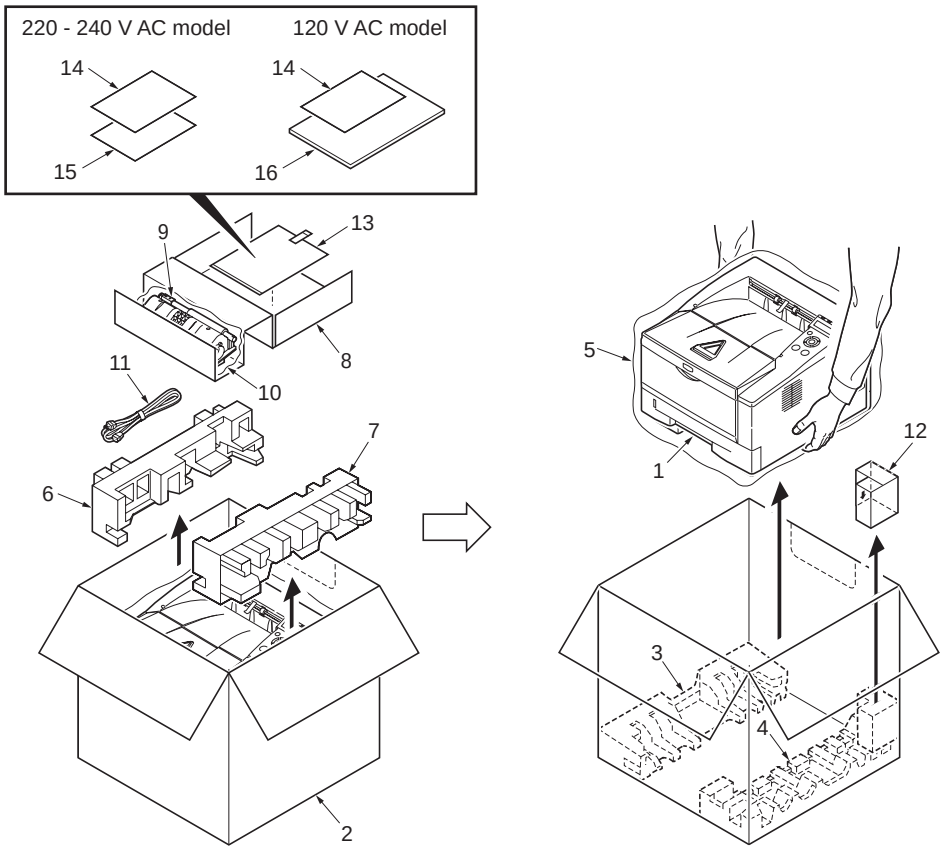

Figure 1-2-2

1. Printer
2. Outer case
3. Bottom pad L
4. Bottom pad R
5. Machine cover
6. Top pad L
7. Top pad R
8. Accessory spacer
9. Toner container
10. Plastic bag
11. Power cord
12. Rear right pad
13. Plastic bag
14. Installation guide
15. EEA information leaflet
16. Operation guide

(1) Removing the tapes

<Procedure>

1. Remove three tapes.

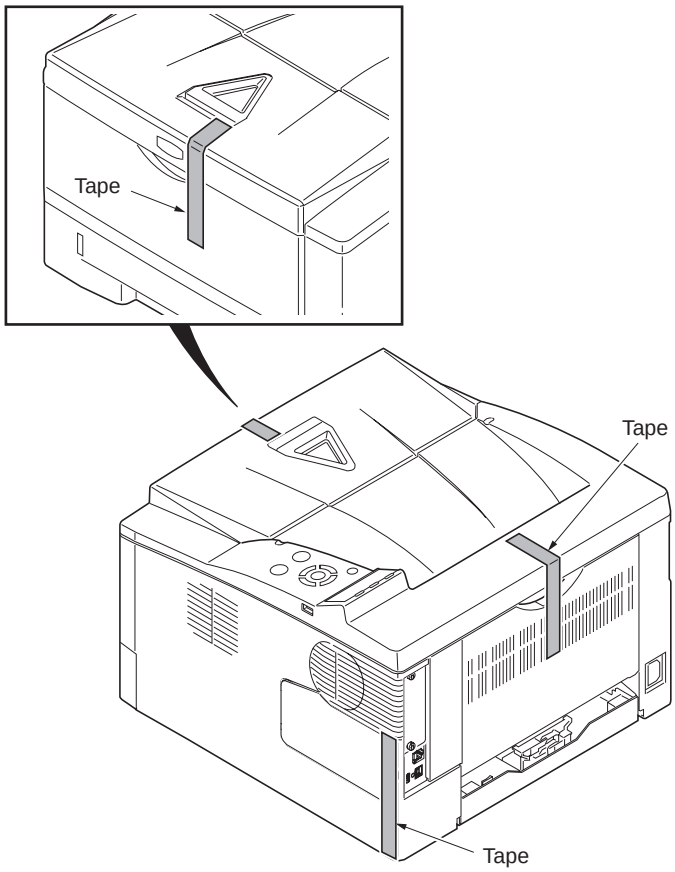

Figure 1-2-3

1-2-3 Installing the expanded memory (option)

<Procedure>

1. Turn off printer power switch.
   Caution: Do not insert or remove expanded memory while printer power is on.
   Doing so may cause damage to the printer and the expanded memory.
2. Remove the right side cover.
3. Remove the tape.

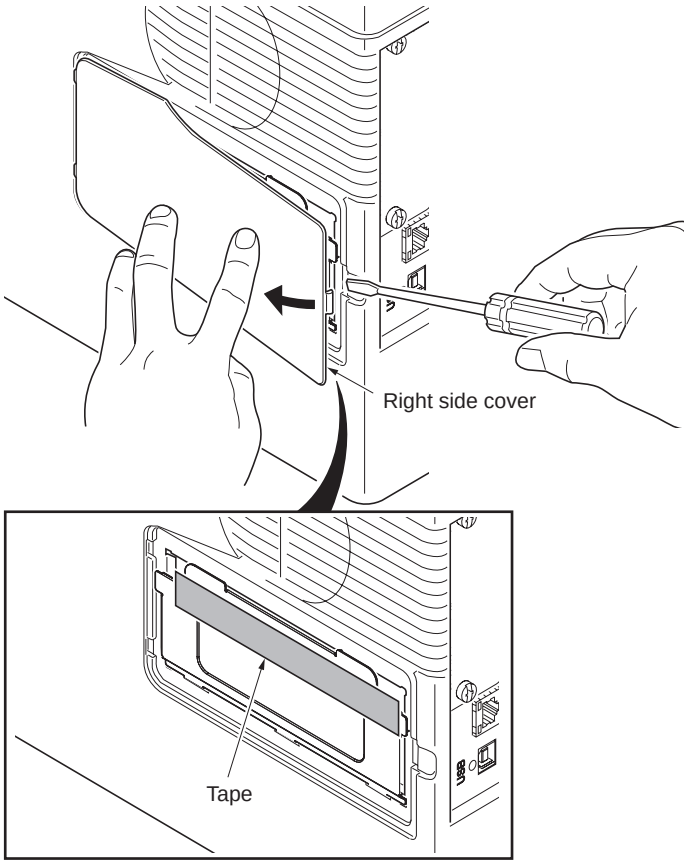

Figure 1-2-4

4. Open the memory slot cover.
5. Insert the expanded memory into the memory socket so that the notches on the memory align with the corresponding protrusions in the slot.
6. Close the memory slot cover.
7. Refit the right side cover.
8. Print a status page to check the memory expansion (See page P.1-3-2).
   If memory expansion has been properly performed, information on the installed memory is printed with the total memory capacity has been increased. Standard memory capacity 128 MB.

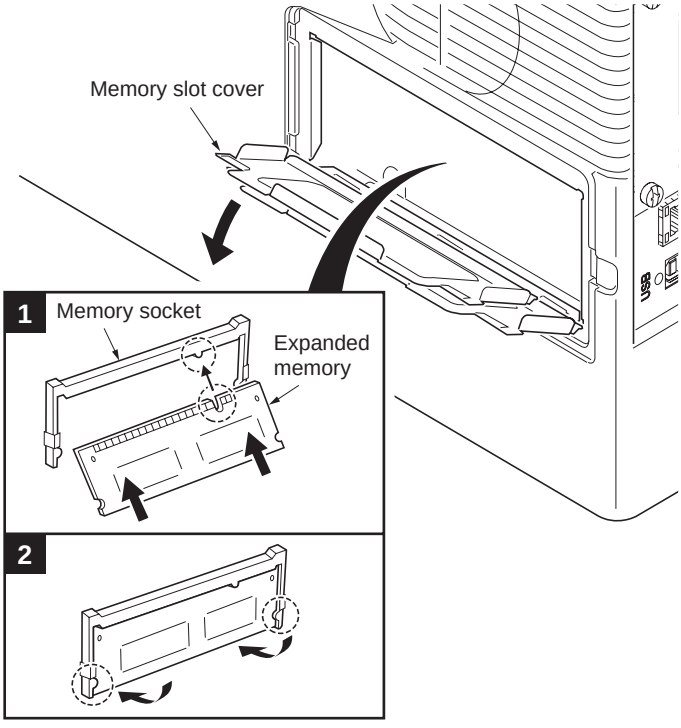

Figure 1-2-5

1-2-4 Installing the memory card (optional)

<Procedure>

1. Turn off printer power switch.
   Caution: Do not insert or remove memory card while printer power is on.
   Doing so may cause damage to the printer and the memory card.
2. Open the rear cover.
3. Remove two screws and then remove the optional interface slot cover.

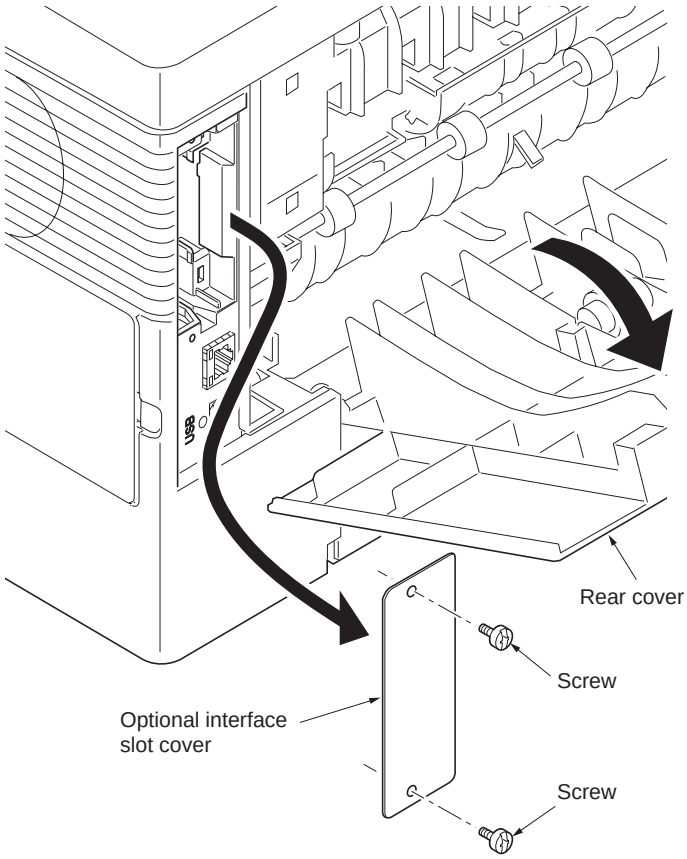

Figure 1-2-6

4. Insert the memory card into the memory card slot. Push it in all the way.
5. Secure the optional interface slot cover by using two screws.
6. Close the rear cover.
7. Format the memory card before use.

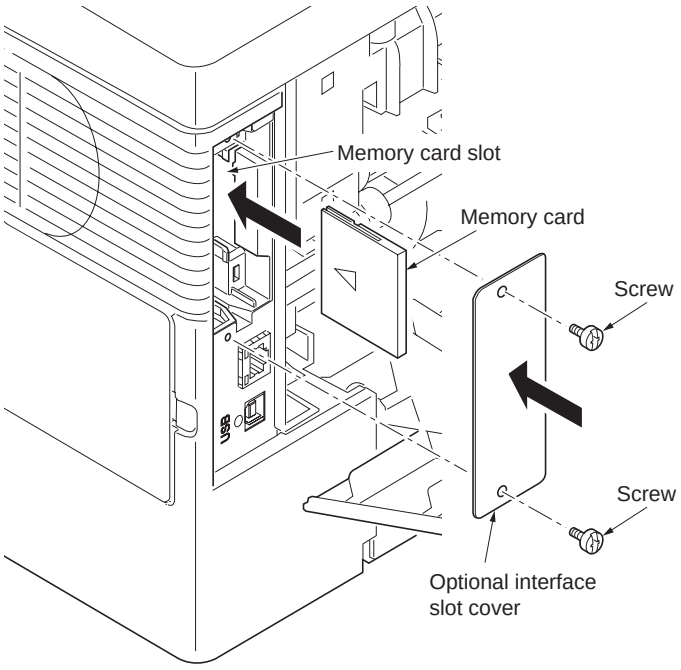

Figure 1-2-7

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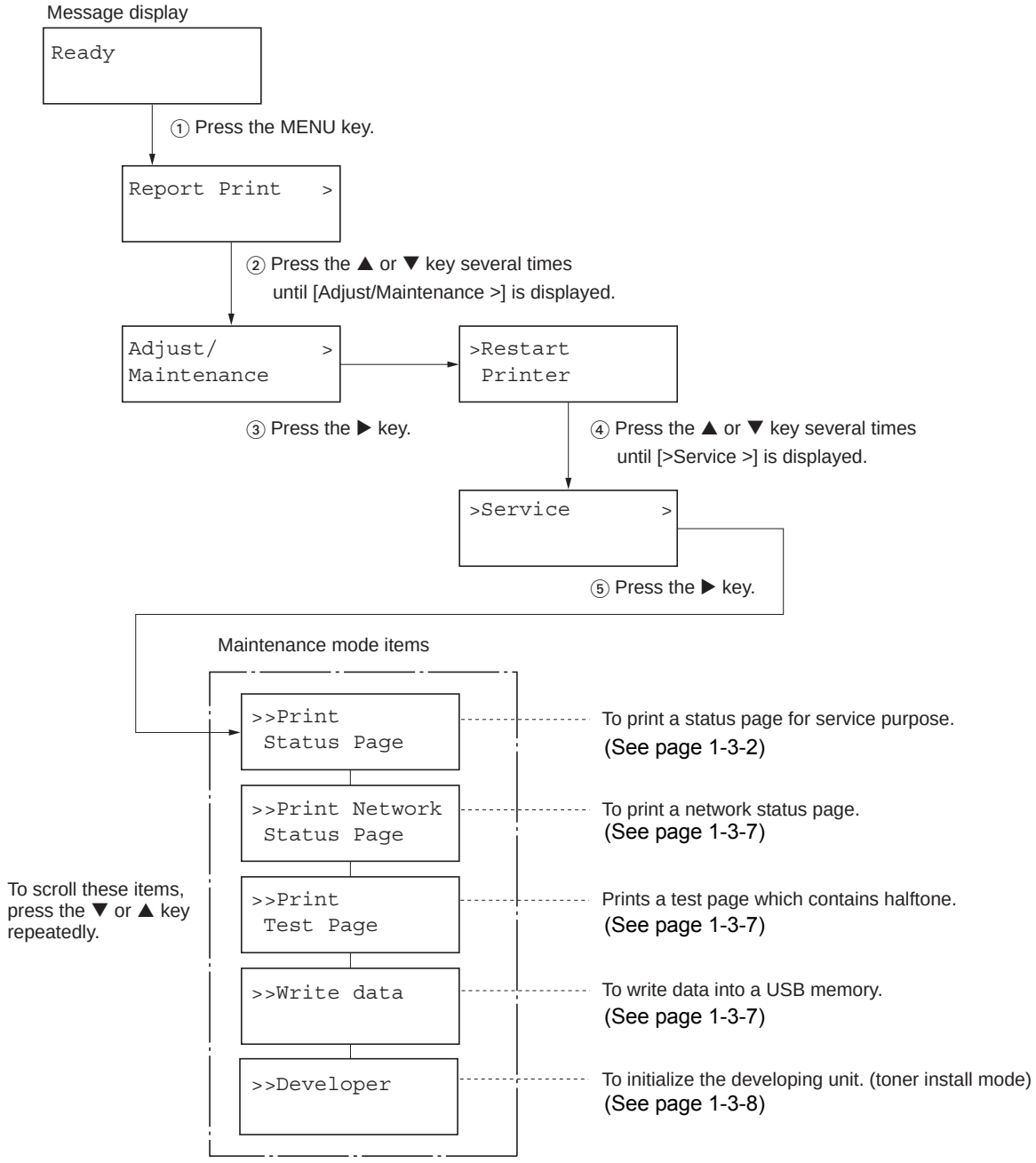
1-3-1 Maintenance mode

The printer is equipped with a maintenance function which can be used to maintain and service the machine.

(1) Executing a maintenance item



(2) Contents of maintenance mode items

Maintenance items	Description
>>Print Status Page	**Printing a status page for service purpose** **Description** Prints a status page for service purpose. The status page includes various printing settings and service cumulative. **Purpose** To acquire the current printing environmental parameters and cumulative information. **Procedure** 1. Enter the maintenance mode [>>Print Status Page]. 2. Press the OK key. [Print Status Page?] will be displayed. 3. Press the OK key. [Processing] will be displayed. Two pages will be printed. **Completion**

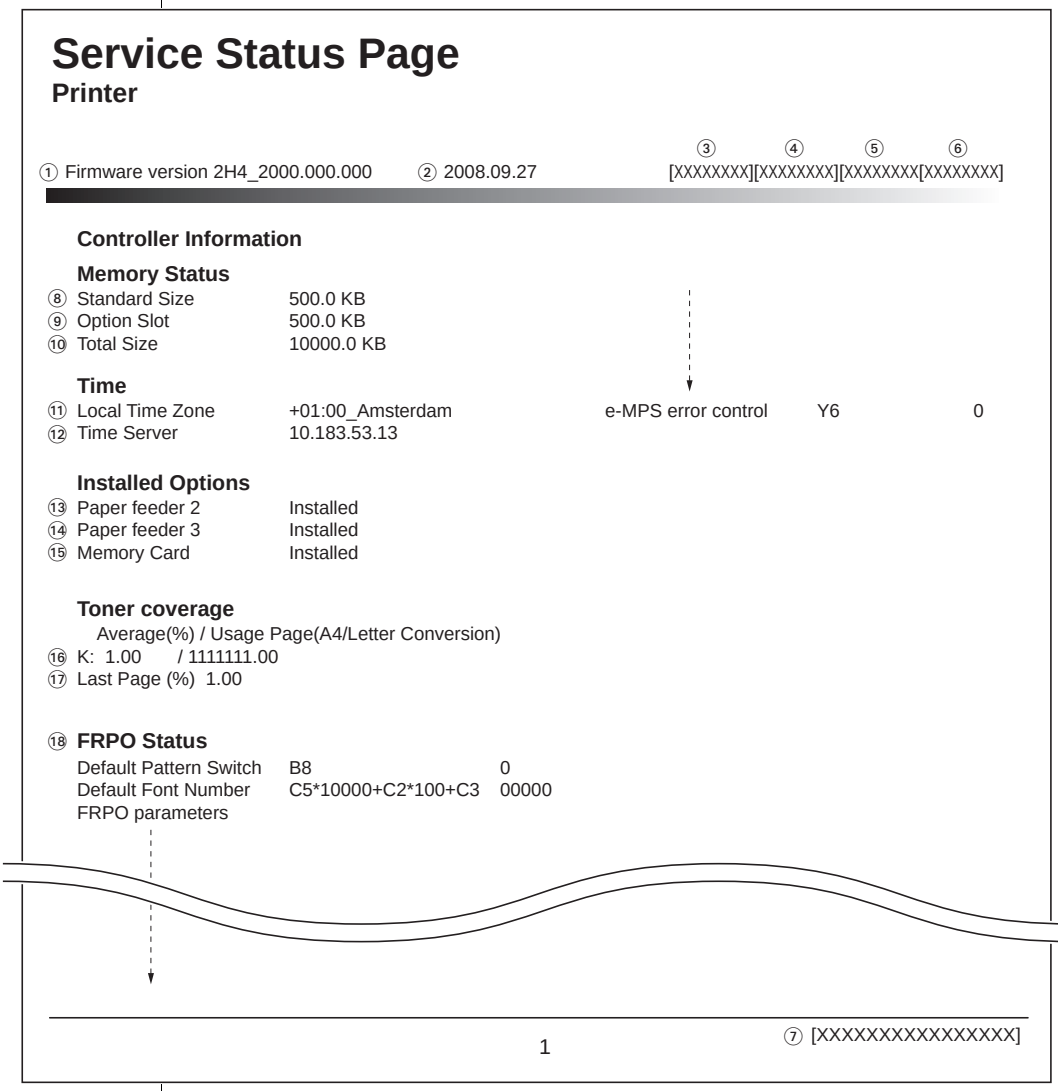


Figure 1-3-1Service status page 1

Maintenance items	Description

Details of service status page 1

No.	Items	Description
①	System version	-
②	System date	-
③	Engine software version	-
④	Engine software boot version	-
⑤	Controller BROM version	-
⑥	Operation panel mask version	-
⑦	Machine serial number	-
⑧	Standard memory size	-
⑨	Option slot memory size	-
⑩	Total memory size	-
⑪	Local time zone	-
⑫	TIme server	-
⑬	Optional paper feeder installing information	Paper feeder 1
⑭	Optional paper feeder installing information	Paper feeder 2
⑮	Optional memory card installing information	-
⑯	Page of relation to the A4/Letter	-
⑰	Coverage on the final output page	-
⑱	FRPO setting	-

Maintenance items	Description
	Service status page 2

Service Status Page
Printer

③ ④ ⑤ ⑥
① Firmware version 2H4_2000.000.000 ② 2008.09.27 [XXXXXXXX][XXXXXXXX][XXXXXXXX[XXXXXXXX]

Engine Information

⑲ NVRAM Version XXXXXXXXXXX
⑳ MAC Address 00.00.00.00.00.00

1/2 ㉑㉒
㉓ 100/100
㉔ 0/0/0/0/0/
㉕ 0/0/0/0/0/
㉖ 0/0/0/0/0/0/0/0/
㉗ 0000000/0000000/0000000/0000000/0000000/0000000/
F00/U00/0/0/0/0/30/ABCDE/ ㉘㉙㉚㉛㉜㉝㉞
㉟ 0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/
0000/0000/0000/0000/0000/0000/0000/0000/0000/0000/
㊱ 0203040508090A0B0C0D0F101112131415161718191A1B1C1D1E1F202122235E
㊲ 12345678/11223344/00001234abcd567800001234abcd5678/01234567890123456789012345678901/0008/00/07
㊳ XXXXXXXX
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[ABCDEFGHIJ][ABCDEFGHIJ][ABCDEFGHIJ]

2 ⑦ [XXXXXXXXXXXXXXXX]

Figure 1-3-2Service status page 2

Maintenance items	Description

Details of service status page 2

No.	Items	Description
⑲	NV RAM version	_ Bb 04B29 _ Bb 04B29 (a) (b) (c) (d) (e) (f) (a) Consistency of the present software version and the database _ (underscore): OK * (Asterisk): NG (b) Database version (c) The oldest time stamp of database version (d) Consistency of the present software version and the ME firmware version _ (underscore): OK * (Asterisk): NG (e) ME firmware version (f) The oldest time stamp of the ME database version Normal if (a) and (d) are underscored, and (b) and (e) are identical with (c) and (f).
⑳	Mac address	-
㉑	Destination information/Area information	-
㉒	Printable area setting	-
㉓	Margin settings	0/0 (a)(b) (a) Top margin (b) Left margin
㉔	Top offset for each bin	0/0/0/0/0 (a)(b)(c)(d)(e) (a) MP tray (b) Cassette 2 (c) Cassette 3 (d) Duplex (e) Page rotation
㉕	Left offset for each bin	0/0/0/0/0 (a)(b)(c)(d)(e) (a) MP tray (b) Cassette 2 (c) Cassette 3 (d) Duplex (e) Page rotation
㉖	L value settings	0/0/0/0/0/0/0/0 (a)(b)(c)(d)(e)(f)(g)(h) (a) Top margin (integer) (b) Top margin (decimal place) (c) Left margin (integer) (d) Left margin (decimal place) (e) Paper length (integer) (f) Paper length (decimal place) (g) Paper width (integer) (h) Paper width (decimal place)
㉗	Life counter	0000000/0000000/0000000/0000000/0000000/0000000/ (a) (b) (c) (d) (e) (f) (a) Printer (b) MP tray (c) Cassette 1 (d) Cassette 2 (e) Cassette 3 (f) Duplex printing

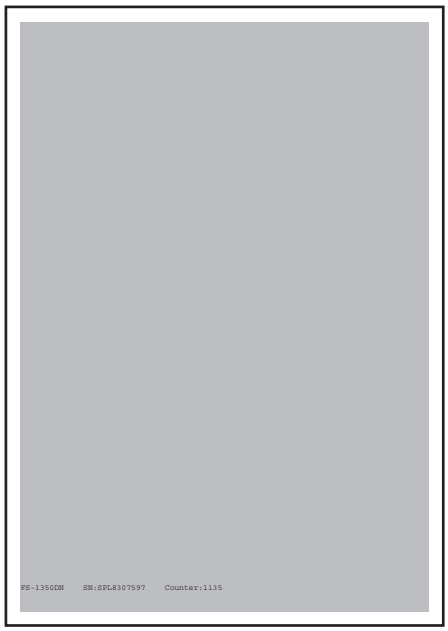
Maintenance items	Description

No.	Items	Description
㉘	Operation panel lock status	0: Off 1: Partial lock 2: Full lock
㉙	USB information	0: Not connected 1: Full-Speed 2: Hi-Speed
㉚	Paper handling information	0: Paper source unit select 1: Paper source unit
㉛	Black and white printing double count mode	0: All single counts 3: Folio, Single count, Less the 330 mm (length)
㉜	Billing counting timing	-
㉝	Temperature (machine inside)	-
㉞	LXI calibration information	-
㉟	Fixed asset number	-
㊱	Media type	Weight 0: Light 1: Normal 1 2: Normal 2 3: Normal 3 4: Heavy 1 5: Heavy 2 6: Heavy 3 7: Extra Heavy Fuser 0: Hi 1: Middle 2: Low 3: Vellum Duplex 0: Disable 1: Enable
㊲	SPD information	-
㊳	RFID information	-
㊴	RFID reader/writer version information	-
㊵	Engine parameter information	Hexadecimal, 512 bytes
㊶	DRT table number	-
㊷	DRT parameter coefficient	-
㊸	Optional font version	-
㊹	Optional table version	-
㊺	Optional message version	-

NOTE:

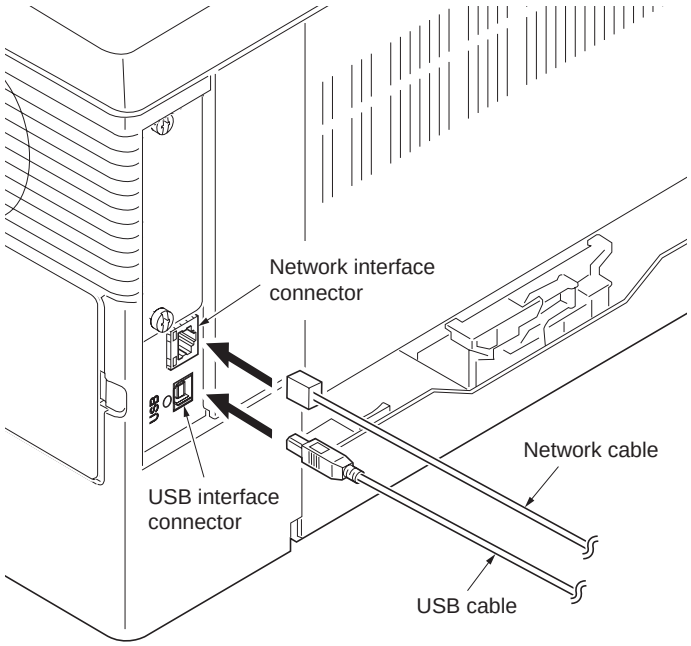
Code conversion

A	B	C	D	E	F	G	H	I	J
0	1	2	3	4	5	6	7	8	9

Maintenance items	Description
>>Print Network Status Page	**Printing a status page for network** **Description** On the status page for network, detailed network setting information is printed. **Procedure** 1. Enter the maintenance mode [>>Print Network Status Page]. 2. Press the OK key. [>>Print Network Status Page?] will be displayed. 3. Press the OK key. Three sheets of network status page will be printed. **Completion**
>>Print Test Page	**Printing a test page** **Description** Prints a test page which contains halftone. **Purpose** To check the activation of the developer and drum units. **Procedure** 1. Enter the maintenance mode [>>Print Test Page]. 2. Press the OK key. [>>Print Test Page?] will be displayed. 3. Press the OK key. A sheet of test page will be printed. **Completion**  **Figure 1-3-3**
>>Write Data	**Write data (USB memory data write)** **Description** To write data into a USB memory. **Procedure** Install the USB memory before attempting to write data. 1. Enter the maintenance mode [>>Write data]. 2. Press the OK key. [>>Write Data?] will be displayed. 3. Press the OK key. [Data waiting] is displayed and the printer waits for data to be written. 4. When the data is sent, [Processing] appears and the data is written to USB memory. When data writing ends, the display returns to [Ready]. **Completion**

Maintenance items	Description
>>Developer	**Toner install mode** **Description** The new developing unit is shipped from the factory with no toner contained. The developing unit can be automatically replete with toner when a toner container is installed onto it and the printer is turned on. However, because the toner reservoir in the developing unit has a large capacity, it requires a lengthy period of time until a substantial amount of toner has been fed to get the printer ready. (A new developing unit needs approximately 260 g for triggering the sensor inside.) **Purpose** To execute when the developing unit has been replaced. **Method** 1. Enter the maintenance mode [>>Developer]. 2. Press the OK key. [>>Developer?] will be displayed. 3. Press the OK key. [Ready] will be displayed. 4. Turn off and on the printer. [Self test] [Please wait (Adding toner)] will displayed. The printer continually engages in this mode for a period of approximately 15 minutes, after which the printer reverts to the [Ready] state. [Ready] will displayed. Developing unit initialization is finished. **Completion**

(3) Printing an event log (EVENT LOG)

Service items	Description
Printing an event log (EVENT LOG)	**Printing an event log (EVENT LOG)** **Description** Prints a history list of occurrences of paper jam, self-diagnostics, toner replacements, etc. **Purpose** To allow machine malfunction analysis based on the frequency of paper misfeeds, self diagnostic errors and replacements. **Procedure** 1. Connect the USB or network cable between printer and PC (network). 2. Connect the power cord.  **Figure 1-3-4** 3. Turn printer power on. Make sure the printer is ready. 4. Send the following PRESCRIBE command sequence from the PC to the printer. `!R!KCFG"ELOG";EXIT;` Note: To send a PRESCRIBE command sequence to the printer, use COMMAND CENTER (the printer's embedded web) while the printer is connected to the PC via its network interface. A sheet of event log will be printed. **Completion**

Service items	Description

Detail of event log

Event Log

Printer

① Firmware Version 2H4_2000.000.000 2008.08.08 ② [XXXXXXXX] ③ [XXXXXXXX] ④ [XXXXXXXX] ⑤ [XXXXXXXX]

⑦ Paper Jam Log

#	Count.	Event Descriptions
16	9999999	10. 48. 01. 88. 01. 01
15	8888888	10. 48. 01. 88. 01. 01
14	7777777	10. 48. 01. 88. 01. 01
13	6666666	10. 48. 01. 88. 01. 01
12	5555555	10. 48. 01. 88. 01. 01
11	4444444	10. 48. 01. 88. 01. 01
10	3333333	10. 48. 01. 88. 01. 01
9	2222222	10. 48. 01. 88. 01. 01
8	1111111	10. 48. 01. 88. 01. 01
7	999999	10. 48. 01. 88. 01. 01
6	888888	10. 48. 01. 88. 01. 01
5	777777	10. 48. 01. 88. 01. 01
4	666666	10. 48. 01. 88. 01. 01
3	555555	10. 48. 01. 88. 01. 01
2	444444	10. 48. 01. 88. 01. 01
1	1	10. 48. 01. 88. 01. 01

10. 48. 01. 88. 01. 01
(a) (b) (c) (d) (e) (f)

⑧ Service Call Log

#	Count.	Service Code
8	1111111	00. 0000
7	999999	00. 0000
6	888888	00. 0000
5	777777	00. 0000
4	666666	00. 0000
3	555555	00. 0000
2	444444	00. 0000
1	1	00. 0000

⑨ Maintenance Log

#	Count.	Item
		Log Data Nothing...

⑩ Unknown Toner Log

#	Count.	Item
5	1111111	00. 00
4	999999	00. 00
3	888888	00. 00
2	777777	00. 00
1	666666	00. 00

⑪ Counter Log

(g)

J00:	0	J13:	1	J25:	1
J01:	1	J14:	1	J26:	1
J02:	11	J15:	1	J27:	1
J03:	222	J16:	1	J28:	1
J04:	1	J17:	1	J29:	1
J05:	1	J18:	1	J30:	1
J06:	1	J19:	1	J31:	1
J07:	1	J20:	1	J32:	1
J08:	1	J21:	1	J33:	1
J09:	1	J22:	1	J34:	1
J10:	1	J23:	1	J35:	1
J12:	999	J24:	1	J36:	1

(h)

C0000:	0	C0012:	12
C0001:	1	C0013:	13
C0002:	2	C0014:	14
C0003:	3	C0015:	15
C0004:	4	C0016:	16
C0005:	5	C0017:	17
C0006:	6	C0018:	18
C0007:	7	C0019:	19
C0008:	8	C0020:	20
C0009:	9	C0021:	21
C0010:	10	C0022:	22
C0011:	11	C0023:	23

(i)

T00:	10
M01:	20

⑥ [XXXXXXXXXXXXXXXX]

Figure 1-3-5 Event log

Service items	Description

No.	Items	Description		
①	Firmware version	-		
②	Engine software version	-		
③	Engine boot version	-		
④	Main ROM version	-		
⑤	Panel mask version	-		
⑥	Machine serial number	-		
⑦	Paper Jam Log	# Remembers 1 to 16 of occurrence. If the occurrence of the previous paper jam is less than 16, all of the paper jams are logged. When the occurrence excessed 16, the oldest occurrence is removed.	Count. The total page count at the time of the paper jam.	Event Log code (2 digit, hexadecimal, 6 categories) (a) Cause of a paper jam (b) Position of paper jam (c) Paper source (d) Paper size (e) Paper type (f) Paper exit

Service items	Description

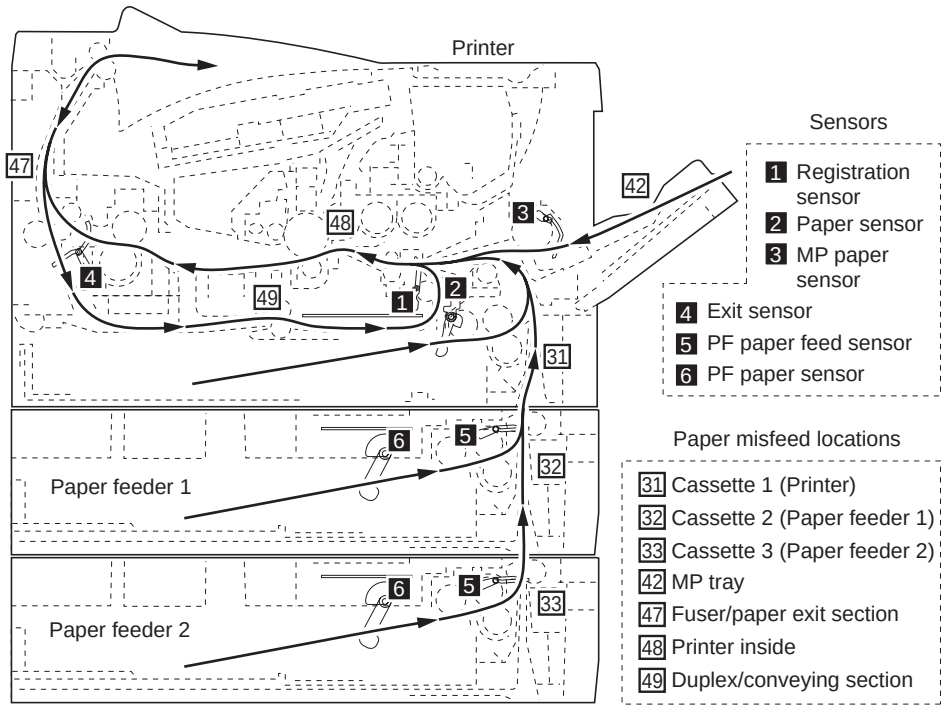
No.	Items	Description
⑦ cont.		(a) Cause of paper jam 10: Paper does not arrive at the registration sensor. [42] (MP tray) 10: Paper does not arrive at the registration sensor. [31] (Cassette 1) 10: Paper does not arrive at the registration sensor. [31] (Cassette 2) 10: Paper does not arrive at the registration sensor. [31] (Cassette 3) 10: Paper does not arrive at the registration sensor. [49] (Duplex conveying) 11: Paper does not pass the registration sensor. [48] 12: Paper remains at the registration sensor when power is turned on. [48] 20: Paper does not arrive at the exit sensor. [48] 21: Paper does not pass the exit sensor. [47] 22: Paper remains at the exit sensor when power is turned on. [47] 30: Paper does not arrive at the paper feeder 1's PF paper feed sensor. [32](Cassette 2) 30: Paper does not arrive at the paper feeder 1's PF paper feed sensor. [33] (Cassette 3) 31: Paper does not arrive at the paper feeder 1's PF paper feed sensor. [32] (Cassette 2) 32: Paper remains at the paper feeder 1's PF paper feed sensor when power is turned on. [32] (Cassette 2) 40: Paper does not arrive at the paper feeder 2's PF paper feed sensor. [33] (Cassette 3) 41: Paper does not pass the paper feeder 2's PF paper sensor. [33] (Cassette 3) 42: Paper remains at the paper feeder 2's PF paper feed sensor when power is turned on. [33] (Cassette 3) A1: Paper does not arrive at the exit sensor. [47] A3: Paper does not pass the exit sensor. [49] E0: Paper misfeed occurs due to forced stop when an error occurs during printing. (such as opening of a cover) [00] F0 to FE: Paper misfeed by another cause. [00] Note: Within [ ] indicate paper misfeed locations. (Refer to figure 1-3-6 below.)
		(b) Detail of jam location 

Figure 1-3-6

Service items	Description

No.	Items	Description		
⑦ cont.		(c) Detail of paper source (Hexadecimal) 00: MP tray 01: Cassette 1 (Printer) 02: Cassette 2 (Paper feeder 1) 03: Cassette 3 (Paper feeder 2) 04 to 09: -		
		(d) Detail of paper size (Hexadecimal) 00: (indefinite) 01: Monarch 02: Business 03: International DL 04: International C5 05: Executive 06: Letter-R 86: Letter-E 07: Legal 08: A4R 88: A4E 09: B5R 89: B5E 0A: A3 0B: B4 0C: Ledger 0D: A5 0E: A6 0F: B6 10: Commercial #9 11: Commercial #6 12: ISO B5 13: Custom size 1E: C4 1F: Postcard 20: Reply-paid postcard 21: Oficio II 22: Special 1 23: Special 2 24: A3 wide 25: Ledger wide 26: Full bleed paper (12 × 8) 27: 8K 28: 16K-R A8: 16K-E 32: Statement-R B2: Statement-E 33: Folio 34: Western type 2 35: Western type 4		
		(e) Detail of paper type (Hexadecimal) 01: Plain 02: Transparency 03: Preprint 04: Labels 05: Bond 06: Recycle 07: Vellum 08: Rough 09: Letter head 0A: Color 0B: Prepunched 0C: Envelope 0D: Cardstock 0E: Coated 0F: 2nd side 10: Media 16 11: High quality 15: Custom 1 16: Custom 2 17: Custom 3 18: Custom 4 19: Custom 5 1A: Custom 6 1B: Custom 7 1C: Custom 8		
		(f) Detail of paper exit location (Hexadecimal) 01: Face down tray (FU) 02 to 48: -		
⑧	Service Call (Self diagnostic error) Log	# Remembers 1 to 8 of occurrence of self diagnostics error. If the occurrence of the previous diagnostics error is less than 8, all of the diagnostics errors are logged.	Count. The total page count at the time of the self diagnostics error.	Service Code Self diagnostic error code (See page 1-4-3) Example 01.6000 01 means a self-diagnostic error; 6000 means a self diagnostic error code.

Service items	Description

No.	Items	Description		
⑨	Maintenance Log	# Remembers 1 to 8 of occurrence of replacement. If the occurrence of the previous replacement of toner container is less than 8, all of the occurrences of replacement are logged.	Count. The total page count at the time of the replacement of the toner container.	Item Code of maintenance replacing item (1 byte, 2 categories) First byte (Replacing item) 01: Toner container Second byte (Type of replacing item) 00: Black (Fixed)
⑩	Unknown Toner Log	# Remembers 1 to 5 of occurrence of unknown toner detection. If the occurrence of the previous unknown toner detection is less than 5, all of the unknown toner detection are logged.	Count. The total page count at the time of the “Toner Empty” error with using an unknown toner container.	Item Unknown toner log code (1 byte, 2 categories) First byte 01: Fixed (Toner container) Second byte 00: Black (Fixed)
⑪	Counter Log Comprised of three log counters including paper jams, self diagnostics errors, and replacement of the toner container.	(g) Jam Indicates the log counter of paper jams depending on location. Refer to Paper Jam Log. All instances including those are not occurred are displayed.	(h) Self diagnostic error Indicates the log counter of self diagnostics errors depending on cause. (See page 1-4-3) Example C6000: 4 Self diagnostics error 6000 has happened four times.	(i) Maintenance item replacing Indicates the log counter depending on the maintenance item for maintenance. T: Toner container 00: Black Example T00: 1 The (black) toner container has been replaced once.

1-4-1 Paper misfeed detection

(1) Paper misfeed indication

When a paper misfeed occurs, the printer immediately stops printing and displays the paper misfeed message on the operation panel. To remove paper misfed in the printer, pull out the paper cassette, open the front cover, rear cover or duplexer's cover, or remove the drum unit.

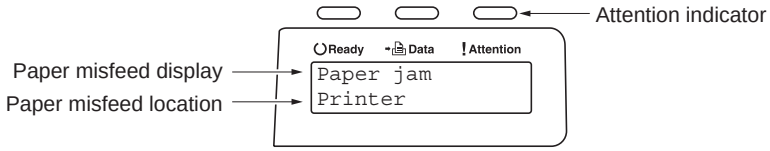


Figure 1-4-1

(2) Paper misfeed detection condition

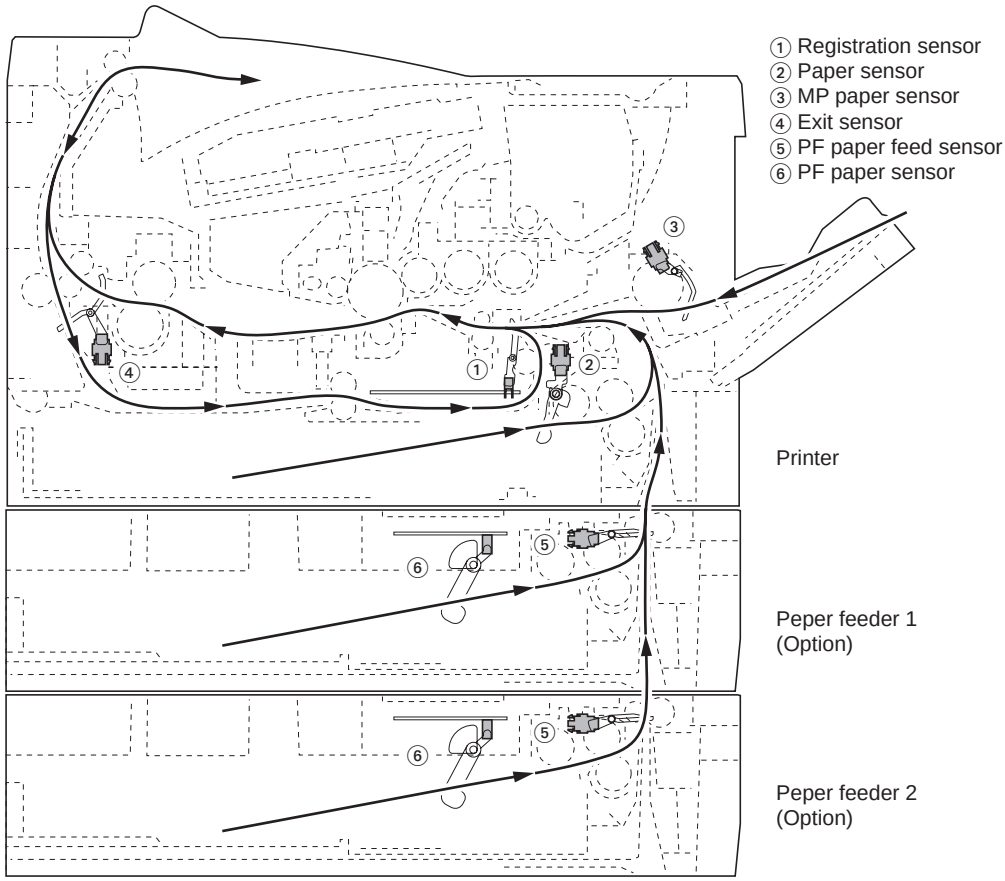


Figure 1-4-2

1-4-2 Self-diagnostic function

(1) Self-diagnostic function

This printer is equipped with self-diagnostic function. When a problem is detected, the printer stops printing and display an error message on the operation panel. An error message consists of a message prompting a contact to service personnel, total print count, and a four-digit error code indicating the type of the error. (The display varies depending on the type of the error.)

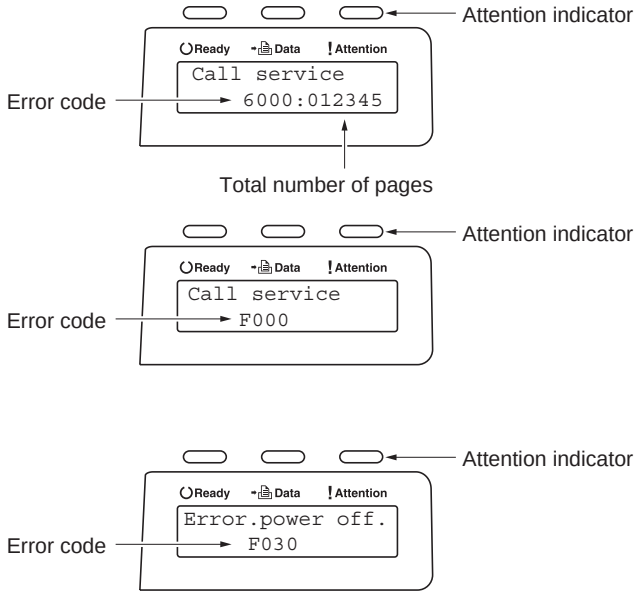


Figure 1-4-3

(2) Self diagnostic codes

Code	Contents	Remarks	
		Causes	**Check procedures/corrective measures**
0100	**Backup memory device error**	Defective flash memory (U10).	Replace the control PWB (See page 1-5-19).
		Defective control PWB.	Replace the control PWB (See page 1-5-19).
0110	**Backup memory data error**	Defective flash memory (U10).	Replace the control PWB (See page 1-5-19).
		Defective control PWB.	Replace the control PWB (See page 1-5-19).
0120	**MAC address data error**	Defective flash memory (U10).	Replace the control PWB (See page 1-5-19).
0150	**Control PWB EEPROM error** Detecting control PWB EEPROM (U300) communication error.	Improper installation control PWB EEPROM (U300).	Check the installation of the EEPROM (U300) and remedy if necessary (See page 1-5-19).
		Defective control PWB.	Replace the control PWB (See page 1-5-19).
0170	**Billing counting error**	Defective control PWB.	Replace the control PWB (See page 1-5-19).
0420	**Paper feeder communication error** Communication error between control PWB and optional paper feeder.	Improper installation paper feeder.	Follow installation instruction carefully again.
		Defective harness between control PWB (YC318) and paper feeder interface connector, or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
		Defective control PWB.	Replace the control PWB (See page 1-5-19).
		Defective harness between PF main PWB (YC5) and paper feeder interface connector, or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness (Refer to the service manual for the paper feeder).
		Defective PF main-PWB.	Replace the PF main PWB (Refer to the service manual for the paper feeder).

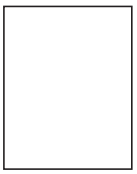
Code	Contents	Remarks	
		Causes	Check procedures/corrective measures
2000	**Main motor error** The main motor ready input is not given for 2 s during the main motor is ON.	Defective harness between main motor (CN1) and control PWB (YC305), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
		Defective drive transmission system of the main motor.	Check if the rollers and gears rotate smoothly. If not, grease the bushings and gears. Check for broken gears and replace if any.
		Defective main motor.	Replace the main motor (See page 1-5-28).
		Defective control PWB.	Replace the control PWB (See page 1-5-19).
4000	**Polygon motor (laser scanner unit) error** The polygon motor ready input is not given for 6 s during the polygon motor is ON.	Defective harness between polygon motor and control PWB (YC319), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
		Defective laser scanner unit.	Replace the laser scanner unit (See page 1-5-29).
		Defective control PWB.	Replace the control PWB (See page 1-5-19).
4200	**BD error (laser scanner unit) error**	Defective laser scanner unit.	Replace the laser scanner unit (See page 1-5-29).
		Defective control PWB.	Replace the control PWB (See page 1-5-19).
6000	**Broken fuser heater lamp wire** The fuser temperature does not rise after the fuser heater lamp has been turned on.	Poor contact in the fuser thermistor connector terminals.	Reinsert the connector (See page 1-5-16).
		Poor contact in the fuser heater lamp connector terminals.	Reinsert the connector (See page 1-5-16).
		Fuser thermistor installed incorrectly.	Replace the fuser unit (See page 1-5-16).
		Fuser thermal cutout triggered.	Replace the fuser unit (See page 1-5-16).
		Fuser heater lamp installed incorrectly.	Replace the fuser unit (See page 1-5-16).
		Broken fuser heater lamp wire.	Replace the fuser unit (See page 1-5-16).
6020	**Abnormally high fuser thermistor temperature** Fuser thermistor detects abnormally temperature.	Shorted fuser thermistor.	Replace the fuser unit (See page 1-5-16).
		Defective control PWB.	Replace the control PWB (See page 1-5-19).

Code	Contents	Remarks	
		Causes	Check procedures/corrective measures
6030	**Broken fuser thermistor wire** Input from fuser thermistor is 0 (A/D value).	Poor contact in the fuser thermistor connector terminals.	Reinsert the connector (See page 1-5-16).
		Broken fuser thermistor wire.	Replace the fuser unit (See page 1-5-16).
		Fuser thermistor installed incorrectly.	Replace the fuser unit (See page 1-5-16).
		Fuser thermal cutout triggered.	Replace the fuser unit (See page 1-5-16).
		Fuser heater lamp installed incorrectly.	Replace the fuser unit (See page 1-5-16).
		Broken fuser heater lamp wire.	Replace the fuser unit (See page 1-5-16).
6400	**Zero cross signal error** The zero cross signal does not reach the control PWB for specified time.	Defective harness between high voltage PWB (YC202) and control PWB (YC311), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness (See page 1-5-24).
		Defective harness between power source PWB (YC103) and high voltage PWB (YC201), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness (See page 1-5-24).
		Defective power source PWB.	Replace the power source PWB (See page 1-5-22).
		Defective control PWB.	Replace the control PWB (See page 1-5-19).
F000	**Control PWB - Operation panel PWB communication error**	Defective harness between operation panel PWB (YC1) and control PWB (YC7), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness (See page 1-5-24).
		Defective operation panel PWB.	Replace the operation panel PWB.
		Defective control PWB.	Replace the control PWB (See page 1-5-19).
F010	**Control PWB checksum error**	Defective code ROM (flash memory).	Turn the power switch off/on to restart the printer. If the error is not resolved, replace the control PWB (See page 1-5-19).
		Defective control PWB.	Replace the control PWB (See page 1-5-19).

Code	Contents	Remarks	
		Causes	Check procedures/corrective measures
F020	**Control PWB RAM checksum error**	Defective main memory (RAM) on the control PWB.	Turn the power switch off/on to restart the printer. If the error is not resolved, replace control PWB (See page 1-5-19).
		Defective expanded memory (DIMM).	Replace the expanded memory (DIMM) (See page 1-2-4).
F030	**Control PWB general failure**	Defective control PWB.	Turn the power switch off/on to restart the printer. If the error is not resolved, replace control PWB (See page 1-5-19).
F040	**Control PWB engine communication error**	Defective control PWB.	Turn the power switch off/on to restart the printer. If the error is not resolved, replace control PWB (See page 1-5-19).
F050	**Control PWB engine checksum error**	Some error may have occurred when downloading the firmware of the control PWB.	Download the firmware of the control PWB again using the memory card (See page 1-6-4).
		Defective control PWB.	Turn the power switch off/on to restart the printer. If the error is not resolved, replace control PWB (See page 1-5-19).
F186	**Control PWB video data control error**	Defective control PWB.	Turn the power switch off/on to restart the printer. If the error is not resolved, replace control PWB (See page 1-5-19).

1-4-3 Image formation problems

(1)Completely blank printout.

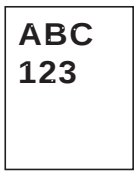


See page 1-4-8

(2)All-black printout.

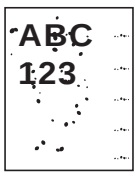
See page 1-4-8

(3)Dropouts.



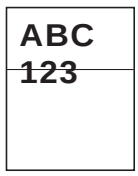
See page 1-4-9

(4)Black dots.



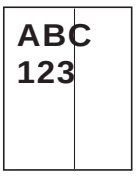
See page 1-4-9

(5)Black horizontal streaks.



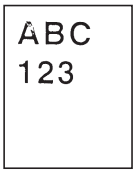
See page 1-4-9

(6)Black vertical streaks.



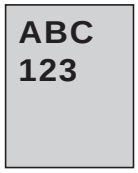
See page 1-4-10

(7)Unsharpness.



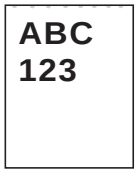
See page 1-4-10

(8)Gray background.



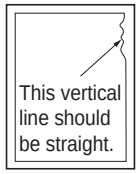
See page 1-4-10

(9)Dirt on the top edge or back of the paper.



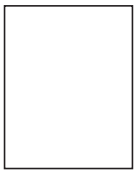
See page 1-4-11

(10)Undulated printing at the right edge (scanning start position).



See page 1-4-11

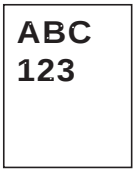
(1) Completely blank printout.

Print example	Causes	Check procedures/corrective measures
	Defective drum unit or developing unit.	Open the top cover and check that the drum unit and developing unit are correctly seated. Investigate that the terminals between the main charger unit and the drum unit are not in loose contact (See page 1-5-12 and 1-5-11).
	Defective transfer bias output or developing bias output.	Replace the high voltage PWB (See page 1-5-24).
	Poor contact of developing bias terminal (spring) and high voltage output terminal B (J401, J402, J403) on the high voltage PWB. Poor contact of transfer bias terminal (spring) and transfer bias terminal T (J201, J202, J203) on the high voltage PWB.	Check the high voltage PWB visually and correct or replace if necessary (See page 1-5-24).
	Defective laser scanner unit.	Replace the laser scanner unit (See page 1-5-29).
	Defective control PWB.	Replace the control PWB (See page 1-5-19).

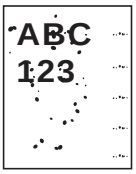
(2) All-black printout.

Print example	Causes	Check procedures/corrective measures
	Defective main charger unit.	Open the top cover and check that the drum unit and developing unit are correctly seated (See page 1-5-12). Investigate that the terminals between the main charger unit and the drum unit are not in loose contact.
	Poor contact of main charger terminal (spring) and main charger output terminal M on the high voltage PWB.	Check the high voltage PWB visually and correct or replace if necessary (See page 1-5-24).
	Defective main charging output.	Replace the high voltage PWB (See page 1-5-24).
	Broken main charger wire.	Replace the main charger unit (See page 1-5-13).
	Defective control PWB.	Replace the control PWB (See page 1-5-19).

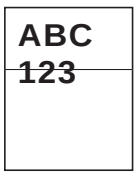
(3) Dropouts.

Print example	Causes	Check procedures/corrective measures
	Defective developing roller (developing unit).	If the defects occur at regular intervals of 62.8 mm/2 1/2" (See page 2-4-2), the problem may be the damaged developing roller (in the developing unit). Replace the developing unit (See page 1-5-11).
	Defective drum unit.	If the defects occur at regular intervals of 94 mm/3 11/16" (See page 2-4-2), the problem may be the damaged drum (in the drum unit). Replace the drum unit (See page 1-5-12).
	Defective fuser unit (heat roller or press roller).	If the defects occur at regular intervals of 73.162 mm/2 7/8", or 78.5 mm/3 1/16" (See page 2-4-2), the problem may be the damaged heat roller or press roller (in the fuser unit). Replace fuser unit (See page 1-5-16).
	Defective paper specifications.	Paper with rugged surface or dump tends to cause dropouts. Replace paper with the one that satisfies the paper specifications.
	Defective transfer roller installation.	The transfer roller must be supported by the bushes at the both ends. Clean the bush to remove oil and debris. Replace the transfer roller if necessary (See page 1-5-14).
	Defective transfer bias output.	Replace the high voltage PWB or control PWB (See page 1-5-24 or 1-5-19).

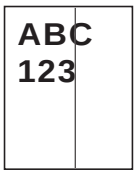
(4) Black dots.

Print example	Causes	Check procedures/corrective measures
	Defective drum unit or developing unit.	If the defects occur at regular intervals of 94 mm/3 11/16" (See page 2-4-2), the problem may be the damaged drum (in the drum unit). Replace drum unit (See page 1-5-12). If the defects occur at random intervals, the toner may be leaking from the developing unit or drum unit. Replace the developing unit or drum unit (See page 1-5-11 or 1-5-12).

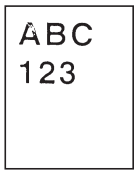
(5) Black horizontal streaks.

Print example	Causes	Check procedures/corrective measures
	Defective drum unit's ground.	Check that the drum shaft and the grounding tab (printer) are in good contact. Apply the grounding tab a small amount of electroconductive grease as required.
	Defective drum unit.	Replace the drum unit (See page 1-5-12).

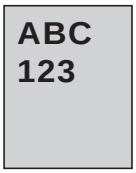
(6) Black vertical streaks.

Print example	Causes	Check procedures/corrective measures
	Adhesion of oxide to main charger wire.	Remove the drum unit (See page 1-5-12). Slide the charger cleaner (green) left and right 2 or 3 times to clean the charger wire, then return it to its original position (CLEANER HOME POSITION). Refer to the operation guide.
	Defective drum unit.	A streak of toner remaining on drum after printing means that the cleaning blade (in the drum unit) is not working properly. Replace the drum unit (See page 1-5-12).
	Defective developing roller (developing unit).	Replace the developing unit (See page 1-5-11).

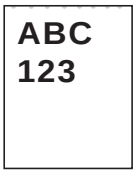
(7) Unsharpness.

Print example	Causes	Check procedures/corrective measures
	Defective paper specifications.	Replace paper with the one that satisfies the paper specification.
	Defective transfer roller installation.	The transfer roller must be supported by the bushes at the both ends. Clean the bush to remove oil and debris. Replace the transfer roller if necessary (See page 1-5-14).
	Defective transfer bias output.	Replace the high voltage PWB or control PWB (See page 1-5-24 or 1-5-19).
	EcoPrint mode setting.	The EcoPrint mode can provides faint, unsharp printing because it acts to conserve toner for draft printing purpose. For normal printing, turn the EcoPrint mode off by using the operator panel. For details, refer to the operation guide.

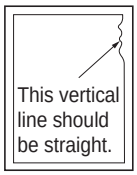
(8) Gray background.

Print example	Causes	Check procedures/corrective measures
	Print density setting.	The print density may be set too high. Try adjusting the print density. For details, refer to the operation guide.
	Defective potential on the drum surface.	Replace the drum unit (See page 1-5-12).
	Defective main charger grid.	Clean the main charger grid (See page 1-5-13).
	Defective developing roller (developing unit).	If a developing unit which is known to work normally is available for check, replace the current developing unit in the printer with the normal one. If the symptom disappears, replace the developing unit with a new one (See page 1-5-11).

(9) Dirt on the top edge or back of the paper.

Print example	Causes	Check procedures/corrective measures
	Toner contamination in various parts.	Dirty edges and back of the paper can be caused by toner accumulated on such parts as the paper chute guide, paper conveying paths, the bottom of the drum and developing unit, and the fuser unit inlet. Clean these areas and parts to remove toner.
	Defective transfer roller.	If the transfer roller is contaminated with toner, clean the transfer roller using a vacuum cleaner or by continuously printing a low density page until the symptom has faded away.

(10) Undulated printing at the right edge (scanning start position).

Print example	Causes	Check procedures/corrective measures
	Defective polygon motor (laser scanner unit).	Replace the laser scanner unit (See page 1-5-29).
	Defective control PWB.	Replace the control PWB (See page 1-5-19).

1-4-4 Electric problems

Problem	Causes	Check procedures/corrective measures
(1)The machine does not operate when the power switch is turned on.	No electricity at the power outlet.	Measure the input voltage.
	The power cord is not plugged in properly.	Check the contact between the power plug and the outlet.
	The top cover is not closed completely.	Check the top cover.
	Broken power cord.	Check for continuity. If none, replace the cord.
	Defective power switch.	Check for continuity across the contacts. If none, replace the power source PWB (See page 1-5-22).
	Blown fuse in the power source PWB.	Check for continuity. If none, remove the cause of blowing and replace the power source PWB (See page 1-5-22).
	Defective interlock switch.	Check for continuity across the contacts of interlock switch. If none, replace the power source PWB (See page 1-5-22).
	Defective power source PWB.	Replace the power source PWB (See page 1-5-22).
	Defective control PWB.	Replace the control PWB (See page 1-5-19).
(2)Right cooling fan motor does not operate.	Broken right cooling fan motor coil.	Check for continuity across the coil. If none, replace the right cooling fan motor.
	Defective harness between right cooling fan motor and control PWB (YC315), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
	Defective control PWB.	Replace the control PWB (See page 1-5-19).
(3)Left cooling fan motor does not operate.	Broken left cooling fan motor coil.	Check for continuity across the coil. If none, replace the left cooling fan motor.
	Defective harness between left cooling fan motor and control PWB (YC104), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
	Defective control PWB.	Replace the control PWB (See page 1-5-19).
(4)Registration clutch does not operate.	Broken registration clutch coil.	Check for continuity across the coil. If none, replace the registration clutch.
	Defective harness between registration clutch and control PWB (YC308), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
	Defective control PWB.	Replace the control PWB (See page 1-5-19).
(5)Paper feed clutch does not operate.	Broken paper feed clutch coil.	Check for continuity across the coil. If none, replace the paper feed clutch.
	Defective harness between paper feed clutch and control PWB (YC308), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
	Defective control PWB.	Replace the control PWB (See page 1-5-19).

Problem	Causes	Check procedures/corrective measures
(6)developing clutch does not operate.	Broken developing clutch coil.	Check for continuity across the coil. If none, replace the developing clutch.
	Defective harness between developing clutch and control PWB (YC308), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
	Defective control PWB.	Replace the control PWB (See page 1-5-19).
(7)MP paper feed solenoid does not operate. (Duplex model only)	Broken MP paper feed solenoid coil.	Check for continuity across the coil. If none, replace the MP paper feed solenoid.
	Defective harness between MP paper feed solenoid and control PWB (YC309), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
	Defective control PWB.	Replace the control PWB (See page 1-5-19).
(8)Duplex solenoid does not operate. (Duplex model only)	Broken duplex solenoid coil.	Check for continuity across the coil. If none, replace the duplex solenoid.
	Defective harness between duplex solenoid and control PWB (YC317), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
	Defective control PWB.	Replace the control PWB (See page 1-5-19).
(9)Eraser lamp does not turn on.	Defective harness between eraser lamp (YC701) and control PWB (YC316), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
	Defective eraser lamp (PWB).	Replace the eraser lamp (PWB) (See page 1-5-31).
	Defective control PWB.	Replace the control PWB (See page 1-5-19).
(10)Paper indicator is flashing when paper is present in the cassette.	Defective paper sensor.	Replace the paper sensor.
	Defective harness between paper sensor and control PWB (YC306), or improper connector insertion.	Reinsert the connector. Also check for continuity within the connector harness. If none, remedy or replace the harness.
(11)A paper jam in the paper feed/conveying section or fuser section is indicated when the power switch is turned on.	A piece of paper torn from paper is caught around registration sensor or exit sensor.	Check and remove if any.
	Defective registration sensor on the high voltage PWB.	Replace the high voltage PWB (See page 1-5-24).
	Defective exit sensor.	Replace the exit sensor.
(12)Attention indicator is lit when the top cover is closed.	Defective interlock switch on the power source PWB.	Check for continuity across the interlock switch. If there is no continuity when the interlock switch is on, replace the power source PWB (See page 1-5-22).

1-4-5 Mechanical problems

Problem	Causes/check procedures	Corrective measures
(1)No primary paper feed.	Check if the surfaces of the paper feed roller is dirty with paper powder.	Clean with isopropyl alcohol.
	Check if the paper feed roller is deformed.	Check visually and replace any deformed paper feed roller (assembly) (See page 1-5-6).
	Defective paper feed clutch installation.	Check visually and remedy if necessary.
(2)No secondary paper feed.	Check if the surfaces of the upper and lower registration rollers are dirty with paper powder.	Clean with isopropyl alcohol.
	Defective registration clutch installation.	Check visually and remedy if necessary.
(3)Skewed paper feed.	Paper width guide in a cassette installed incorrectly.	Check the paper width guide visually and correct or replace if necessary.
(4)Multiple sheets of paper are fed at one time.	Check if the separator pad or MPF separation pad (duplex model only) is worn.	Replace the separator pad if it is worn.
	Check if the paper is curled.	Replace the paper.
(5)Paper jams.	Check if the paper is excessively curled.	Replace the paper.
	Check if the contact between the upper and lower registration rollers is correct.	Check visually and remedy if necessary.
	Check if the heat roller or press roller is extremely dirty or deformed.	Replace the fuser unit (See page 1-5-16).
	Check if the contact between the ejection roller and fuser ejection pulley is correct.	Check visually and remedy if necessary.
(6)Toner drops on the paper conveying path.	Check if the drum unit or developing unit is extremely dirty.	Clean the drum unit or developing unit (See page 1-5-11 or 1-5-12).
(7)Abnormal noise is heard.	Check if the pulleys, rollers and gears operate smoothly.	Grease the bearings and gears.
	Check if the following electromagnetic clutches are installed correctly: Paper feed clutch, registration clutch and developing clutch.	Check visually and remedy if necessary.

1-5-1 Precautions for assembly and disassembly

(1) Precautions

Be sure to turn the power switch off and disconnect the power plug before starting disassembly.
When handling PWBs, do not touch connectors with bare hands or damage the PWB.
Do not touch any PWB containing ICs with bare hands or any object prone to static charge.
When removing the hook of the connector, be sure to release the hook.
Take care not to get the wire caught.

(2) Drum

Note the following when handling or storing the drum.
When removing the drum unit, never expose the drum surface to strong direct light.
Keep the drum at an ambient temperature between 0 °C/32 °F and 40 °C/104 °F and at a relative humidity not higher than 90% RH. Avoid abrupt changes in temperature and humidity.
Avoid exposure to any substance which is harmful to or may affect the quality of the drum.
Do not touch the drum surface with any object. Should it be touched by hands or stained with oil, clean it.

(3) Toner container

Store the toner container in a cool, dark place.
Avoid direct light and high humidity.

(4) How to tell a genuine Kyocera Mita toner container

As a means of brand protection, the Kyocera Mita toner container utilizes an optical security technology to enable visual validation. A validation viewer is required to accomplish this.

Hold the validation viewer over the left side part of the brand protection seal on the toner container. Through each window of the validation viewer, the left side part of the seal should be seen as follows:

A black-colored band when seen through the left side window
A shiny or gold-colored band when seen through the right side window

The above will reveal that the toner container is a genuine Kyocera Mita branded toner container, otherwise, it is a counterfeit.

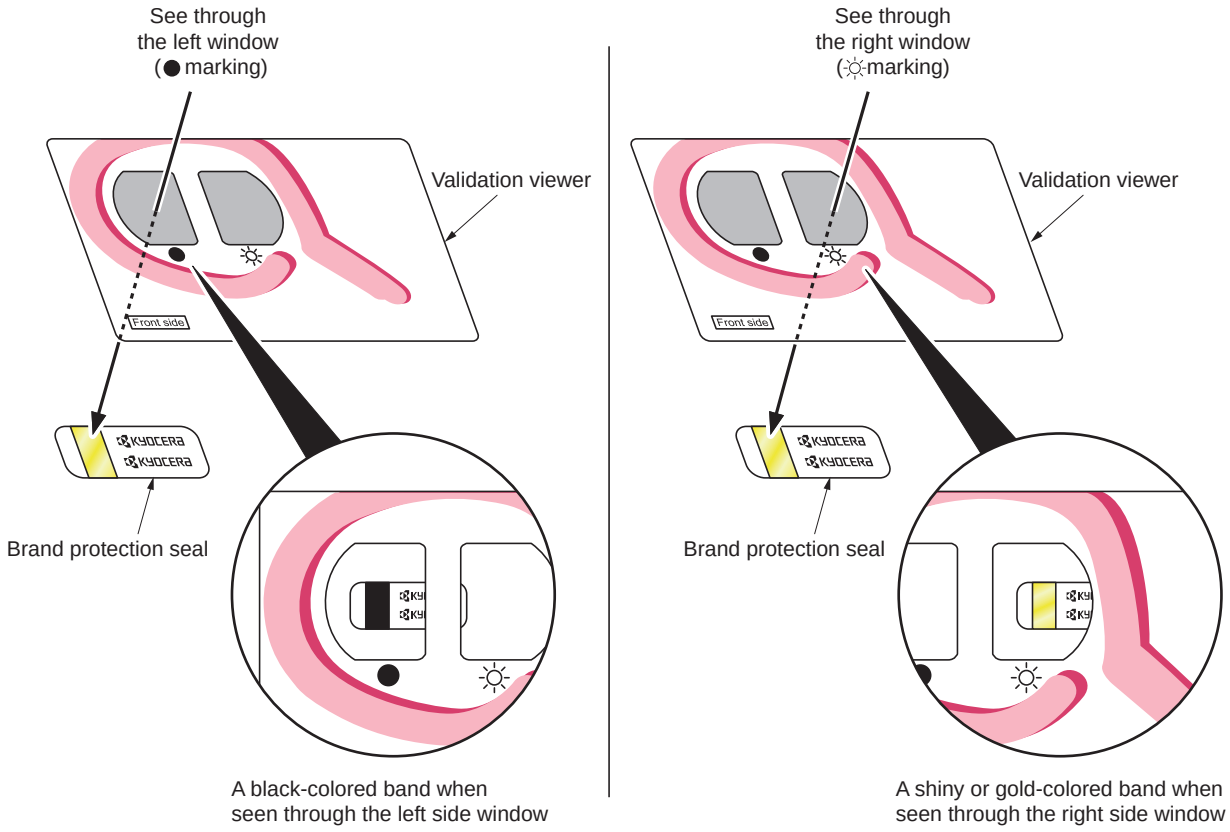


Figure 1-5-1

The brand protection seal has an incision as shown below to prohibit reuse.

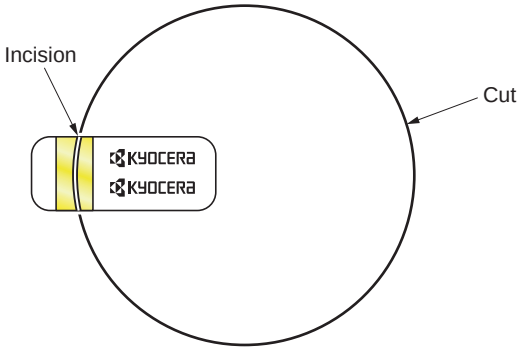


Figure 1-5-2

1-5-2 Outer covers

(1) Detaching and refitting the top cover

Procedure

1. Open the top cover.
2. Remove two screws.

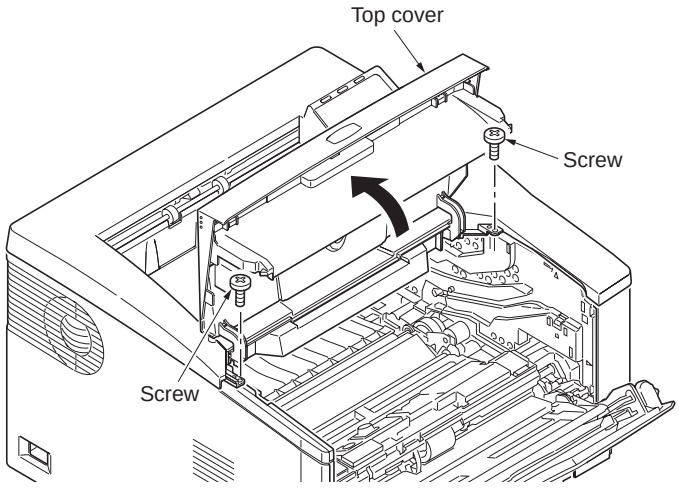


Figure 1-5-3

3. Extract the boss from the hole.
4. Unhook the A hook.
5. Unhook two B hooks.
6. Remove the connector.
7. Remove the top cover.

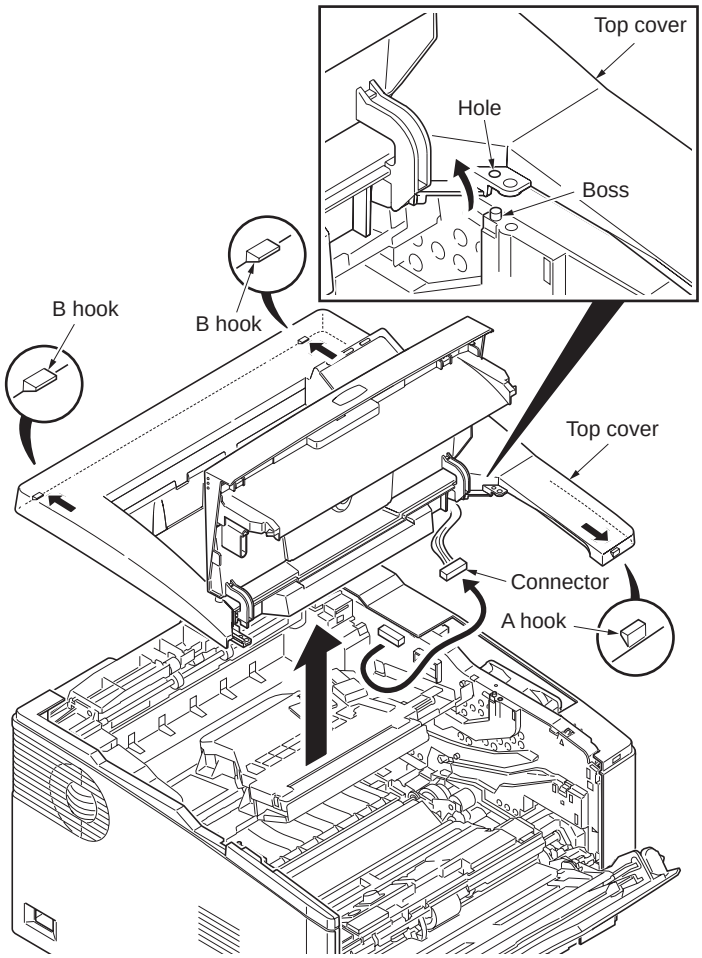


Figure 1-5-4

(2) Detaching and refitting the right and left covers

Procedure

1. Remove the top cover (See page 1-5-3).
2. Remove the cassette (See page 1-5-6).
3. Open the front cover.
4. Unhook seven hooks and then remove the right cover.

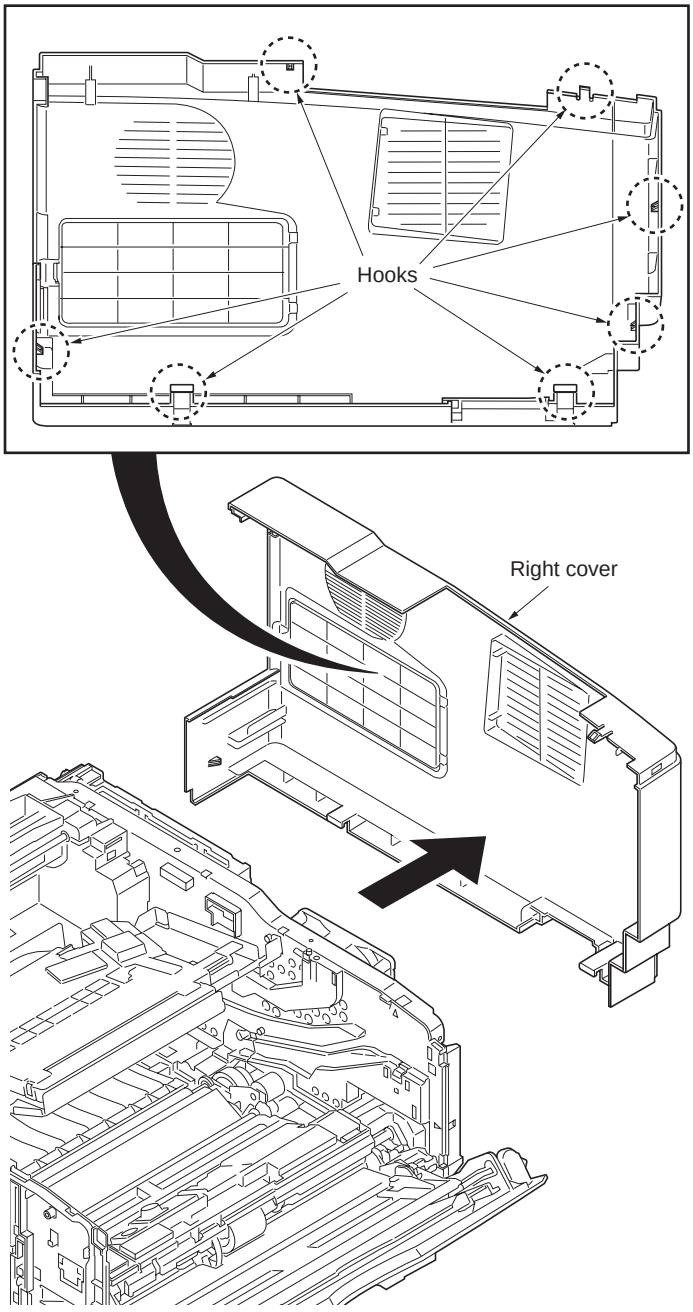


Figure 1-5-5

5. Unhook seven hooks and then remove the left cover.

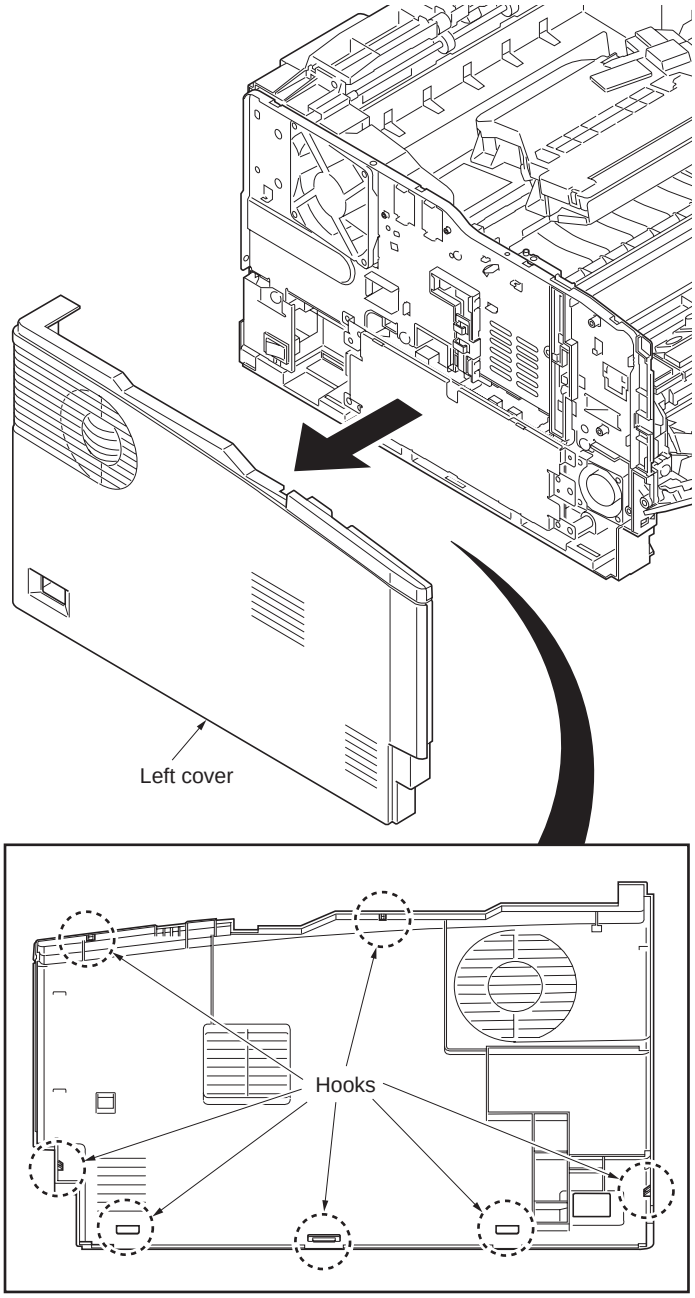


Figure 1-5-6

1-5-3 Paper feed section

(1) Detaching and refitting the paper feed roller assembly (paper feed roller and pickup roller)

Procedure

1. Remove the cassette.

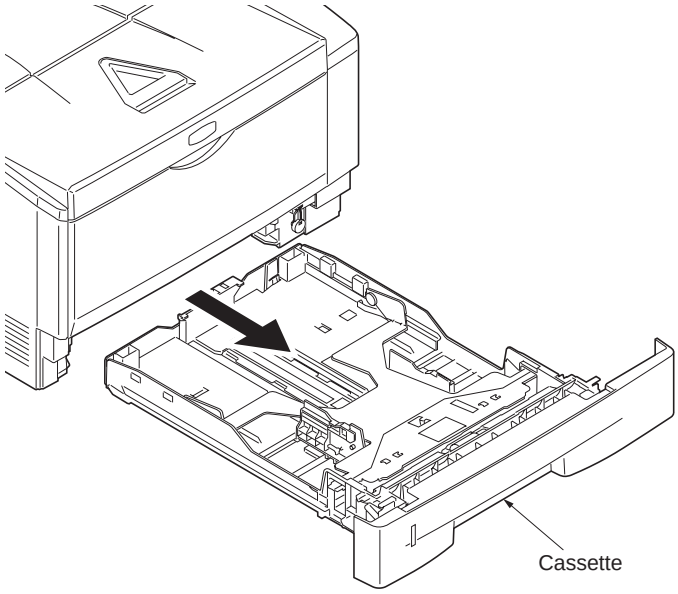


Figure 1-5-7

2. Slide the feed shaft.
3. While pressing the lever and then remove the paper feed roller assembly.

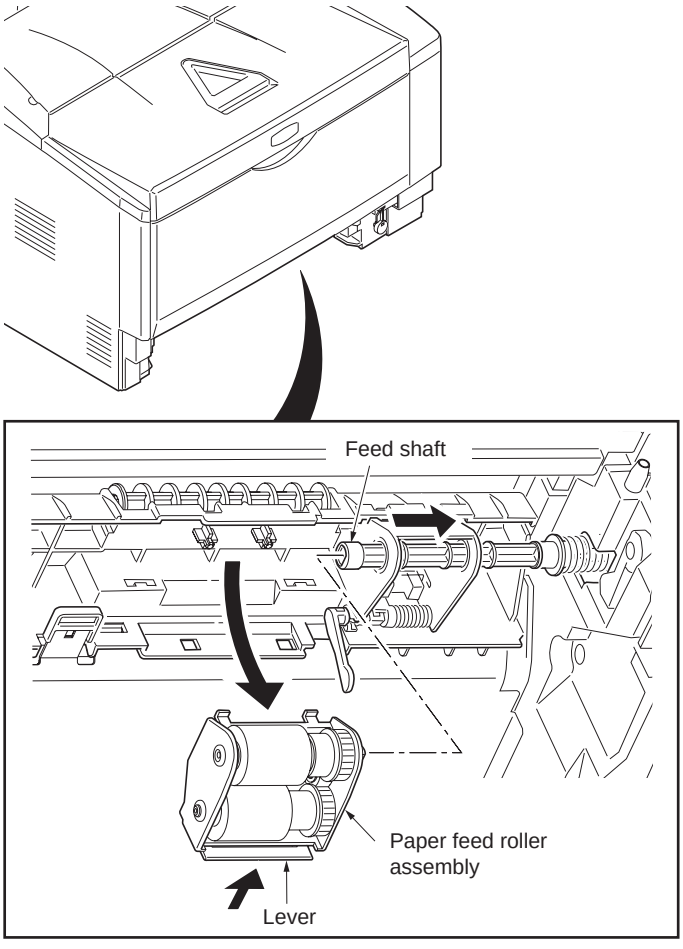


Figure 1-5-8

4. Check or replace the paper feed roller assembly and refit all the removed parts. When refitting the paper feed roller assembly, be sure to align the paper feed roller pivot with the slotted hole on the feed shaft.

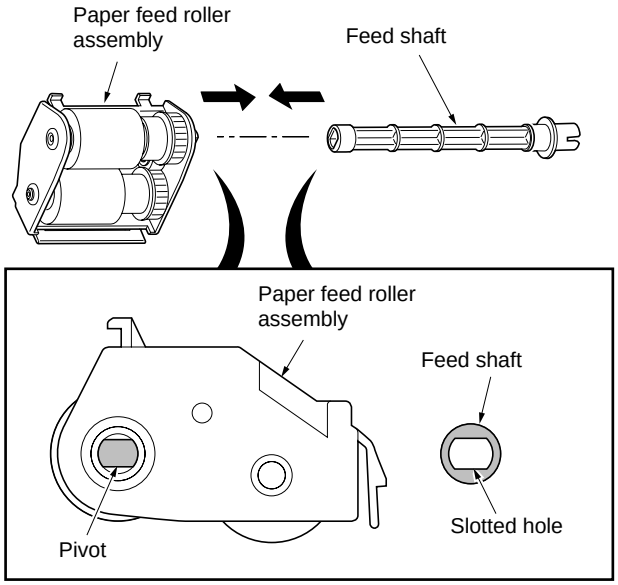


Figure 1-5-9

(2) Detaching and refitting the retard roller assembly

Procedure

1. Remove the cassette (See page 1-5-6).
2. Push the bottom plate down until it locks.
3. Unhook two hooks and then remove the retard guide.

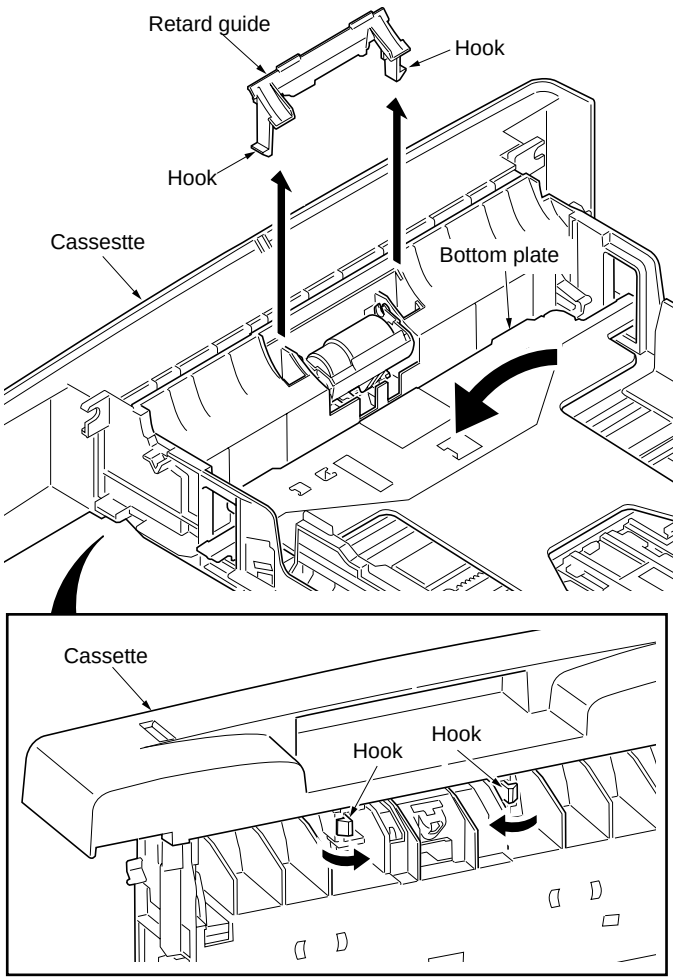


Figure 1-5-10

4. Remove the retard roller assembly.

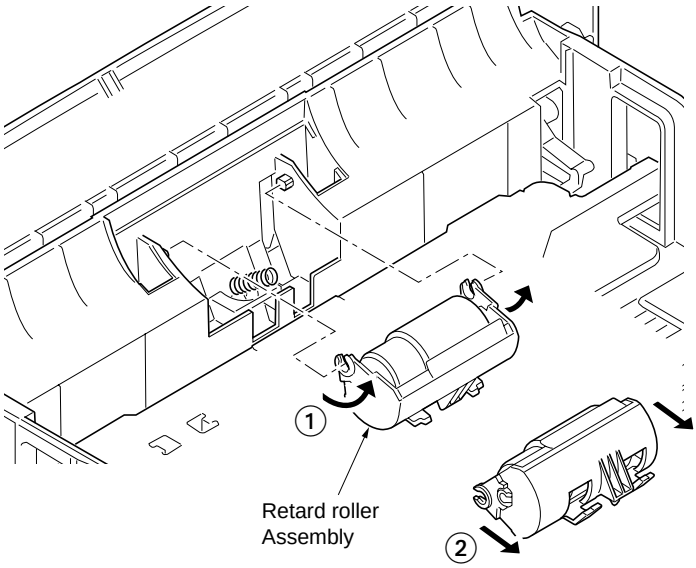


Figure 1-5-11

5. Check or replace the retard roller assembly and refit all the removed parts.
   Caution: Before refitting the retard roller assembly, firmly install the spring onto the projection of the retard roller assembly.

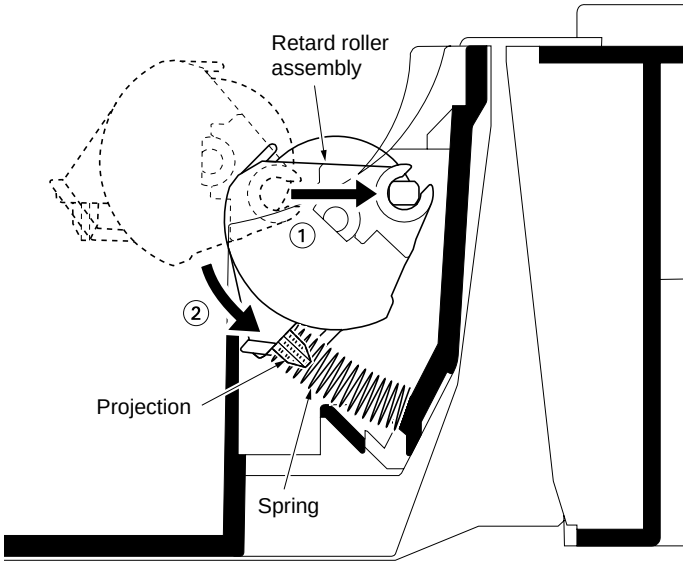


Figure 1-5-12

(3) Detaching and refitting the MP paper feed roller

Procedure

1. Open the front cover.
2. Pull the MP feed holder (lever) down (①).
3. Slide the MP feed holder (②).
4. Remove the MP paper feed roller (③).

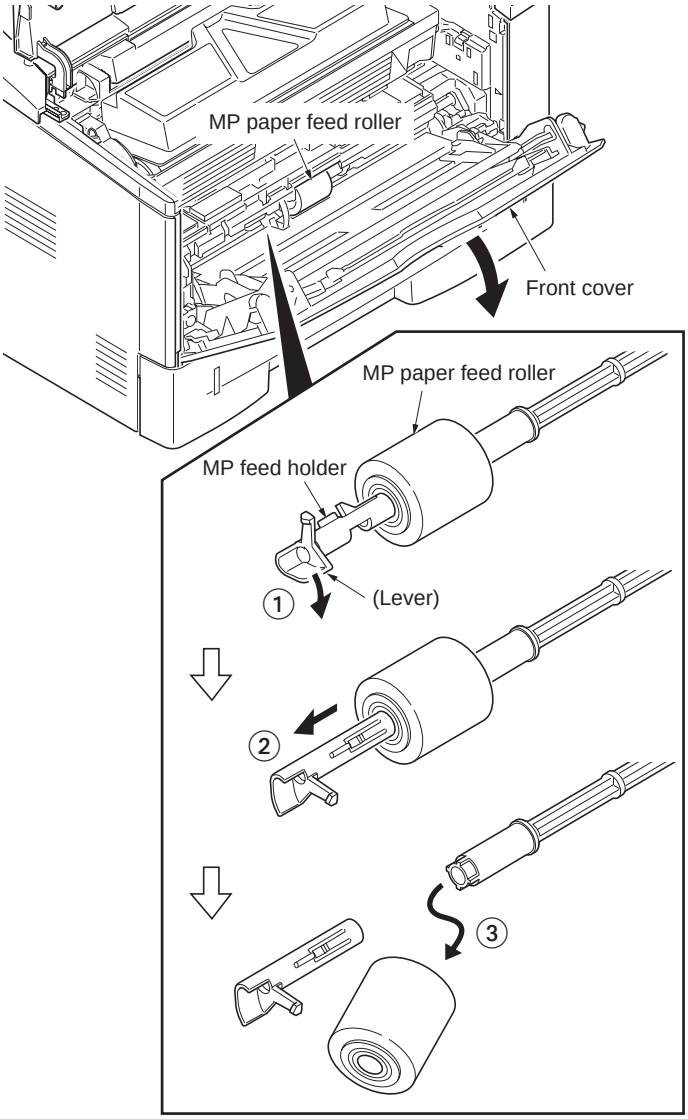


Figure 1-5-13

5. Check or replace the MP paper feed roller and refit all the removed parts.
   When refitting the MP paper feed roller, be sure to align the MPF feed shaft pivot with the slotted hole on the MP paper feed roller.

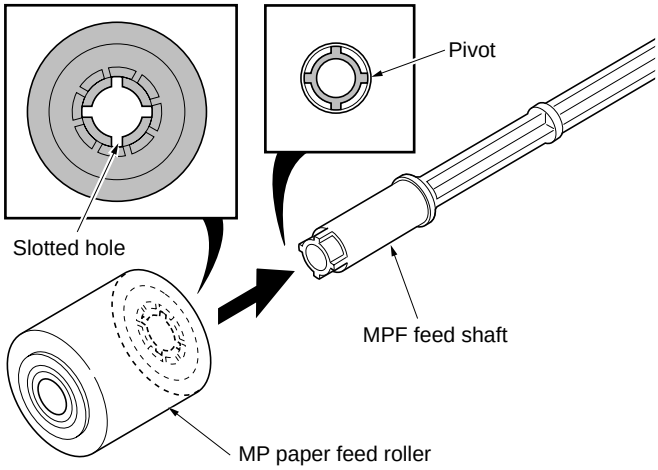


Figure 1-5-14

1-5-4 Developing section

(1) Detaching and refitting the developing unit

Procedure

1. Open the top cover.
2. Open the front cover.
3. Remove the developing unit (with toner container).
4. Check or replace the developing unit and refit all the removed parts.

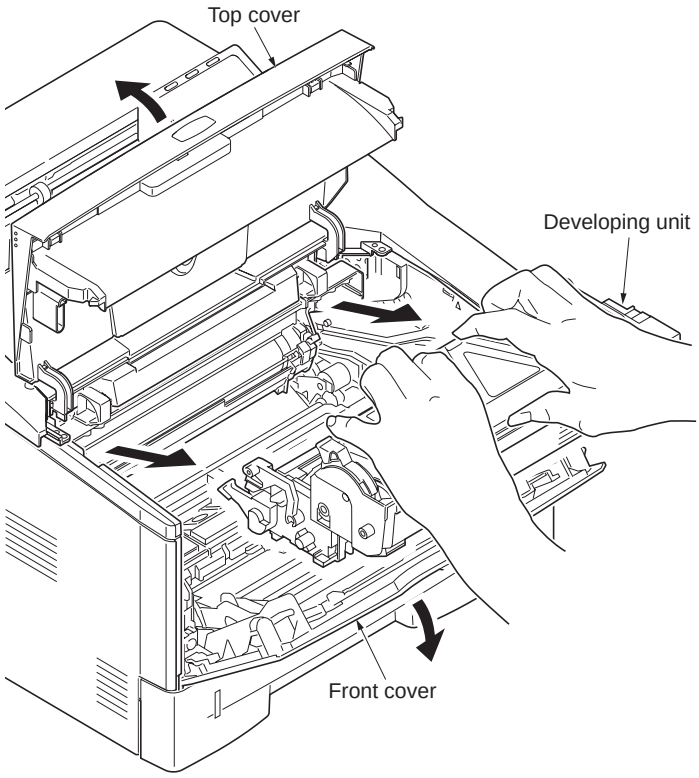


Figure 1-5-15

1-5-5 Drum section

(1) Detaching and refitting the drum unit

Procedure

1. Remove the developing unit (See page 1-5-11).
2. Remove the drum unit.
3. Check or replace the drum unit and refit all the removed parts.

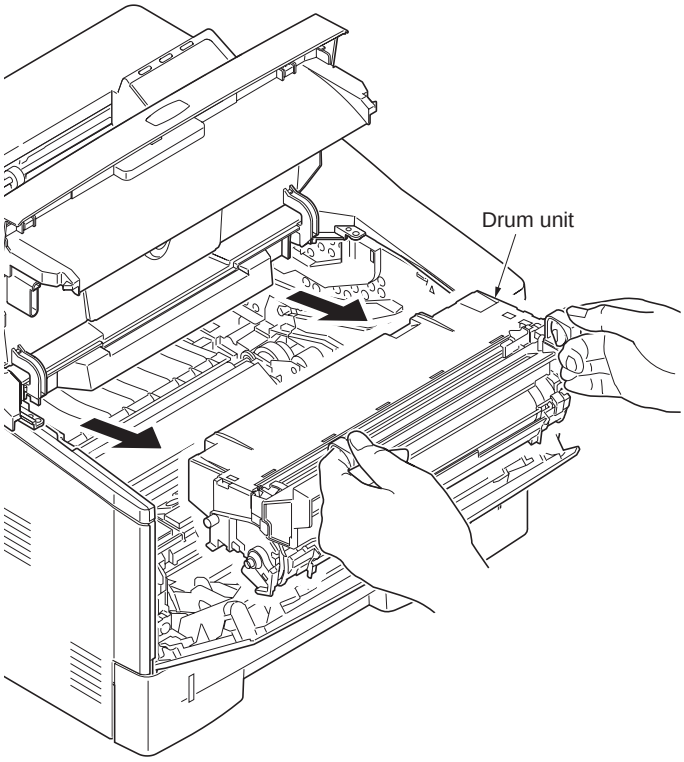


Figure 1-5-16

(2) Detaching and refitting the main charger unit

Procedure

1. Remove the drum unit (See page 1-5-12).
2. Remove the tape.
3. While pushing on the main plate (①), slide the main charger unit (②).

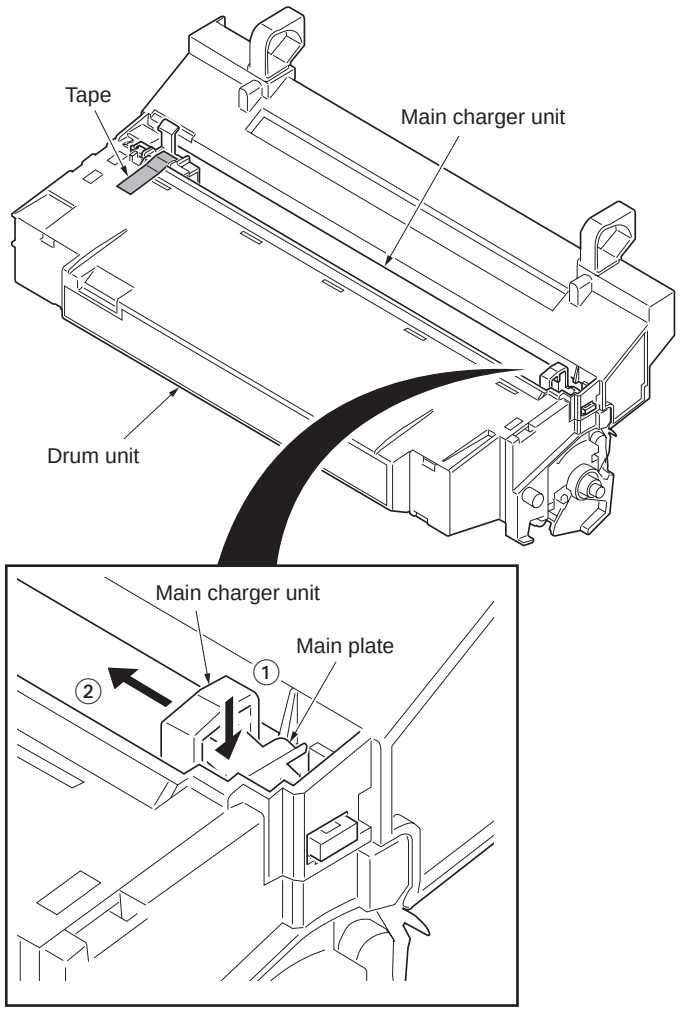


Figure 1-5-17

4. Remove the main charger unit by lifting it.
5. Check or replace the main charger unit and refit all the removed parts.

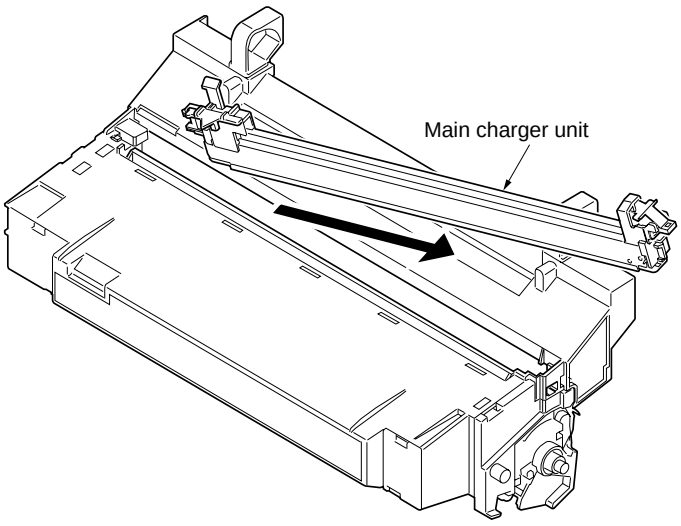


Figure 1-5-18

1-5-6 Transfer/separation section

(1) Detaching and refitting the transfer roller

Procedure

1. Remove the developing unit (See page 1-5-11).
2. Remove the drum unit (See page 1-5-12).
3. Slide the paper chute guide and unhook the hooks.
4. Remove the paper chute guide.

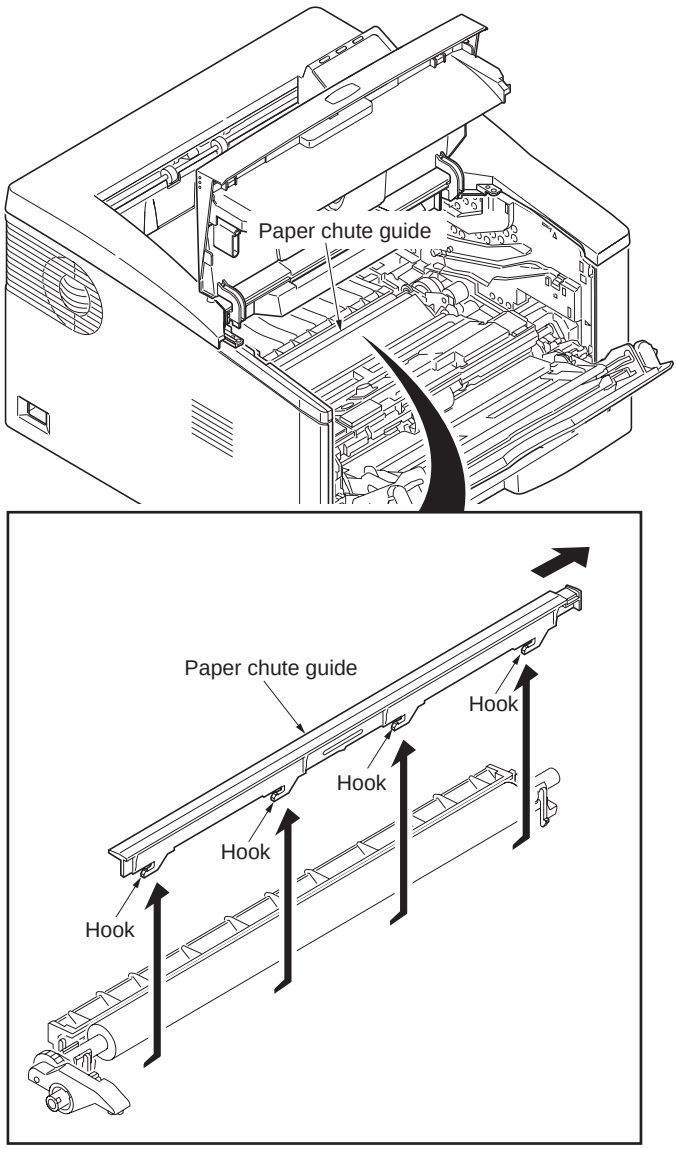


Figure 1-5-19

5. Remove the transfer roller's shaft from the both transfer bushes.
6. Remove the gear Z16 from the transfer roller.

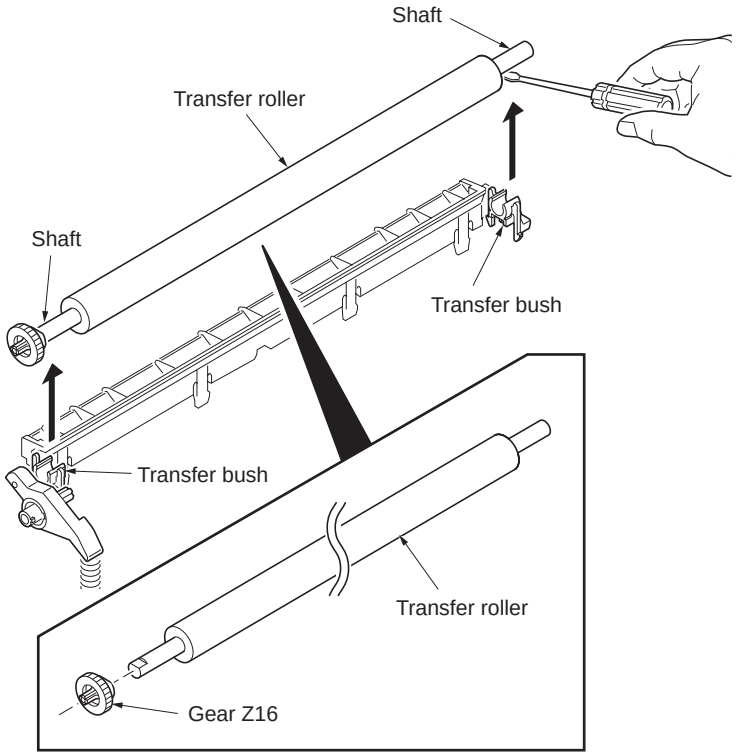


Figure 1-5-20

7. Check or replace the transfer roller and refit all the removed parts.
   Caution: When refitting the transfer roller, be careful about following point.
   Push the release lever to raise the lever end, then insert the front of gear Z16 under the release lever end.

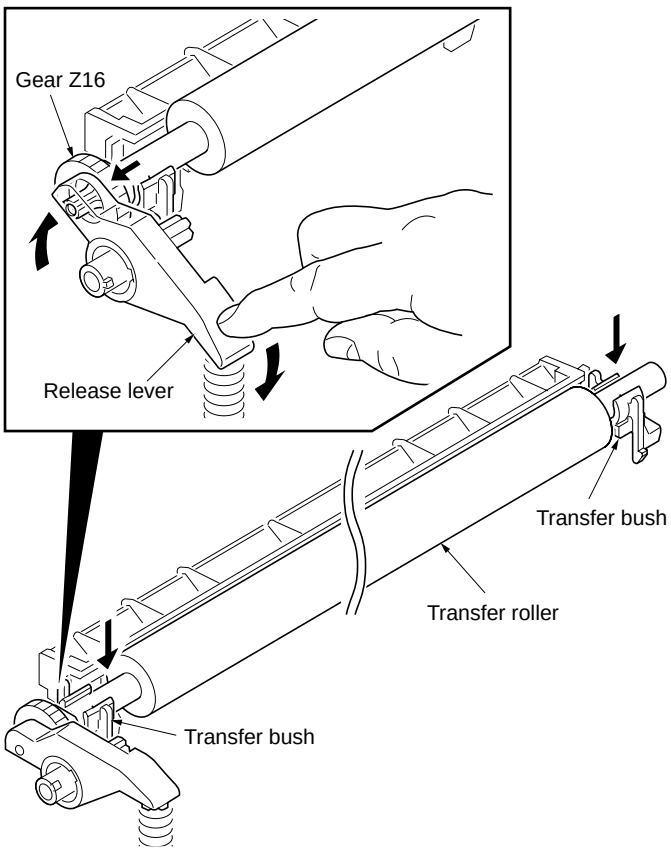


Figure 1-5-21

1-5-7 Fuser section

(1) Detaching and refitting the fuser unit

Procedure

1. Remove the outer covers (See page 1-5-3).
2. Remove two connectors.
3. Release the wires form wire clamps.

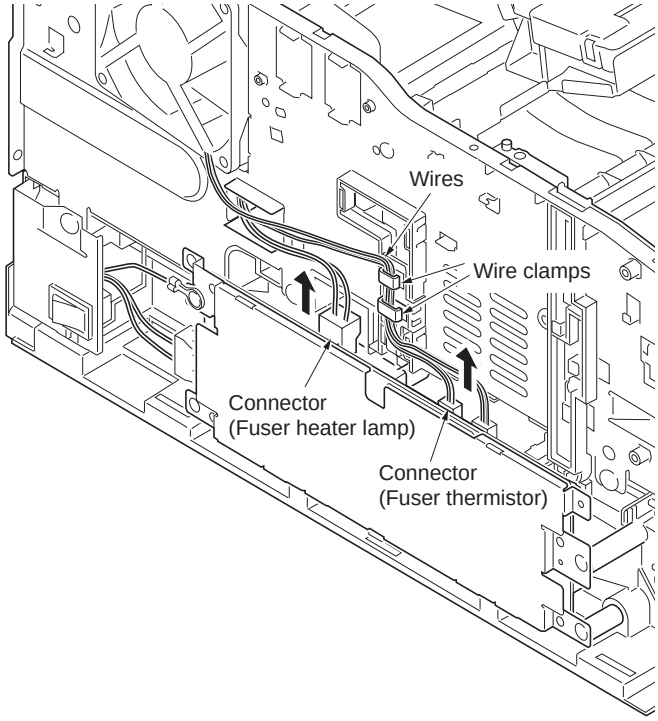


Figure 1-5-22

4. Remove the connector.

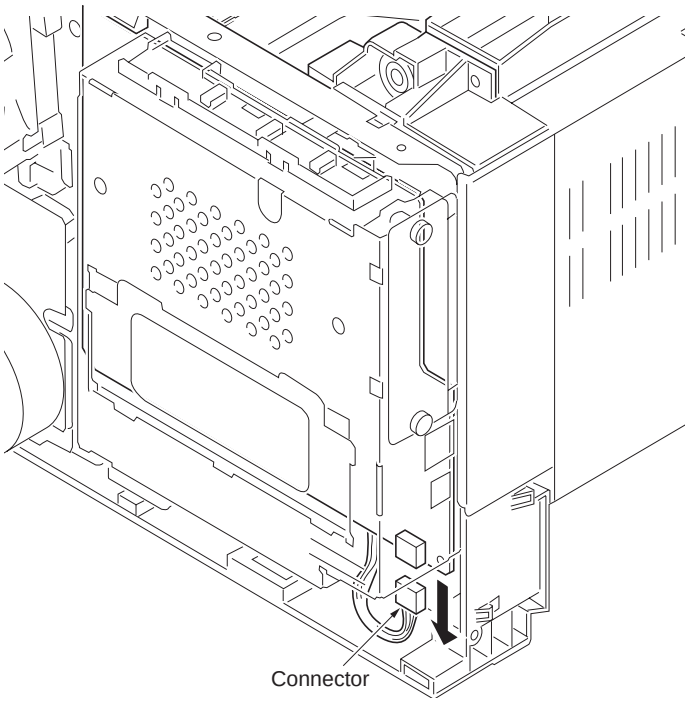


Figure 1-5-23

5. Open the rear cover and then remove the rear cover.

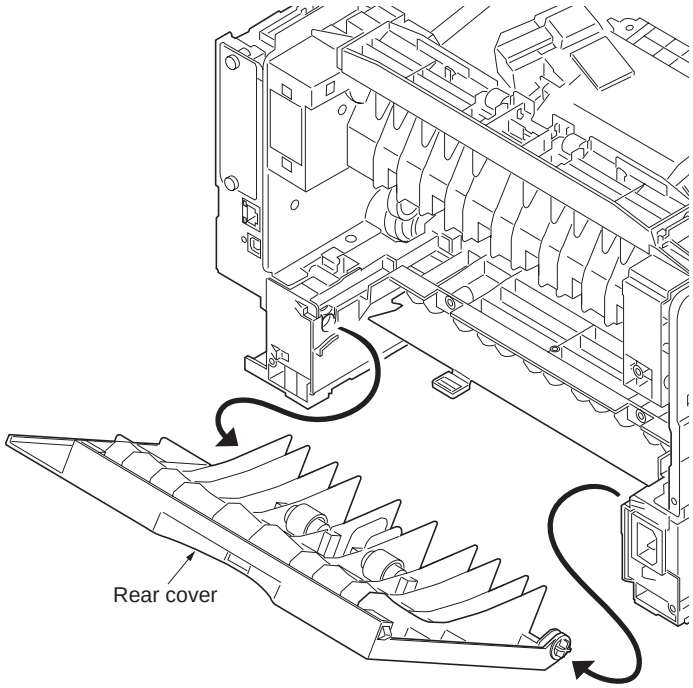


Figure 1-5-24

6. Remove two screws and then remove the fuser unit.
7. Check or replace the fuser unit and refit all the removed parts.

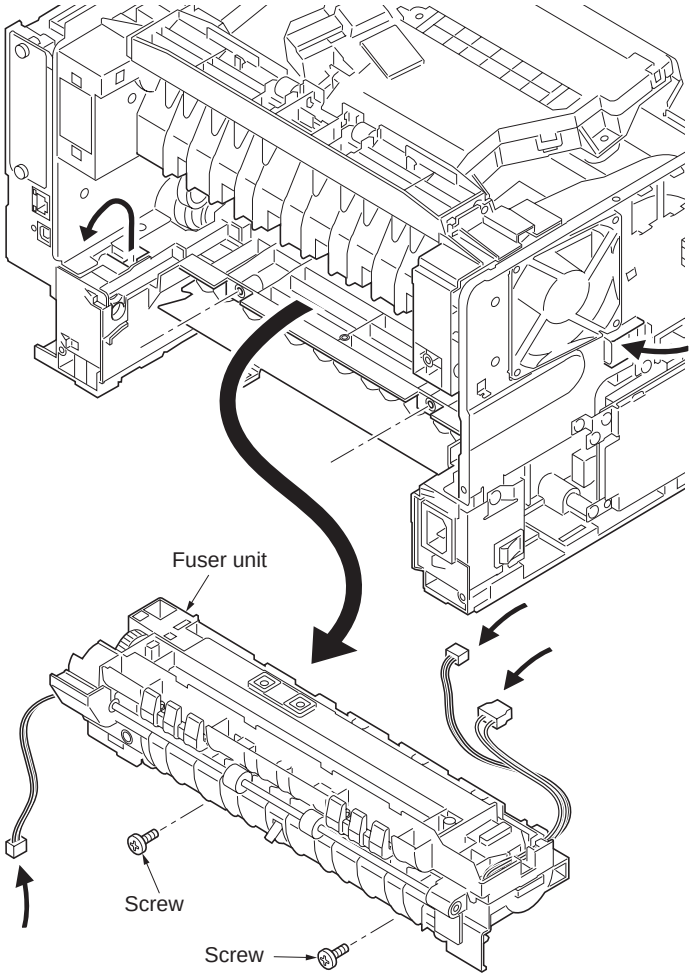


Figure 1-5-25

(2) Switching the fuser pressure

The fuser pressure may be decreased to suppress the print quality problems such as paper creases and curls.
It must be cautioned that decreasing the fuser pressure could cause loose toner fusing.

Procedure

1. Remove the cassette (See page 1-5-6).
2. Open the duplex cover.
3. Slide the fuser lever R and L.

   Normal:
   Flush with the front of the machine.

   Fuser pressure decreased:
   Flush with the rear of the machine.

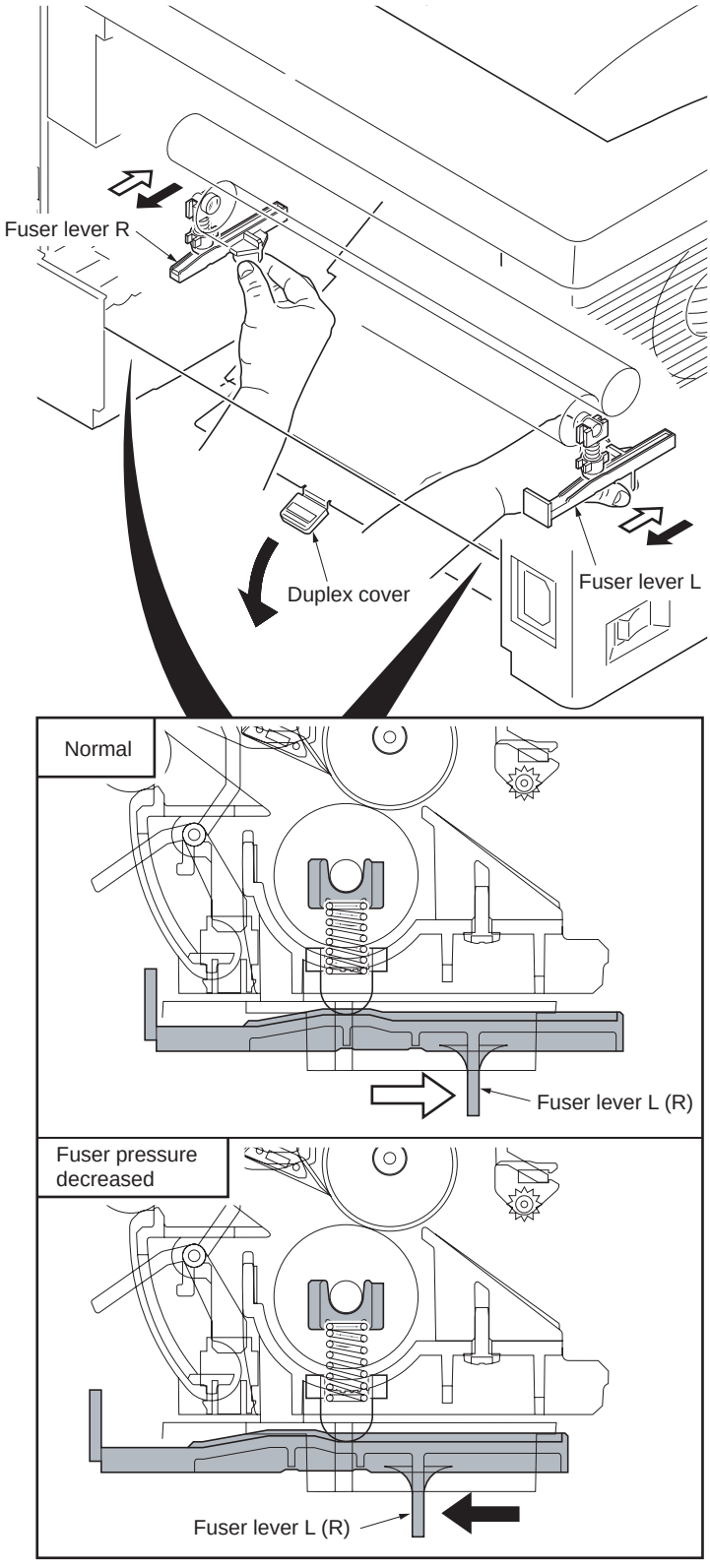


Figure 1-5-26

1-5-8 PWBs

(1) Detaching and refitting the control PWB

Procedure

1. Remove the right cover (See page 1-5-4).
2. Remove the thirteen connectors form the control PWB.
3. Release the wires from the wire clamps.

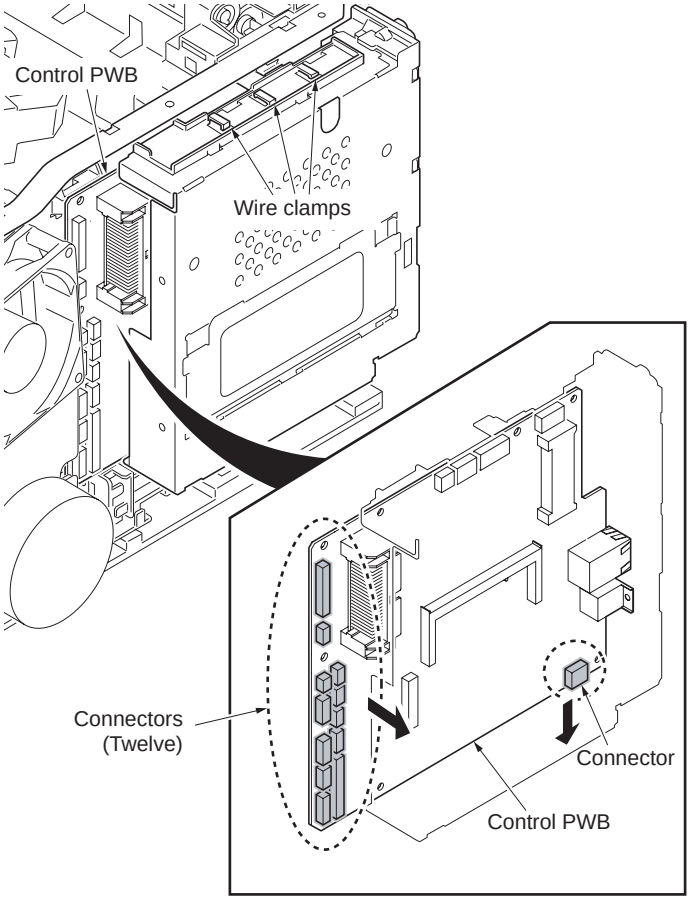


Figure 1-5-27

4. Remove five screws.
5. Remove the four connectors form the control PWB.
6. Unhook the hook and then remove the control PWB assembly.

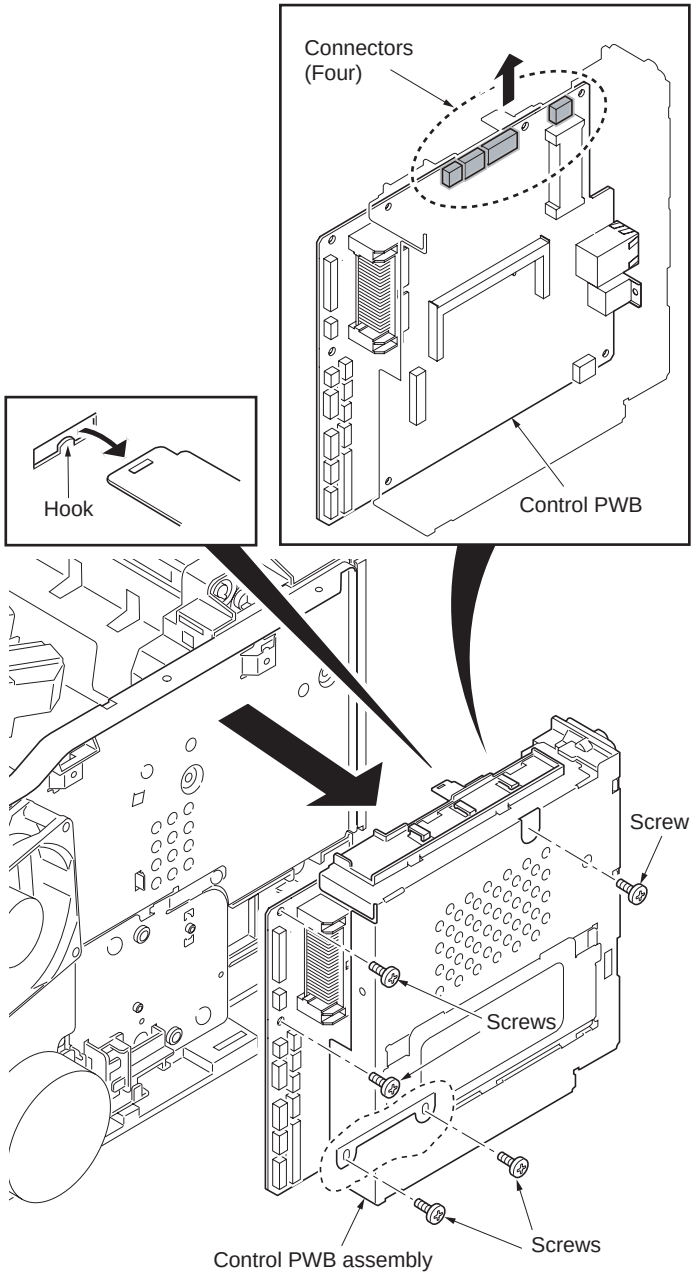


Figure 1-5-28

7. Remove five screws and then remove the control PWB.
8. Check or replace the control PWB and refit all the removed parts.
   To replace the control PWB, remove the EEPROM (U300) from the old control PWB and mount it to the new control PWB.

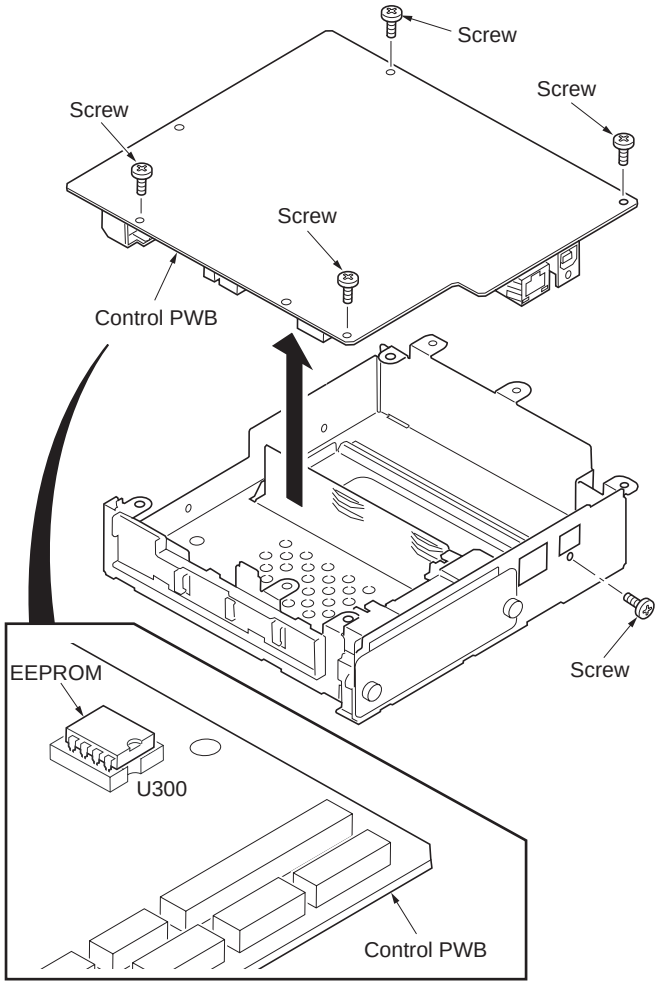


Figure 1-5-29

(2) Detaching and refitting the power source PWB

Procedure

1. Remove the left cover (See page 1-5-4).
2. Remove four connectors.

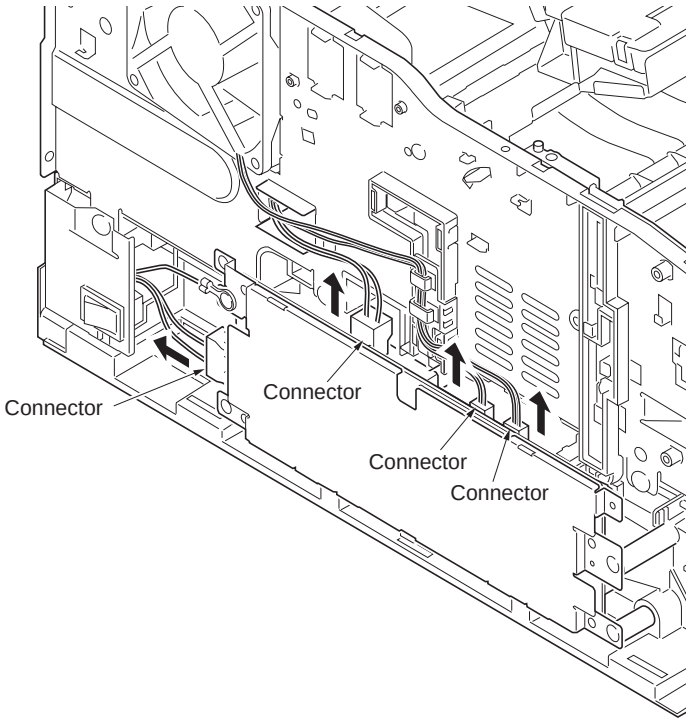


Figure 1-5-30

3. Remove four P tight screws, two screws and ground terminal.
4. Remove the power source PWB assembly from the high voltage PWB's connector.

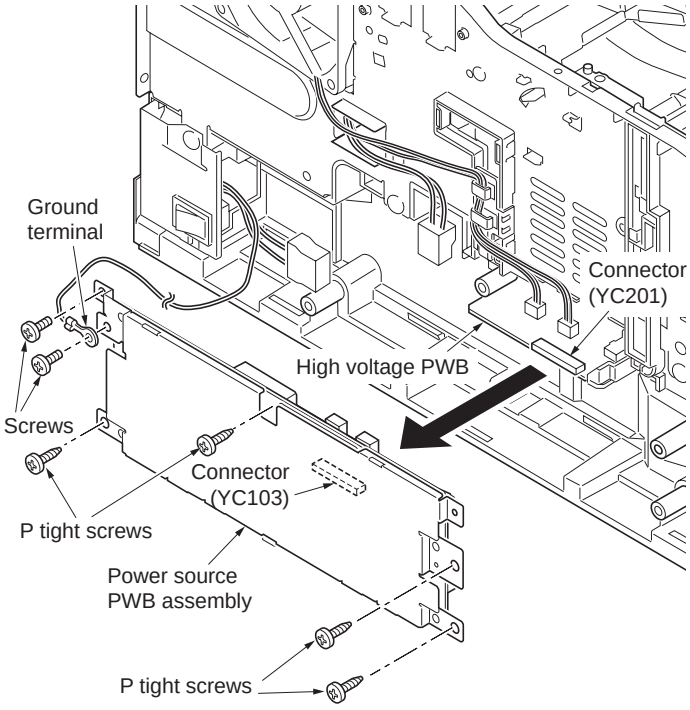


Figure 1-5-31

5. Remove four screws and then remove the power source plate from the power source PWB.
6. Check or replace the power source PWB and refit all the removed parts.
   Caution: The power source film must be installed in the specified position.

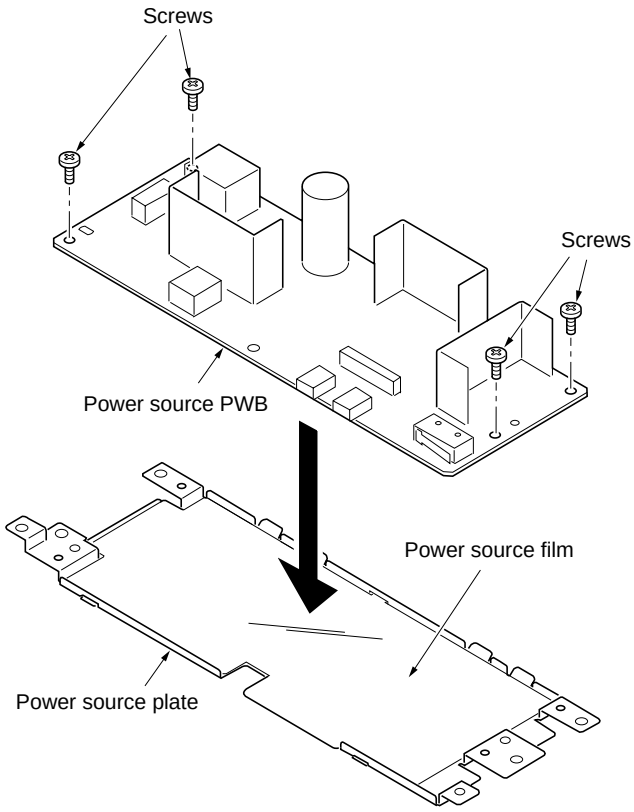


Figure 1-5-32

(3) Detaching and refitting the high voltage PWB

Procedure

1. Remove the developing unit (See page 1-5-11).
2. Remove the drum unit (See page 1-5-12).
3. Remove the cassette (See page 1-5-6).
4. Remove the outer covers (See page 1-5-3).
5. Remove the power source PWB (See page 1-5-22).
6. Turn the printer with the bottom side up.
7. Remove the stop ring.
8. Remove the DU holder.

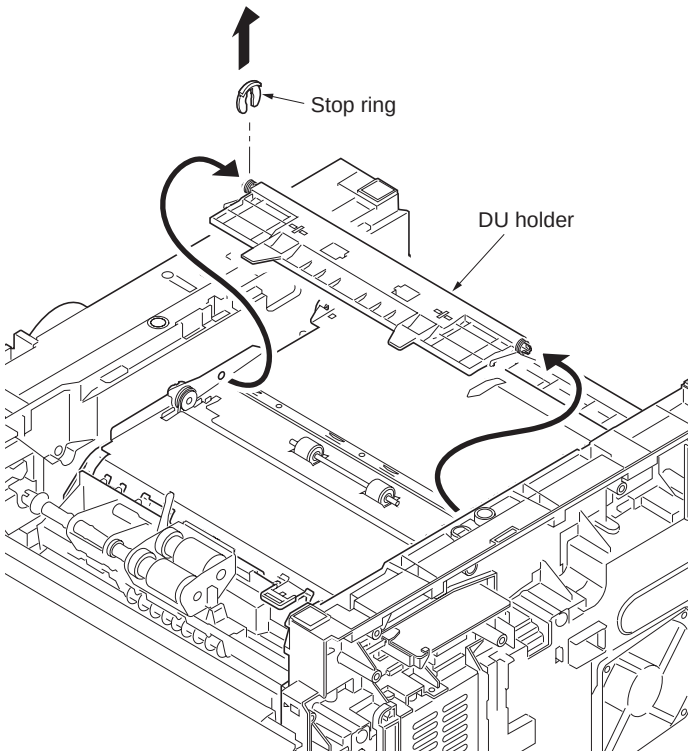


Figure 1-5-33

9. Pull out the DU bush.
10. Remove the DU cover assembly.

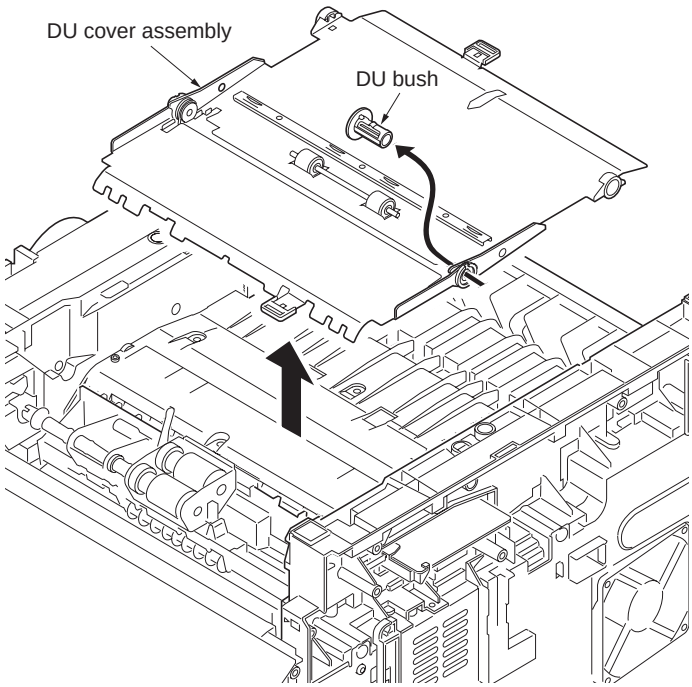


Figure 1-5-34

11. Remove four screws.
12. Unhook three hooks and then remove the lower base cover.

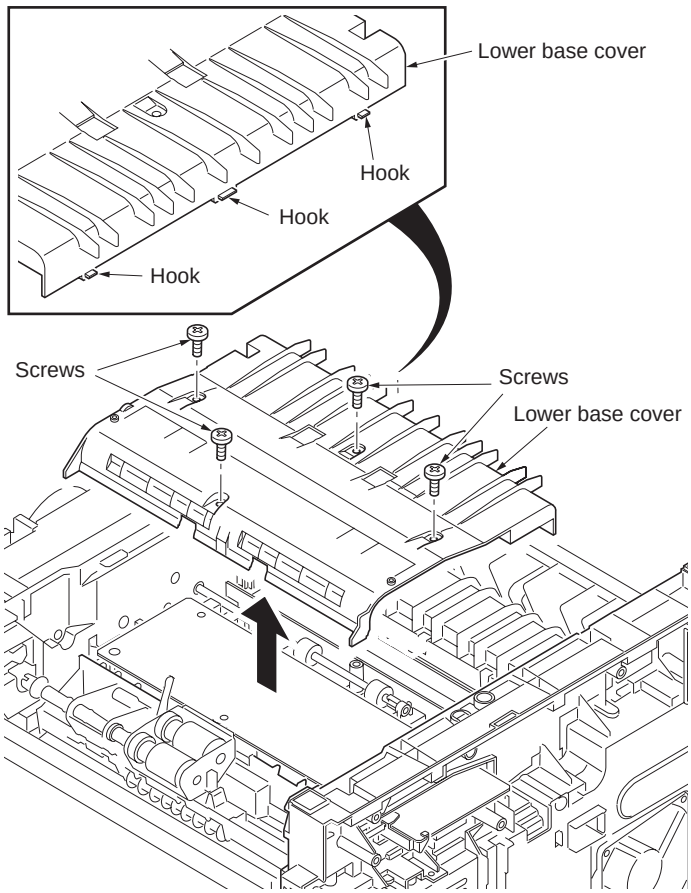


Figure 1-5-35

13. Remove the spring.
14. Remove the cassette pin.

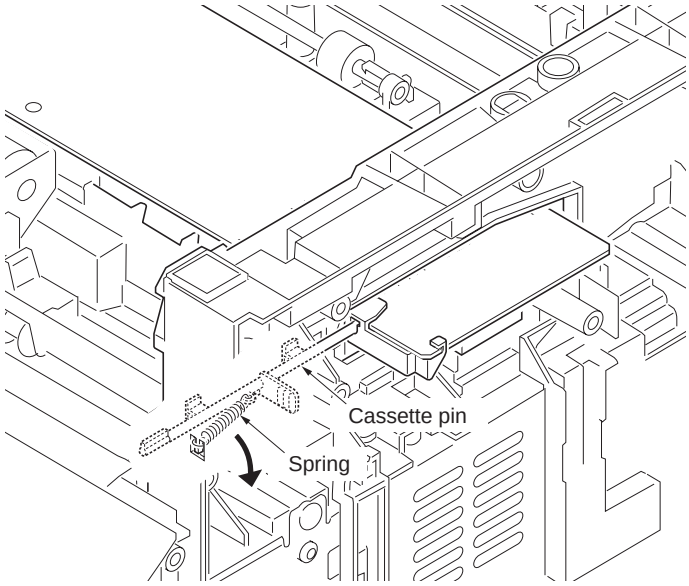


Figure 1-5-36

15. Remove two connectors and then remove the high voltage PWB.
16. Remove the cassette pin holder from the high voltage PWB.

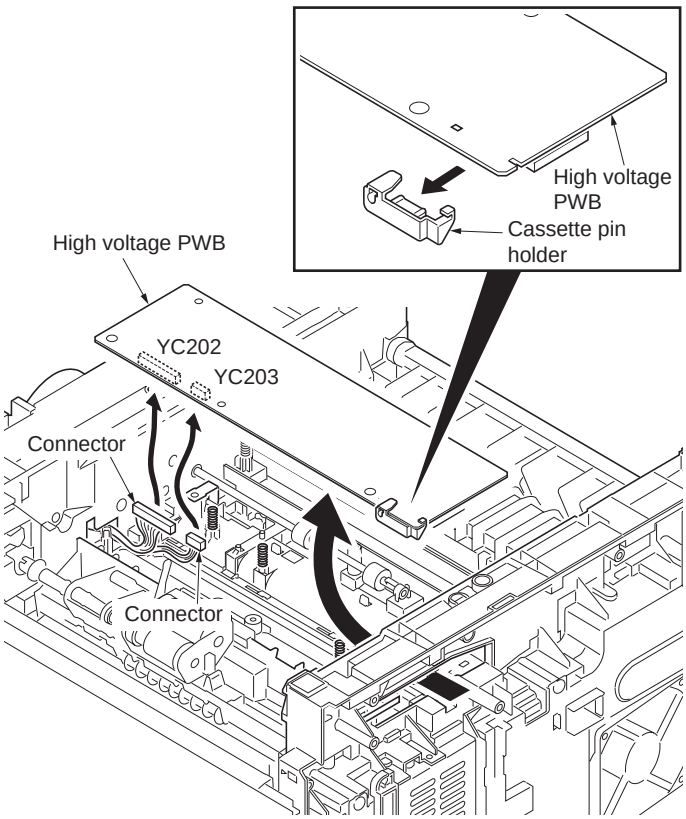


Figure 1-5-37

17. Check or replace the high voltage PWB and refit all the removed parts.
    When refitting the high voltage PWB, be careful about following points.
    - Position the ground plate so that it is atop the high voltage PWB.
    - Each interface is firmly in contact with each spring.
    - The bias contact pin must be installed in the specified position.
    - The cassette pin must be inserted in the cassette pin holder.

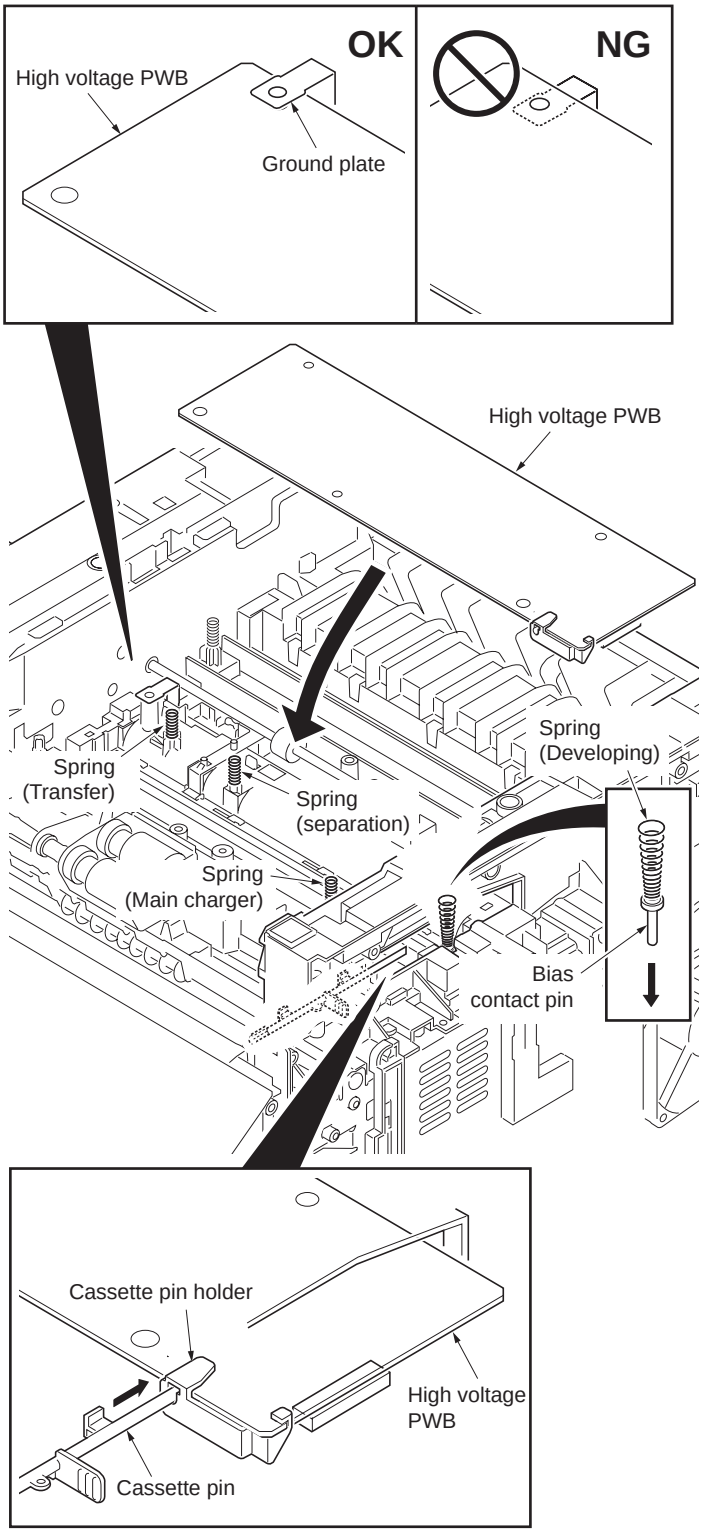


Figure 1-5-38

1-5-9 Others

(1) Detaching and refitting the main motor

Procedure

1. Remove the right cover (See page 1-5-4).
2. Remove the connector.

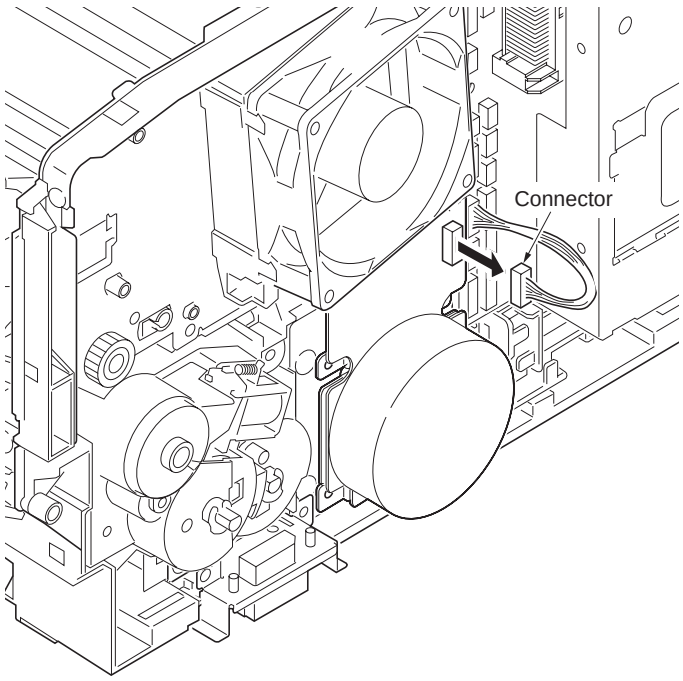


Figure 1-5-39

3. Remove the M3 screw and two M4 screws.
4. Remove the main motor.
5. Check or replace the main motor and refit all the removed parts.

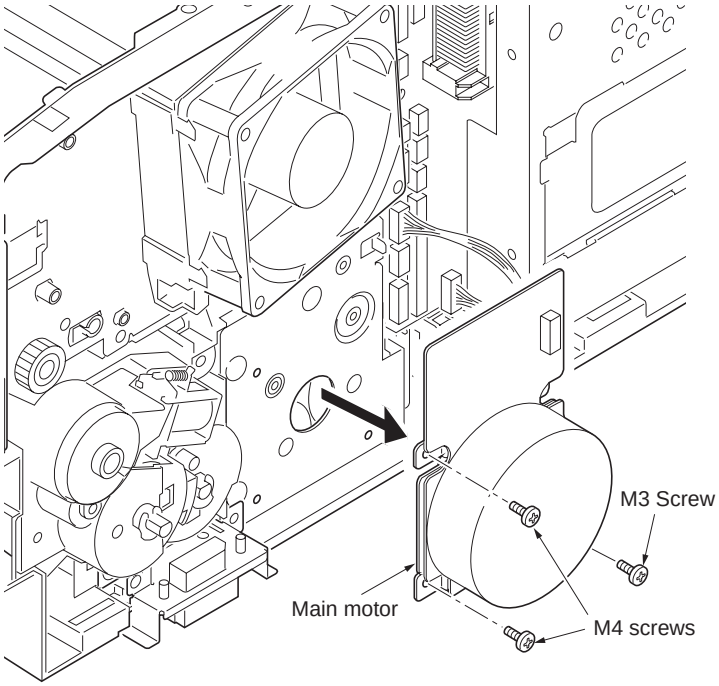


Figure 1-5-40

(2) Detaching and refitting the laser scanner unit

Procedure

1. Remove the right cover (See page 1-5-4).
2. Remove the connector from the control PWB.
3. Release the wire clamp.
4. Draw in the connector inside.

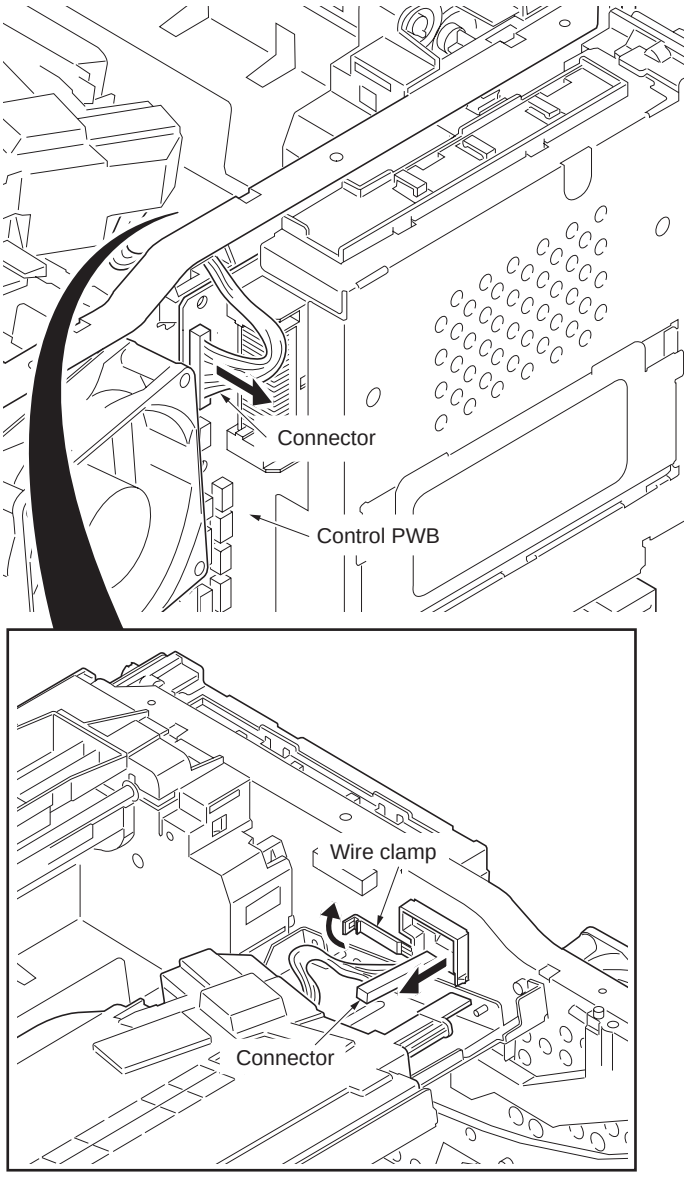


Figure 1-5-41

5. Remove four screws and then remove the laser scanner unit.
6. Check or replace the laser scanner unit and refit all the removed parts.

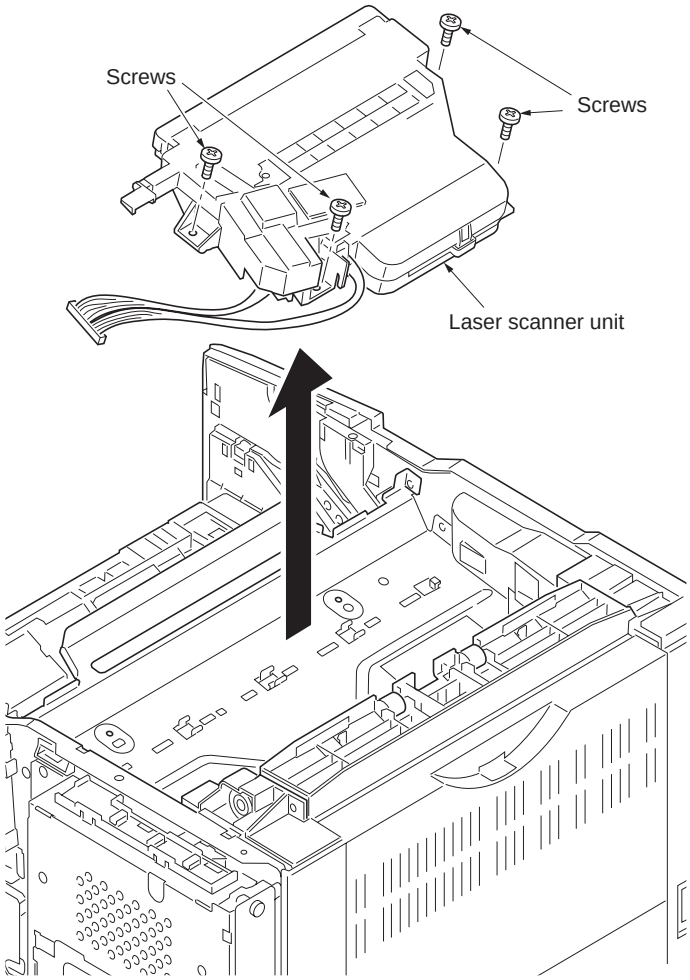


Figure 1-5-42

(3) Detaching and refitting the eraser lamp (PWB)

Procedure

1. Remove the laser scanner unit (See page 1-5-29).
2. Remove the connector.
3. Slide the eraser holder.
4. Unhook the hooks and then remove the eraser holder.

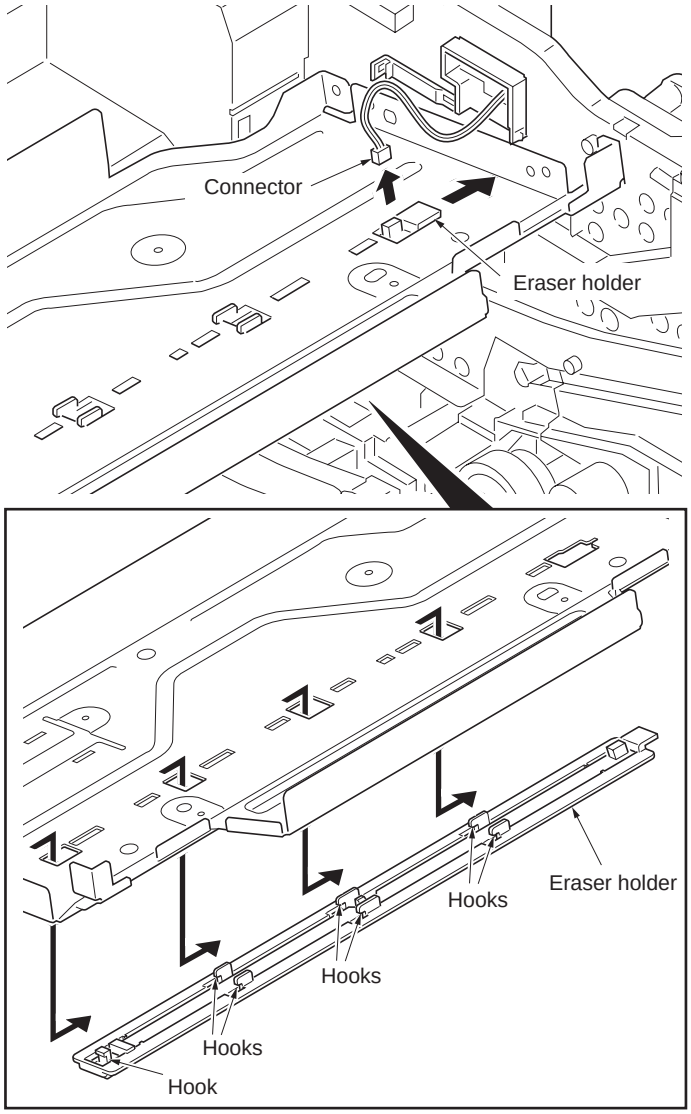


Figure 1-5-43

5. Remove the eraser lamp (PWB) from the eraser holder.
6. Check or replace the eraser lamp (PWB) and refit all the removed parts.

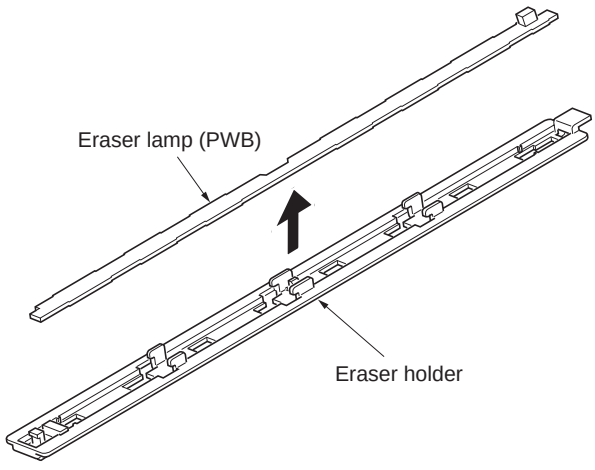


Figure 1-5-44

(4) Direction of installing the left cooling fan motor and right cooling fan motor

When detaching or refitting the left cooling fan motor or right cooling fan motor, be careful of the airflow direction (intake or exhaust).

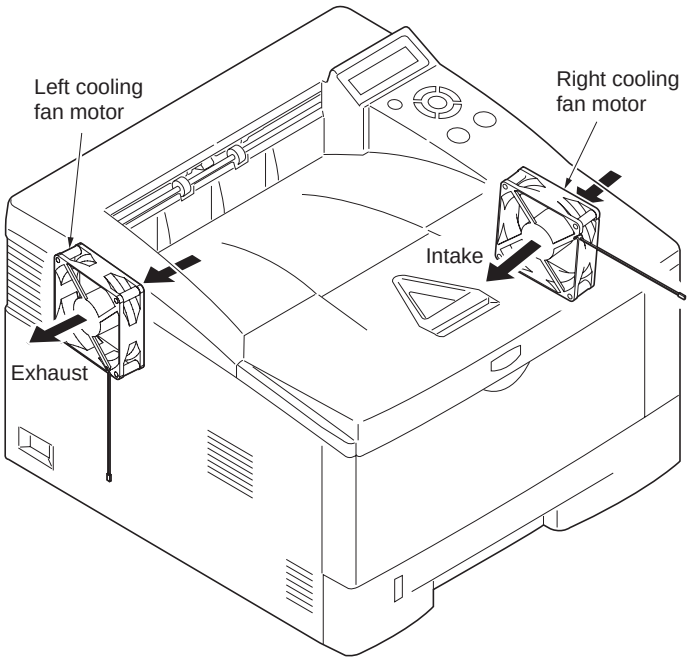


Figure 1-5-45

1-6-1 Downloading firmware

(1) Firmware files

Firmware files are named after the following codes:

Firmware file name example

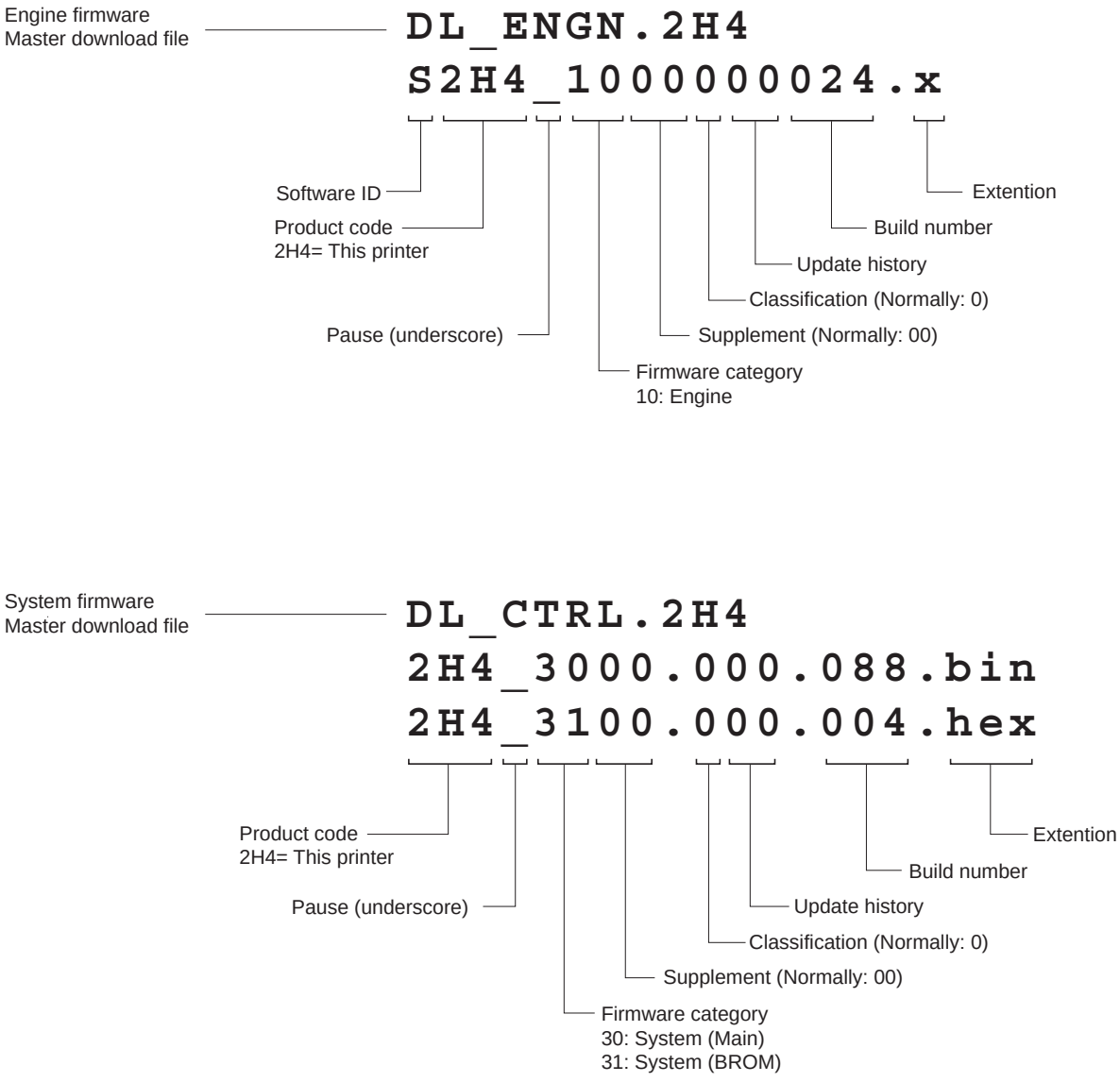


Figure 1-6-1

(2) Downloading the firmware from the USB memory

To download data written in a USB memory to the printer, proceed as explained in this section.

CAUTION
Downloading firmware takes several minutes. Do not turn power off during downloading. If downloading is interrupted by an accidental power failure, etc., the control PWB may have to be replaced.

Procedure

1. Turn printer power off.
2. Insert the USB memory to the PC's USB slot.
3. Copy the firmware files to download to the root directory of the USB memory.
4. Remove the USB memory from the PC's USB slot.
5. Insert the USB memory into the printer's USB memory slot.

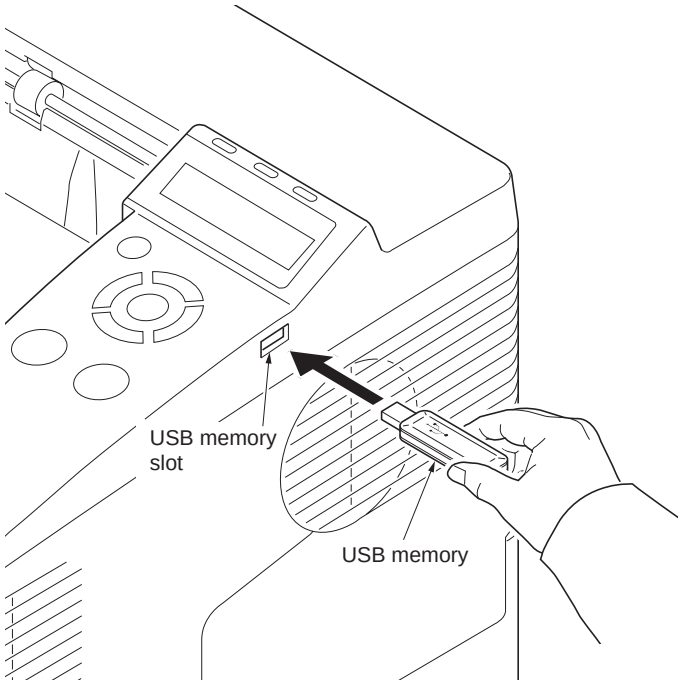
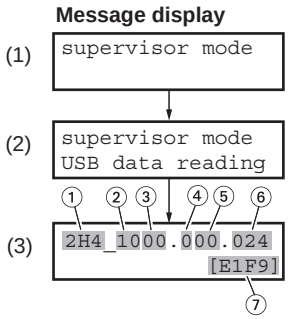


Figure 1-6-2

6. Turn printer power on.
7. When message display (1) is displayed to detect firmware in the USB memory.
8. Message display (2) is displayed during downloading.
9. When message display (3) is displayed to indicate downloading is finished.



① Product code
2H4= This printer
② Firmware category
10: Engine
30: System (Main)
31: System (BROM)
③ Supplement (Normally: 00)
④ Classification (Normally: 0)
⑤ Update history
⑥ Build number
⑦ Checksum

Figure 1-6-3

10. Turn printer power off.
11. Remove the USB memory from USB memory slot.
12. Turn printer power on.
13. Print the service status page to check that the firmware version has been updated. (See page P.1-3-7)

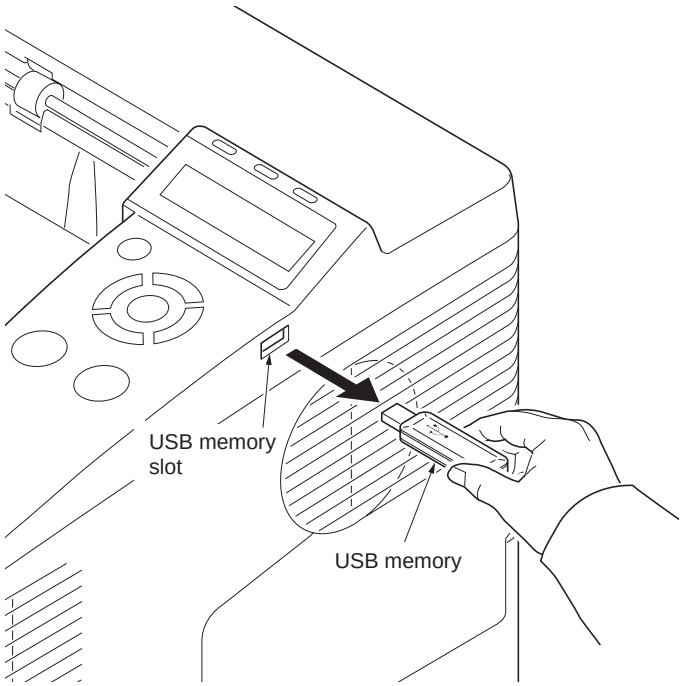


Figure 1-6-4

(3) Downloading the firmware from the memory card

To download data written in a memory card (CompactFlash) to the printer, proceed as explained in this section.

CAUTION
Downloading firmware takes several minutes. Do not turn power off during downloading. If downloading is interrupted by an accidental power failure, etc., the control PWB may have to be replaced.

Procedure

1. Turn printer power off.
2. Open the rear cover.
3. Remove two screws and then remove the optional interface slot cover.
4. Insert the memory card into the memory card slot.

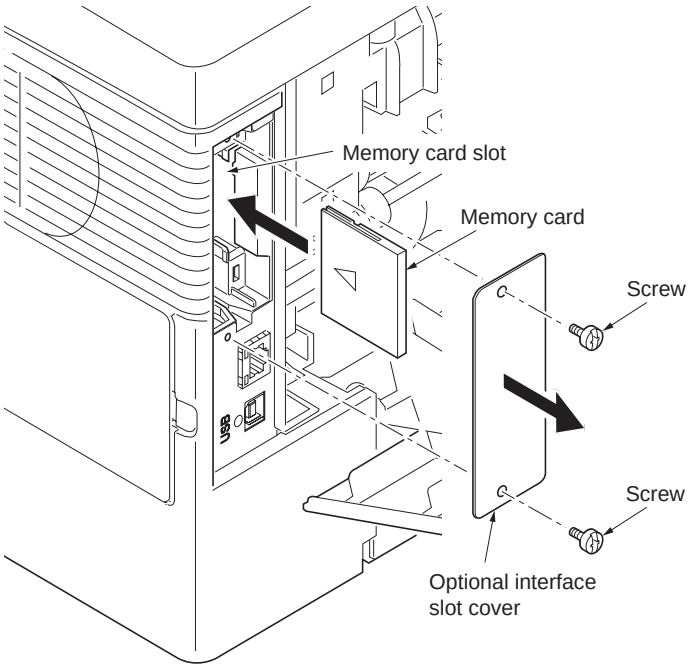


Figure 1-6-5

5. Turn printer power on.
6. Press MENU key on the printer's operation panel and carry out the memory card formatting procedure (1).
7. When formatting is complete, turn printer power off.

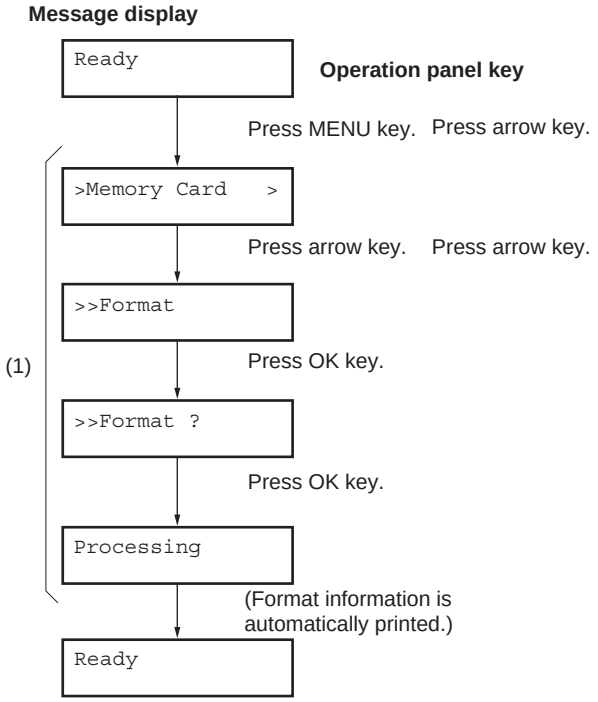


Figure 1-6-6

8. Remove the formatted memory card from the memory card slot.

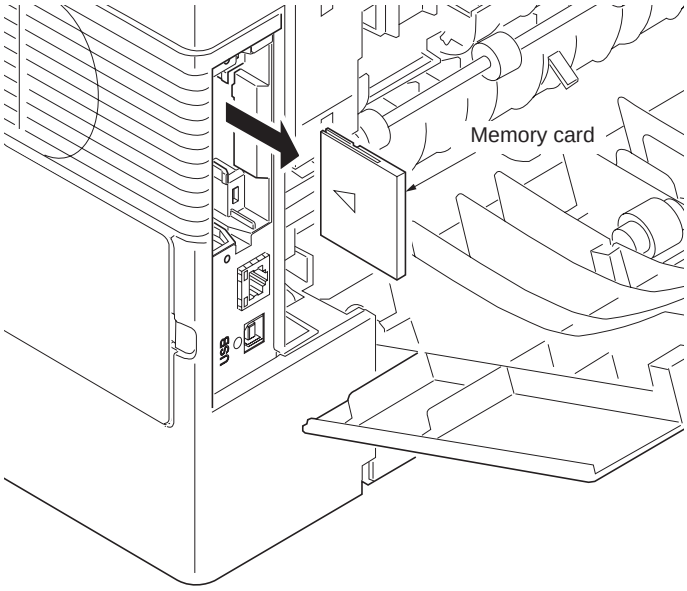


Figure 1-6-7

9. Insert the memory card to the PC's slot or to the adaptor.
10. Copy the firmware files to download to the root directory of the memory card.
11. Remove the memory card from the PC's slot or the adaptor.

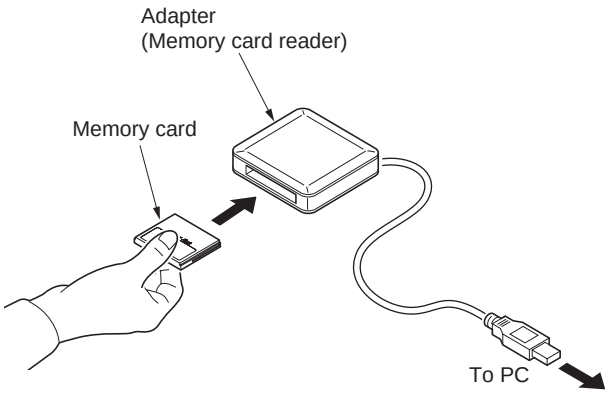


Figure 1-6-8

12. Insert the memory card into the memory card slot.

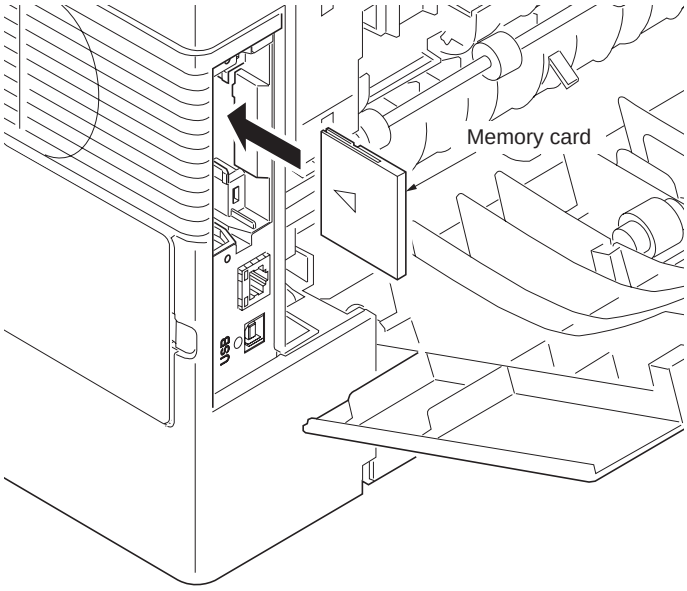


Figure 1-6-9

13. Turn printer power on.
14. When message display (1) is displayed to detect firmware in the memory card.
15. Message display (2) is displayed during downloading.
16. When message display (3) is displayed to indicate downloading is finished.

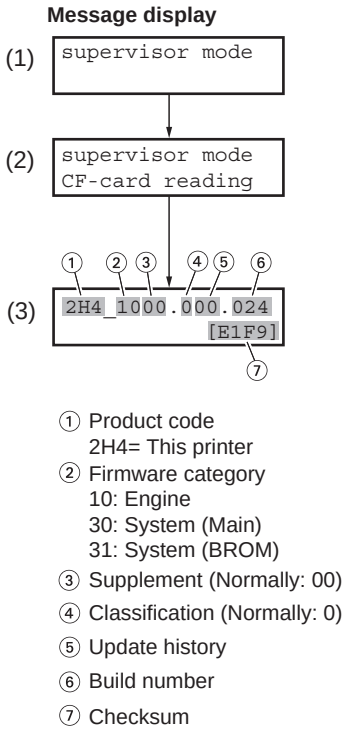


Figure 1-6-10

17. Turn printer power off.
18. Remove the memory card from memory card slot.
19. Refit the optional interface slot cover.
20. Turn printer power on.
21. Print the status page to check that the firmware version has been updated.
(See page P.1-3-7)

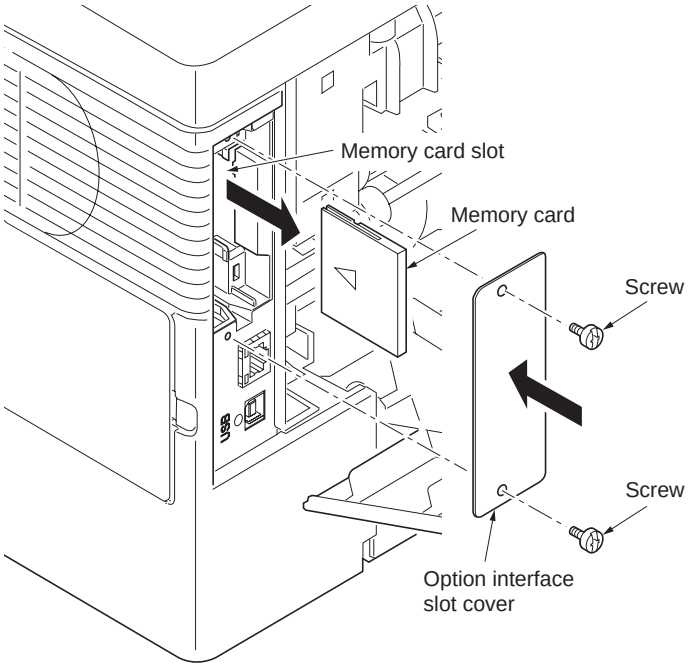


Figure 1-6-11

2-1-1 Paper feed/conveying section

Paper feed/conveying section consists of the paper feed unit that feeds paper from the cassette and the MP tray paper feed unit that feeds paper from the MP tray, and the paper conveying section that conveys the fed paper to the transfer/ separation section.

(1) Cassette paper feed section

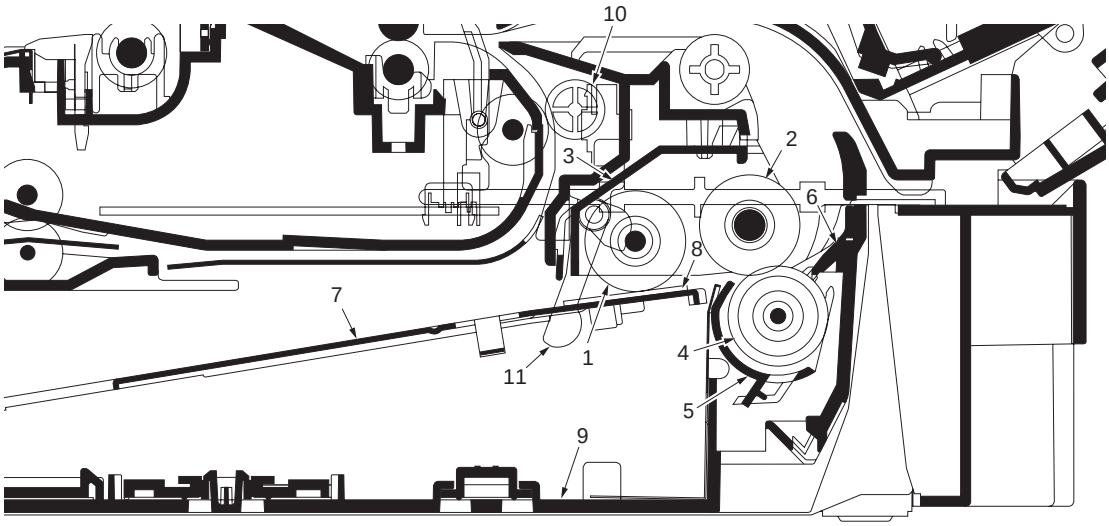


Figure 2-1-1 Cassette paper feed section

(1) Pickup roller
(2) Paper feed roller
(3) Feed holder
(4) Retard roller
(5) Retard holder
(6) Retard guide
(7) Bottom plate
(8) Bottom pad
(9) Cassette base
(10) Paper sensor
(11) Actuator (paper sensor)

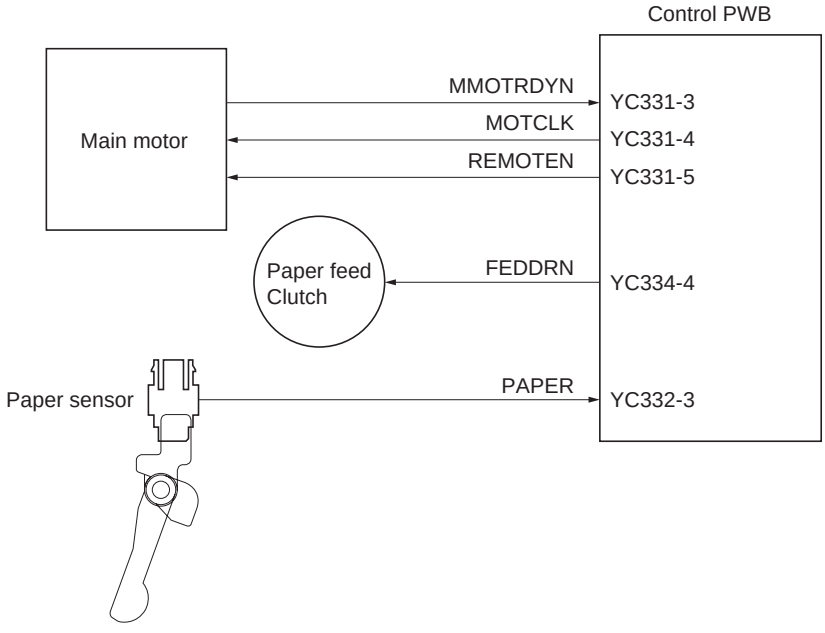


Figure 2-1-2Cassette paper feed section block diagram

(2) MP tray paper feed section

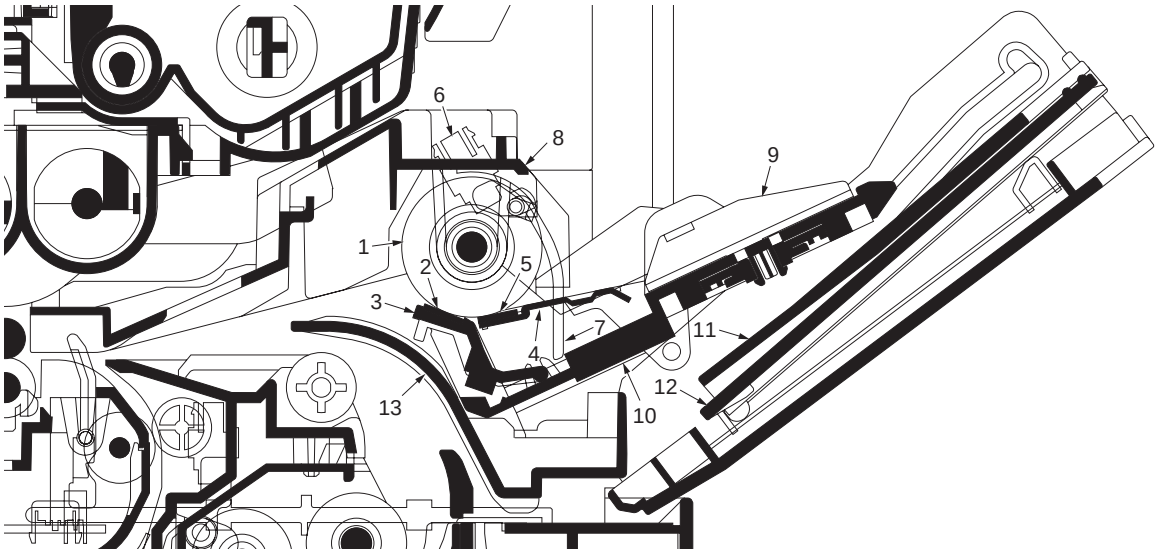


Figure 2-1-3 MP tray paper feed section

(1) MP paper feed roller
(2) MPF separation pad
(3) MPF separator
(4) MPF bottom plate
(5) MPF friction pad
(6) MP paper sensor
(7) Actuator (MP paper sensor)
(8) MPF frame
(9) MPF guide R/L
(10) MPF base
(11) MPF middle tray
(12) MPF upper tray
(13) MPF turn guide

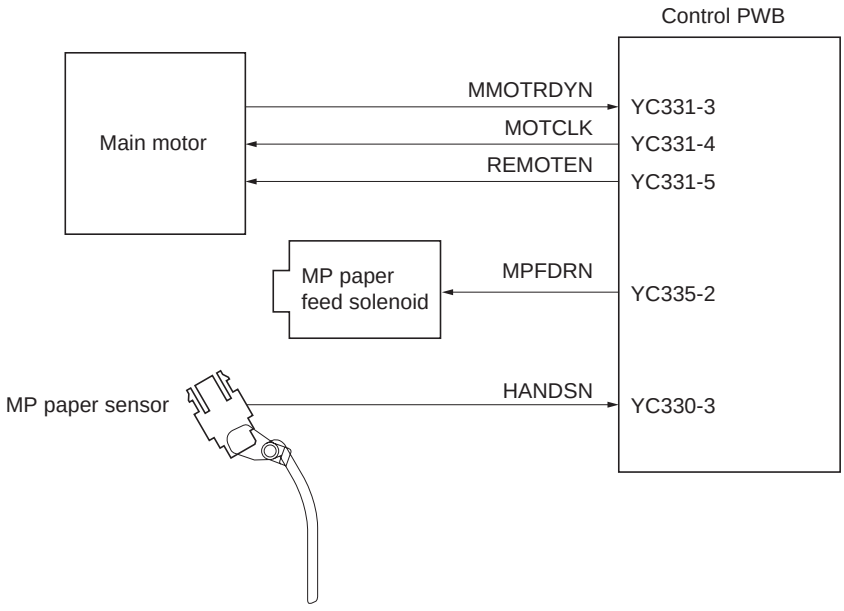


Figure 2-1-4 MP tray paper feed section block diagram

(3) Paper conveying section

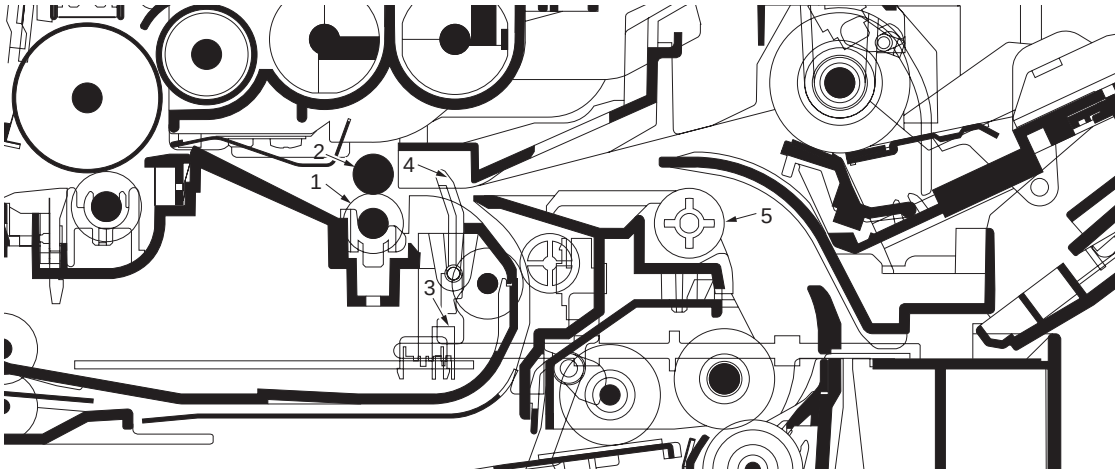


Figure 2-1-5 Paper conveying section

(1) Lower registration roller
(2) Upper registration roller
(3) Registration sensor
(4) Actuator (registration sensor)
(5) Feed pulley

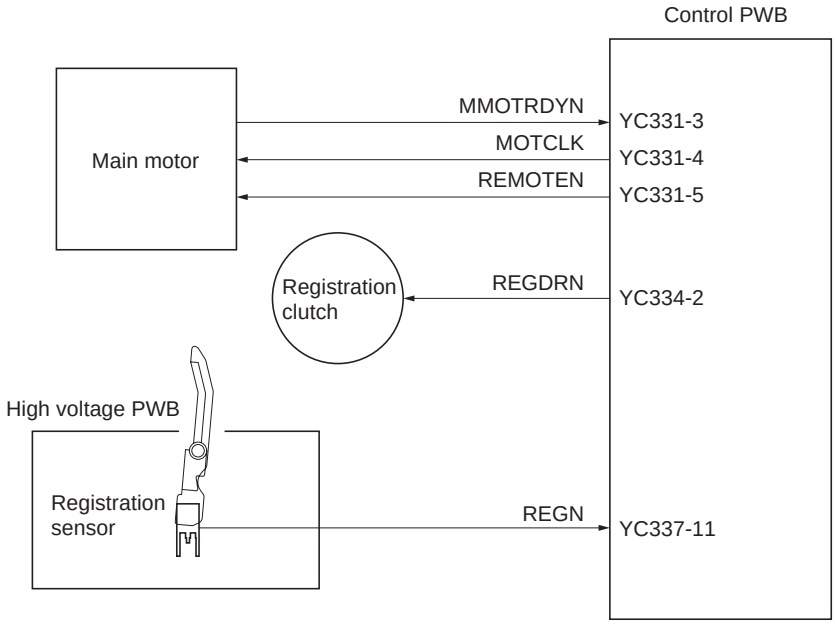


Figure 2-1-6 Paper conveying section block diagram

2-1-2 Drum section

(1) Drum section

The durable layer of organic photoconductor (OPC) is coated over the aluminum cylinder base. The OPC tend to reduce its own electrical conductance when exposed to light. After a cyclic process of charging, exposure, and development, the electrostatic image is constituted over the OPC layer.
Since the OPC is materialized by resin, it is susceptible to damage caused by sharp edges such as a screwdriver, etc., resulting in a print quality problem. Also, finger prints can cause deterioration of the OPC layer, therefore, the drum (in the drum unit) must be handled with care. Substances like water, alcohol, organic solvent, etc., should be strictly avoided.
As with all other OPC drums, the exposure to a strong light source for a prolonged period can cause a print quality problem. The limit is approximately 500 lux for less than five minutes. If the drum (drum unit) remains removed form the printer, it should be stored in a cool, dark place.
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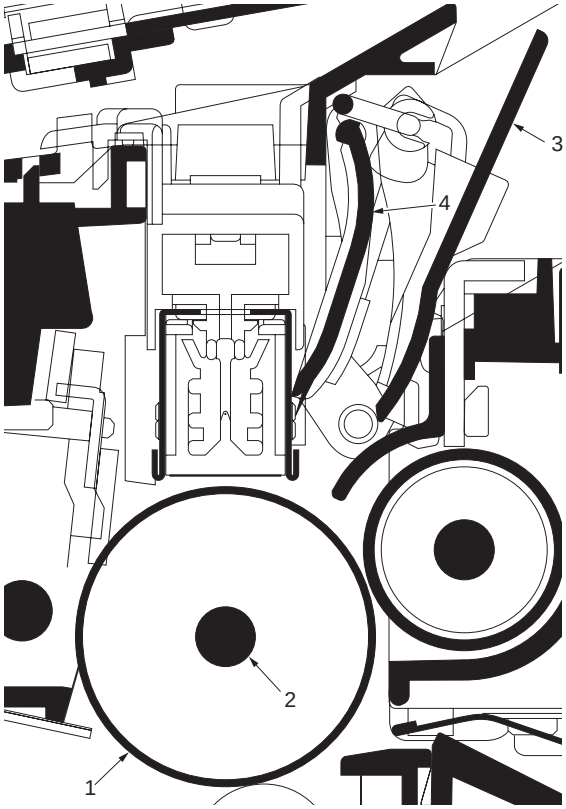

Figure 2-1-7 Drum section

(1) Drum
(2) Drum shaft
(3) Drum cover A
(4) Drum cover B

(2) Main charger unit

As the drum rotates in a “clean (neutral)” state, its photoconductive layer is given a uniform, positive (+) corona charge dispersed by the main charger wire. Due to high-voltage scorotron charging, the charging wire can get contaminated by oxidization after a long run. Therefore, the charger wire must be cleaned at a specific interval. Cleaning the charging wire prevents print quality problems such as black streaks.

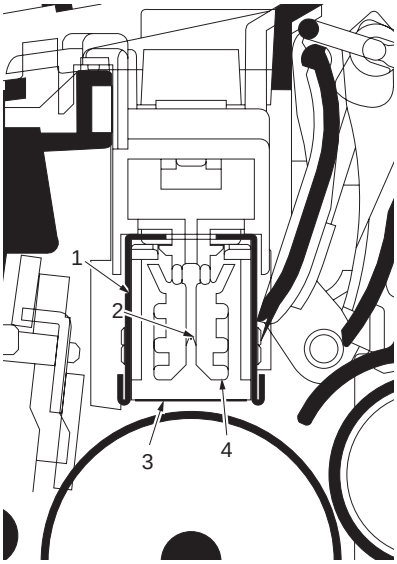

Figure 2-1-8 Main charger unit

(1) Main charger shield
(2) Main charger wire
(3) Main charger grid
(4) Main charger wire cleaner

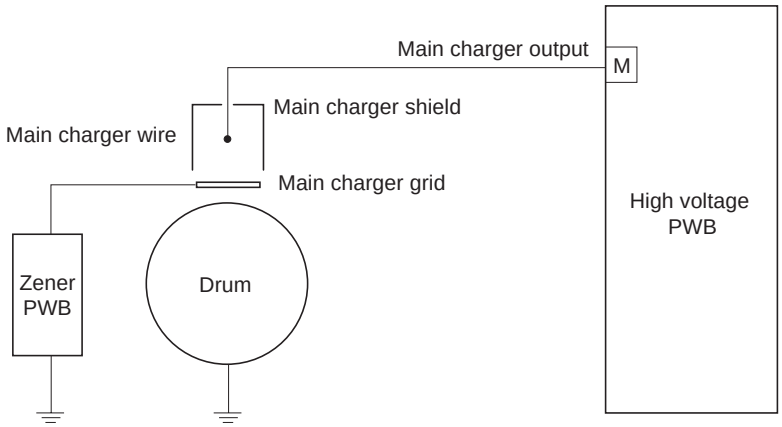

Figure 2-1-9 Drum unit and main charger unit block diagram

2-1-3 Expose section

(1) Laser scanner unit

The charged surface of the drum is then scanned by the laser beam from the laser scanner unit.
The laser beam (780 nm wavelength) beam is dispersed as the polygon motor revolves to reflect the laser beam over the drum. Various lenses and mirror are housed in the laser scanner unit, adjust the diameter of the laser beam, and focalize it at the drum surface.

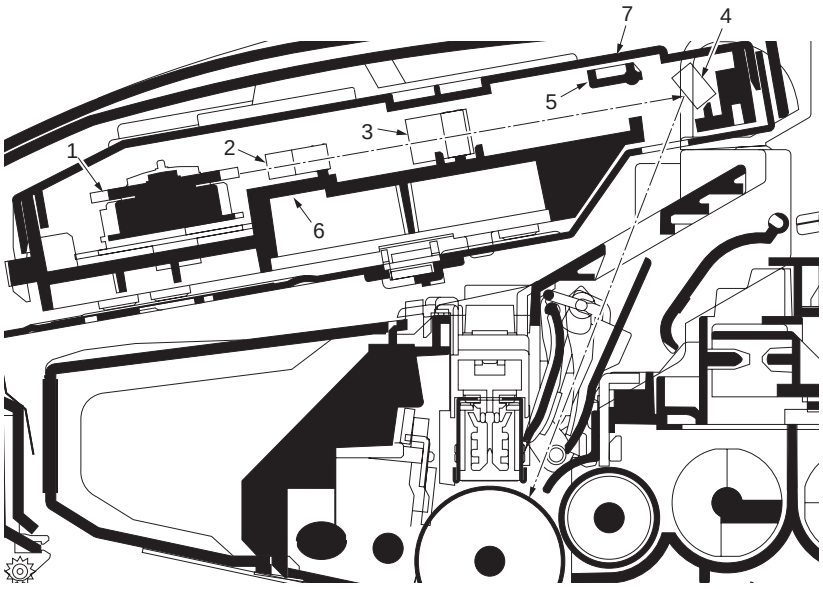

Figure 2-1-10 Laser scanner unit

(1) Polygon motor (mirror)
(2) F-θ lens
(3) F-θ lens
(4) LSU mirror
(5) LSU shutter
(6) LSU frame
(7) LSU cover

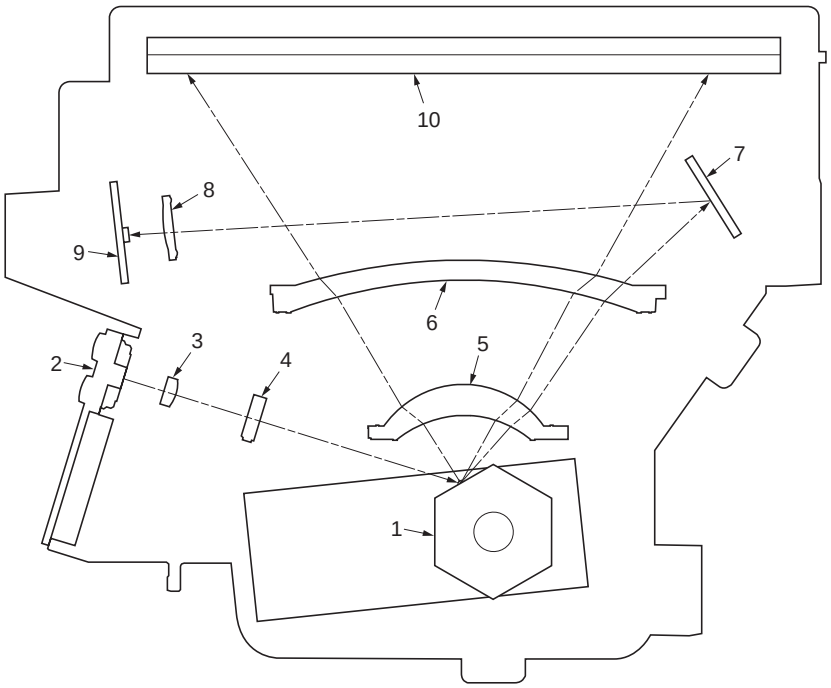

Figure 2-1-11 Laser scanner unit

(1) Polygon motor (mirror)
(2) Laser diode (APC PWB)
(3) Collimator lens
(4) Cylindrical lens
(5) F-θ lens
(6) F-θ lens
(7) PD mirror
(8) SOS lens
(9) Pin photo diode sensor (PD PWB)
(10) LSU mirror

2-1-4 Developing section

The latent image constituted on the drum is developed into a visible image. The developing roller contains a 3-pole (S-N-S) magnet roller and an aluminum cylinder rotating around the magnet roller. Toner attracts to the magnet sleeve since it is powdery ink made of black resin bound to iron particles. Developing blade, magnetized by magnet, is positioned approximately 0.3 mm above the magnet sleeve to constitute a smooth layer of toner in accordance with the magnet sleeve revolution.

The developing roller is applied with the AC-weighted, positive DC power source. Toner on the magnet sleeve is given a positive charge. The positively charged toner is then attracted to the areas of the drum which was exposed to the laser light. (The gap between the drum and the magnet sleeve is approximately 0.32 mm.) The non-exposed areas of the drum repel the positively charged toner as these areas maintain the positive charge.
The developing roller is also AC-biased to ensure contrast in yielding by compensating the toner's attraction and repelling action during development.

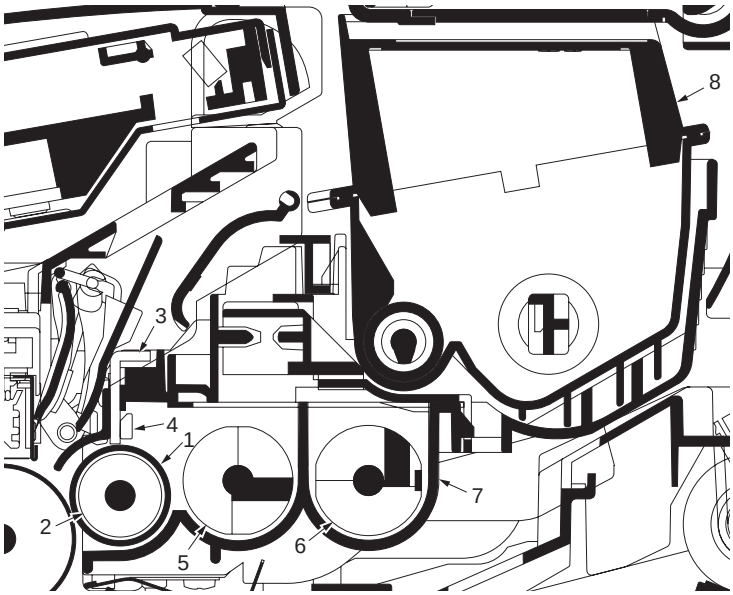

Figure 2-1-12 Developing unit and toner container

(1)	Magnet sleeve	(5)	DLP screw A
(2)	Magnet roller	(6)	DLP screw B
(3)	Developing blade	(7)	DLP case
(4)	Blade magnet	(8)	Toner container

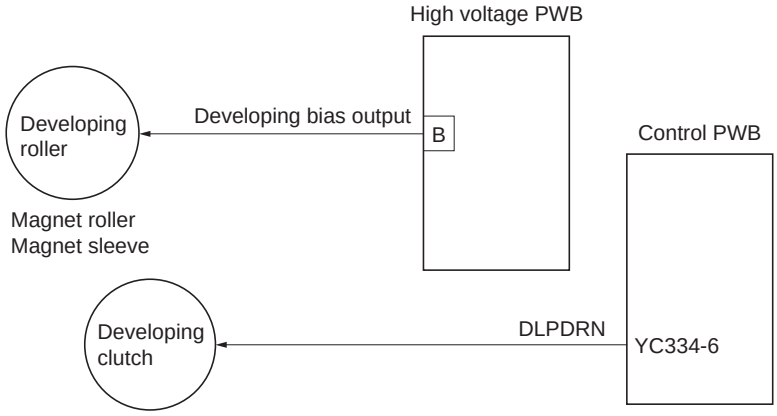

Figure 2-1-13 Developing section block diagram

2-1-5 Transfer/separation section

The transfer/separation section consists of the transfer roller, discharger brush and paper chute guide. A high voltage generated by the high voltage PWB is applied to the transfer roller for transfer charging. Paper after transfer is separated from the drum.

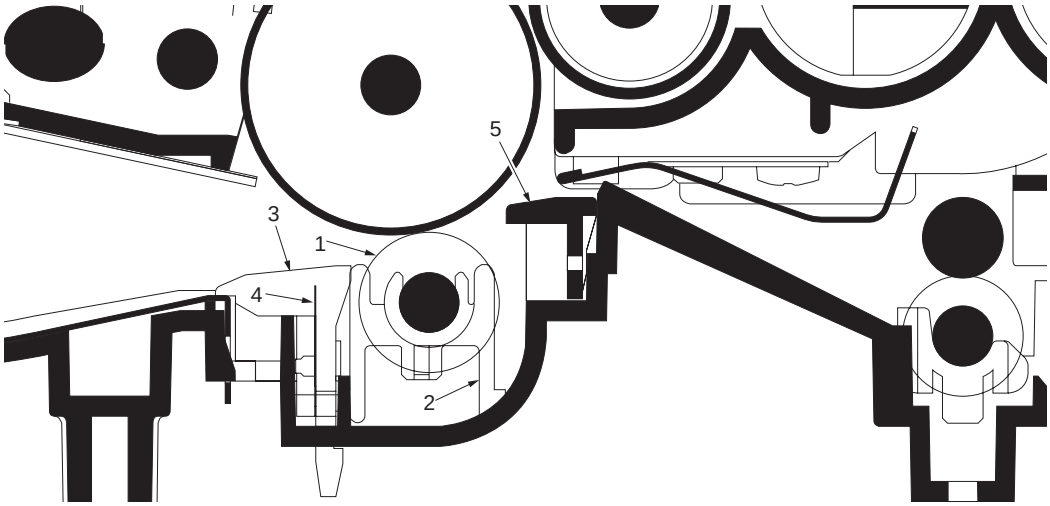

Figure 2-1-14 Transfer/separation section

(1) Transfer roller
(2) Transfer bushes
(3) Discharger brush
(4) DC brush holder
(5) Paper chute guide

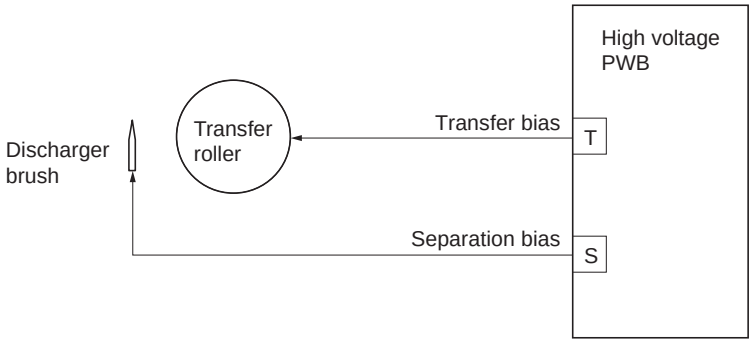

Figure 2-1-15 Transfer/separation section block diagram

2-1-6 Cleaning section

After the transferring process, the drum needs to be physically cleaned of toner which is residual after the development process. The cleaning blade is constantly pressed against the drum and scrapes the residual toner off to the sweep roller. The waste toner is collected at the output end of the sweep roller and sent back to the toner container, into the waste toner reservoir.
After the drum is physically cleaned, it then must be cleaned to the electrically neutral state. This is necessary to erase any residual positive charge, ready to accept the uniform charge for the next print process. The residual charge is canceled by exposing the drum to the light emitted from the eraser lamp (PWB). This lowers the electrical conductivity of the drum surface making the residual charge on the drum surface escape to the ground.

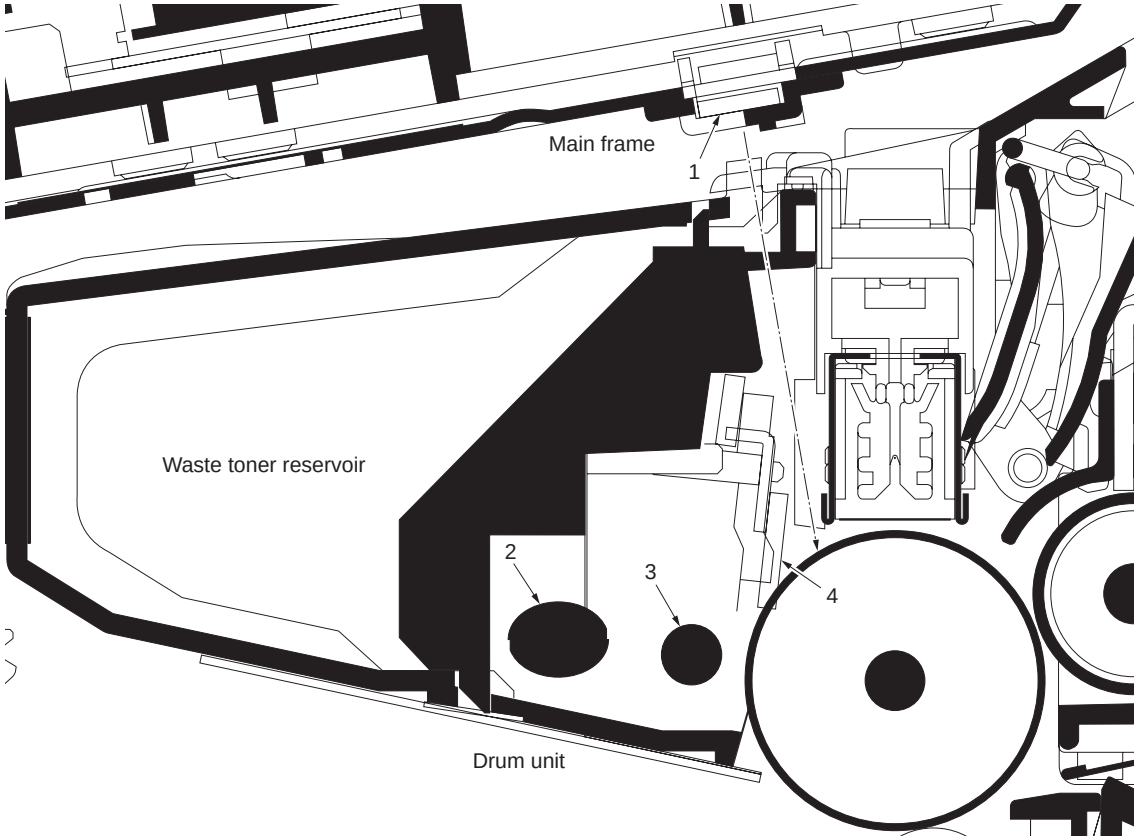

Figure 2-1-16 Cleaning section

(1) Eraser lamp (PWB)
(2) Sweep roller
(3) Toner conveying roller
(4) Cleaning blade

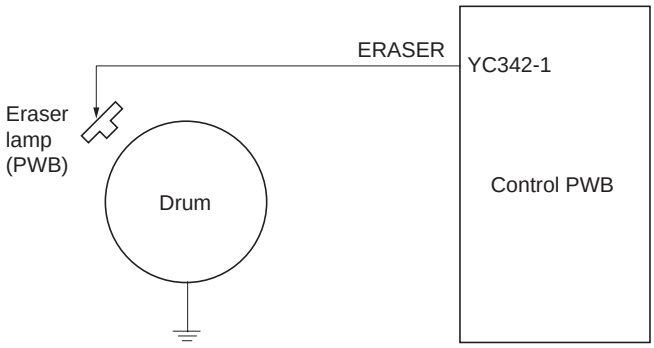

Figure 2-1-17 Cleaning section block diagram

2-1-7 Fuser section

The toner on the paper is molten and pressed into the paper as it passes between the heat roller and the press roller in the fuser unit. The heat roller has a heater lamp inside which continuously turns on and off by the fuser thermistor to maintain the constant temperature onto the heat roller surface. The heat roller is resin coated by florin to prevent toner from accumulating on the roller after a long run. Care must be taken while handling the heat roller not to scratch the roller surface as doing so may result in print problems. Fuser temperature is optimized to the paper type. The heat roller has four separators (claws) which are continuously in contact with its surface. These separators (claws) prevent the paper on which toner has been fused from being wound around the heat roller causing paper jam. The press roller is made of the heat-resistant silicon rubber. This roller is used to strongly press the paper towards the heat roller by means of press springs. The temperature of the heat roller is constantly monitored by the control PWB using the fuser thermistor. Should the temperature of the heat roller exceed the predetermined value, the fuser thermal cutout is activated to effectively disconnect the heater lamp from power.

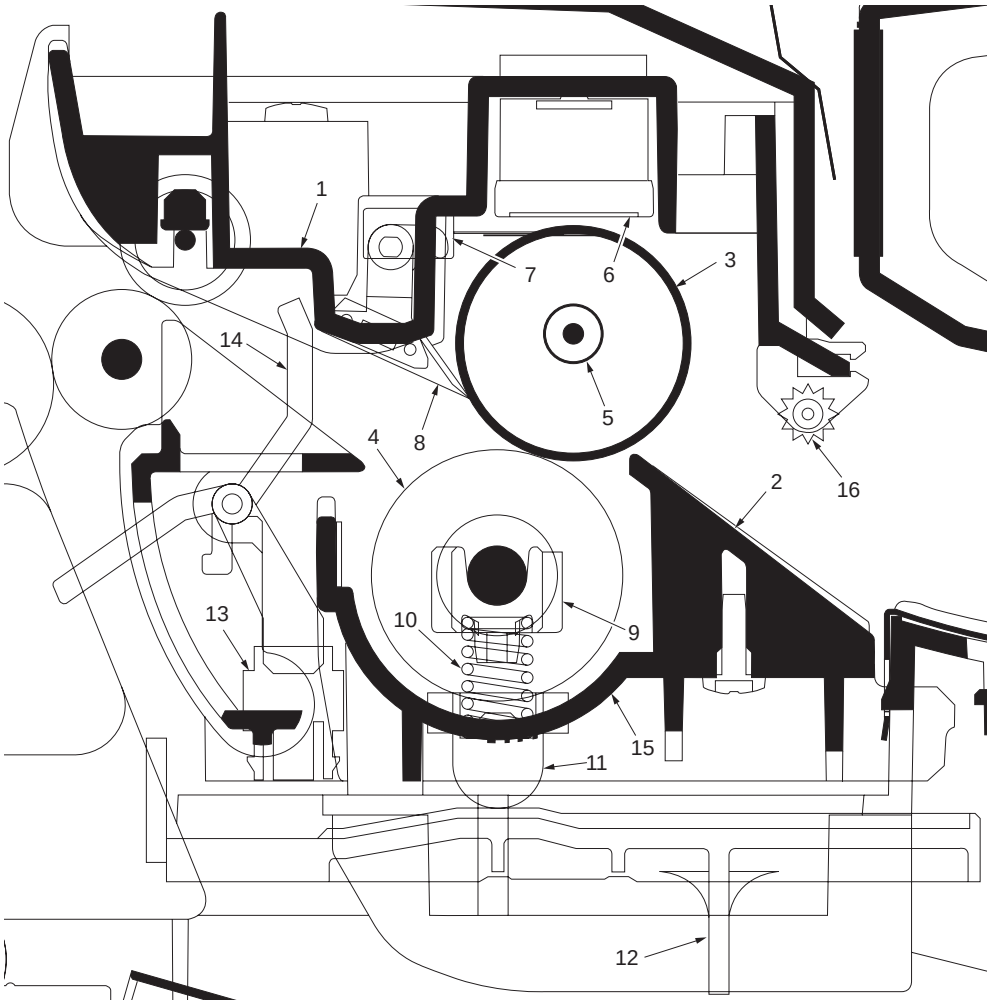

Figure 2-1-18 Fuser section

(1) Upper fuser frame
(2) Lower fuser frame
(3) Heat roller
(4) Press roller
(5) Fuser heater lamp
(6) Fuser thermal cutout
(7) Fuser thermistor
(8) Separators
(9) Fuser bushes
(10) Press springs
(11) Press spring holders
(12) Fuser lever L (R)
(13) Exit sensor
(14) Actuator (exit sensor)
(15) Fuser guide
(16) Fuser guide pulley

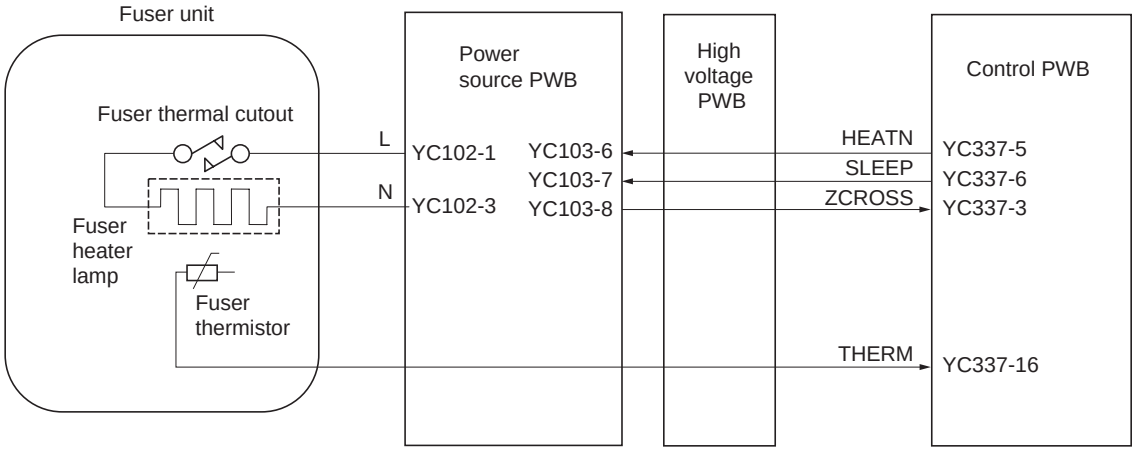

Figure 2-1-19 Fuser section block diagram

2-1-8 Paper exit section

The paper exit section transports the paper which passed the fuser unit towards the top tray. The paper which passed through the fuser unit turns on the actuator (exit sensor) in the fuser unit, and is led by the guide comprised of the rear cover, frame and the FD cover guide, finally reaching the FD roller. The paper is delivered to the top tray by the rotation of the FD roller.

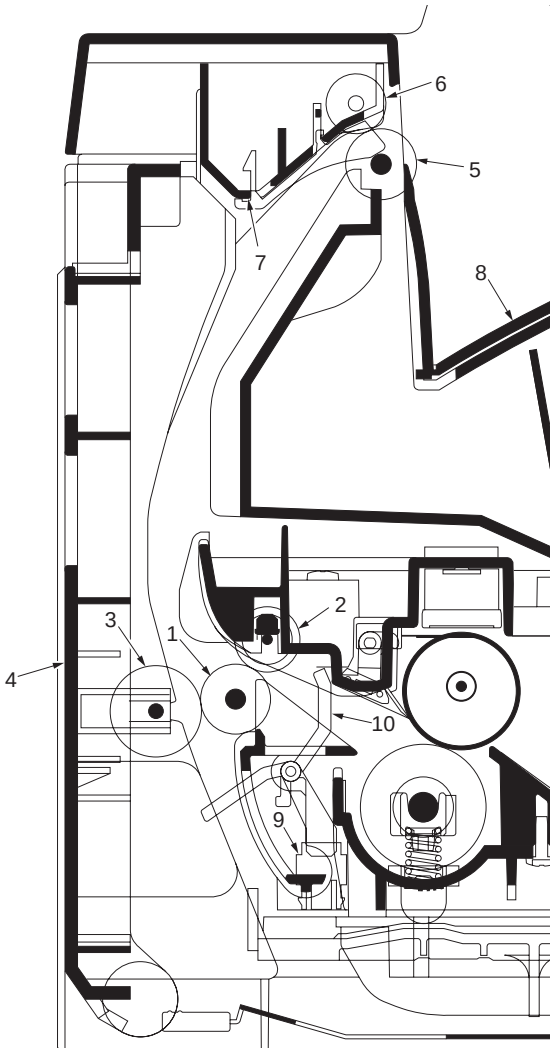

Figure 2-1-20 Paper exit section

(1) Exit roller
(2) Fuser exit pulley
(3) Middle pulley
(4) Rear cover
(5) FD roller
(6) Exit pulley
(7) FD cover
(8) Top tray
(9) Exit sensor
(10) Actuator (exit sensor)

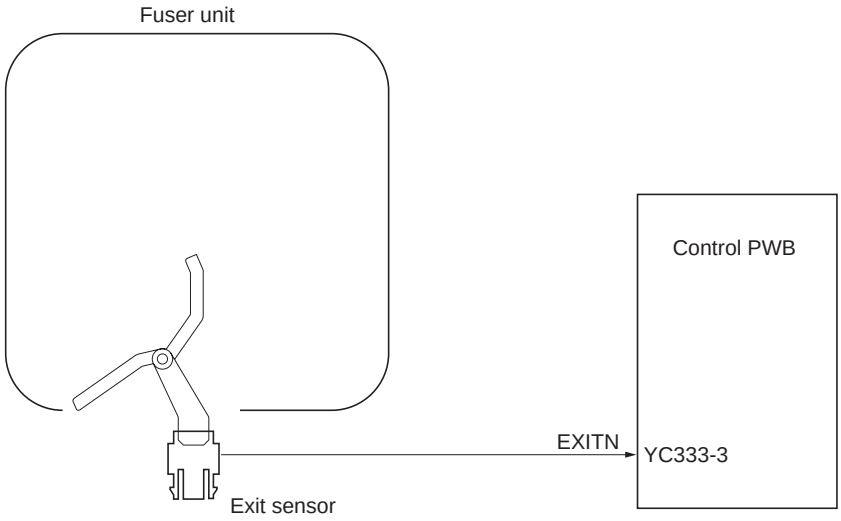

Figure 2-1-21 Paper exit section block diagram

2-1-9 Duplex/conveying section

The duplex/conveying section consists of conveying path which sends the paper sent from the paper exit section to the paper feed/conveying section when duplex printing.

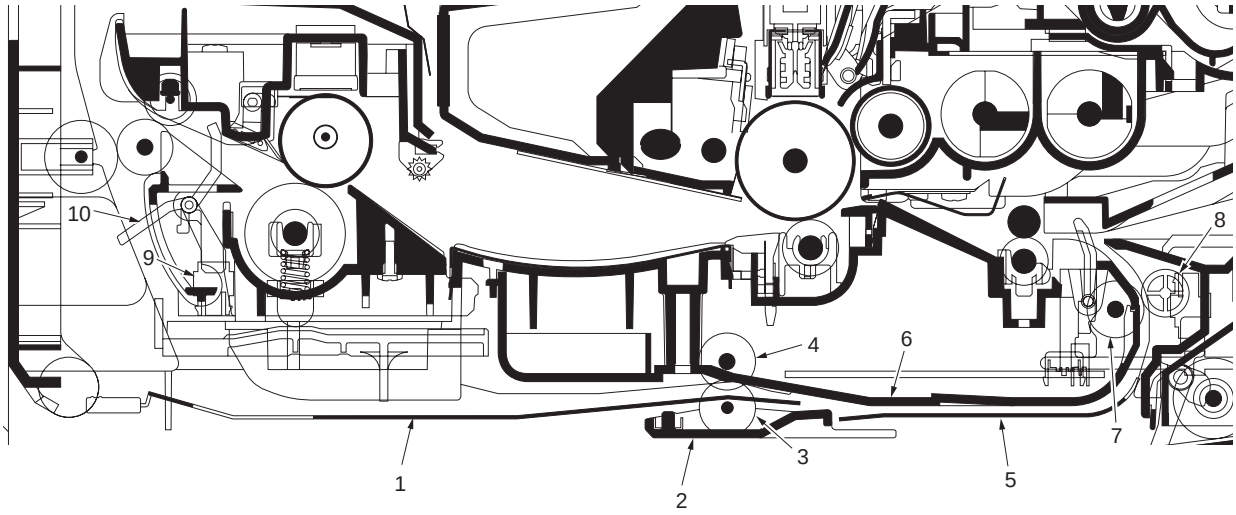

Figure 2-1-22 Duplex/conveying section

(1) DU cover B
(2) DU holder
(3) Middle pulley B
(4) DU roller
(5) DU cover A
(6) Lower base cover
(7) Feed roller
(8) Feed pulley
(9) Exit sensor
(10) Actuator (exit sensor)

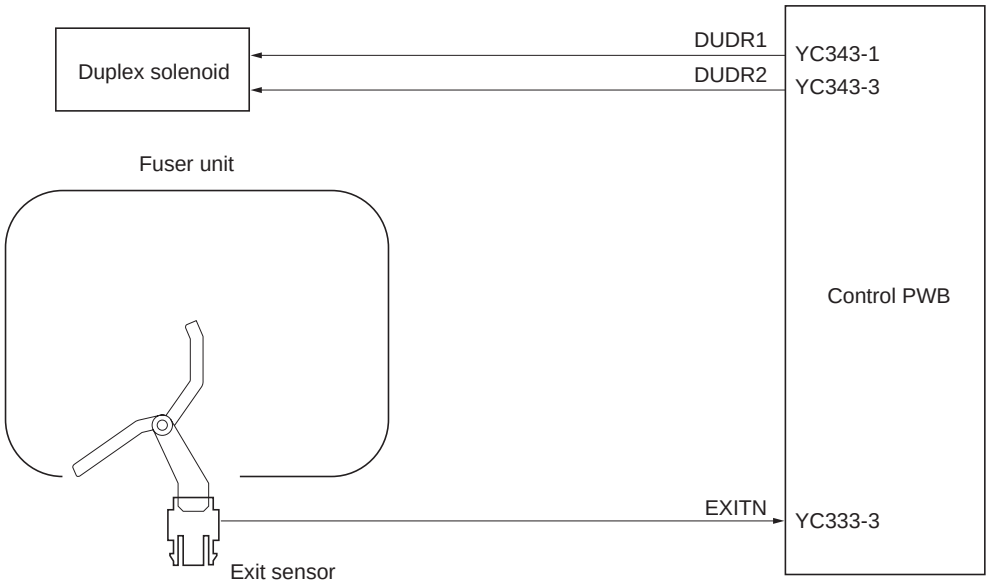

Figure 2-1-23 Duplex/paper conveying section block diagram

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2-2-1 Electrical parts layout

(1) PWBs

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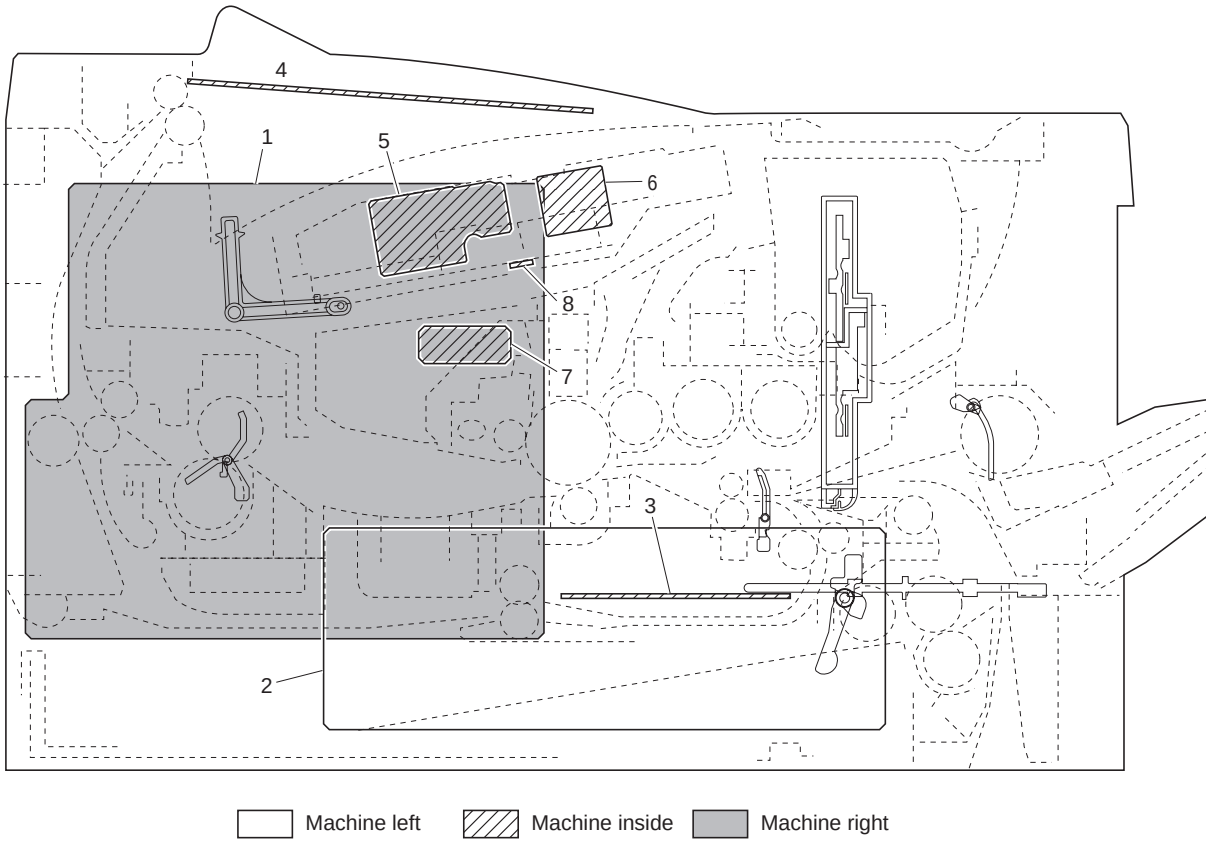

Figure 2-2-1 PWBs

1. Control PWB ..... Main controller: Controls the software such as the print data processing and provides the interface with computers.
   Engine: Controls printer hardware such as high voltage/bias output control, paper conveying system control, and fuser temperature control, etc.
2. Power source PWB ..... After full-wave rectification of AC power source input, switching for converting to 24 V DC for output. Controls the fuser heater lamp.
3. High voltage PWB ..... Generates main charging, developing bias, transfer bias and separation charger bias.
4. Operation panel PWB ..... Consists the LCD, LED indicators and key switches.
5. APC PWB ..... Generates and controls the laser beam.
6. PD PWB ..... Controls horizontal synchronizing timing of laser beam.
7. Zener PWB ..... Adjusts the drum surface potential.
8. Eraser lamp PWB ..... Eliminates the residual electrostatic charge on the drum.

(2) Switches and sensors

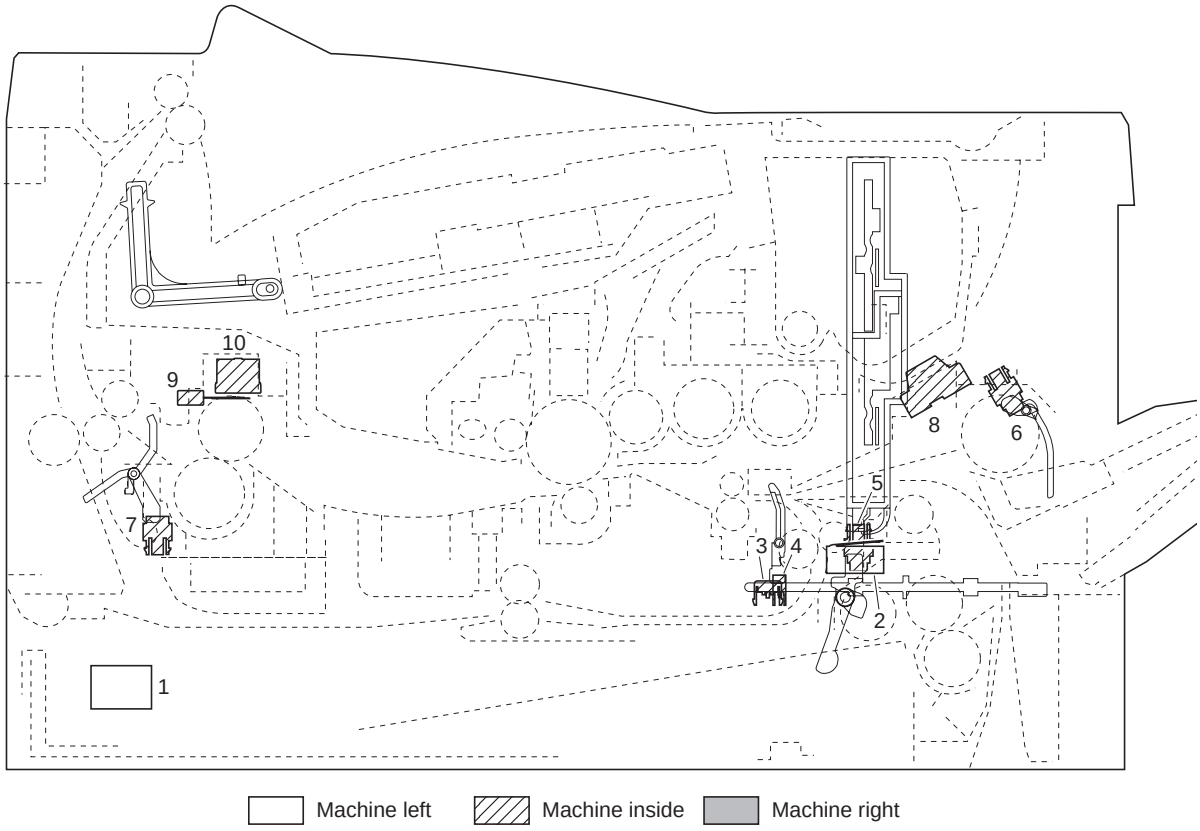

Figure 2-2-2 Switches and sensors

1. Power switch ..... Turns ON/OFF the AC power source.
2. Interlock switch ..... Shuts off 24 V DC power line when the top cover is opened.
3. Cassette switch ..... Detects open/close cassette.
4. Registration sensor ..... Detects the timing of primary paper feed.
5. Paper sensor ..... Detects the presence of paper in the cassette.
6. MP paper sensor ..... Detects the presence of paper on the MP tray.
7. Exit sensor ..... Detects paper jam in the fuser or duplex conveying section.
8. Toner sensor ..... Detects the quantity of toner in a toner container.
9. Fuser thermistor ..... Measures the heat roller temperature.
10. Fuser thermal cutout ..... Shuts off the power source to the fuser heater lamp when the heat roller reaches extremely high temperature.

(3) Other electrical components

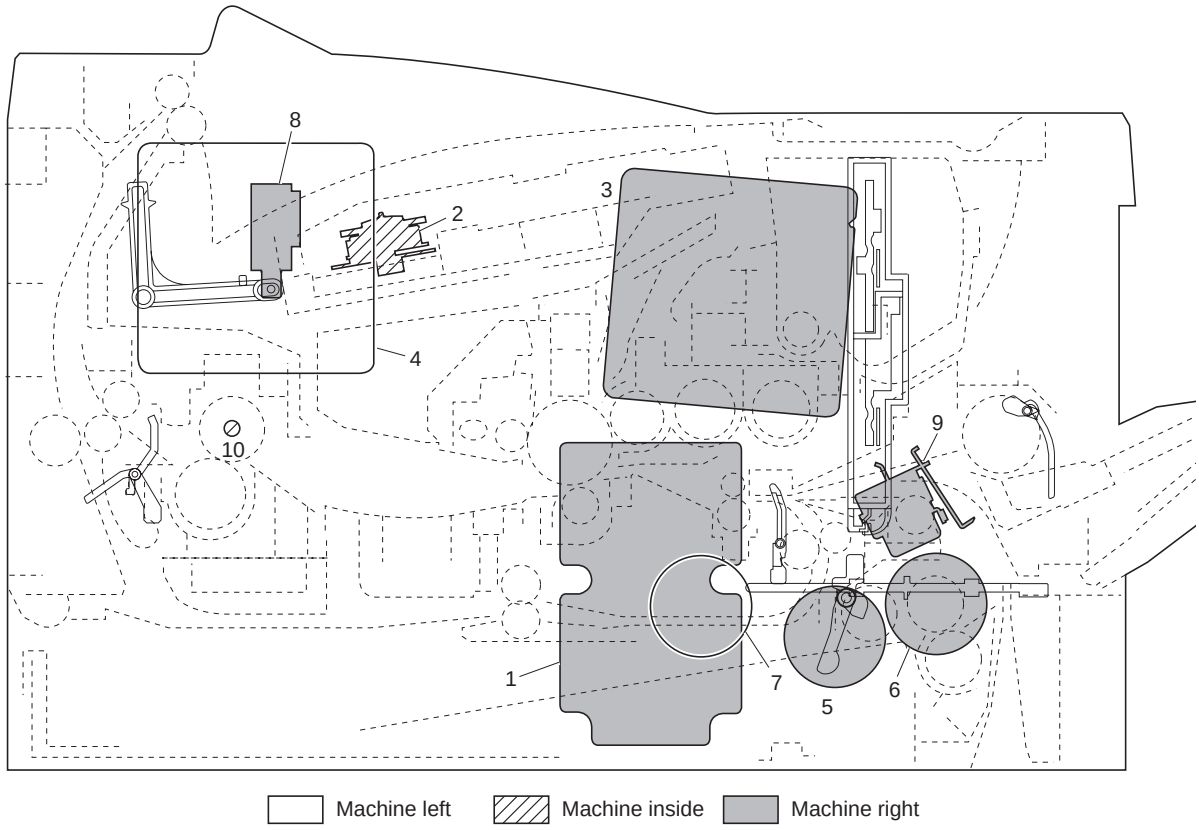

Figure 2-2-3 Other electrical components

1. Main motor ..... Drives the paper feed/conveying section and fuser unit.
2. Polygon motor ..... Drives the polygon mirror.
3. Right cooling fan motor ..... Cools the interior of machine.
4. Left cooling fan motor ..... Cools the interior of machine.
5. Registration clutch ..... Controls the secondary paper feed.
6. Paper feed clutch ..... Controls the paper cassette paper feed.
7. Developing clutch ..... Controls the toner feed.
8. Duplex solenoid ..... Controls the paper conveying at the duplex conveying section.
9. MP paper feed solenoid ..... Controls the MPF bottom plate of the MP tray.
10. Fuser heater lamp ..... Heats the heat roller.

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2-3-1 Power source PWB

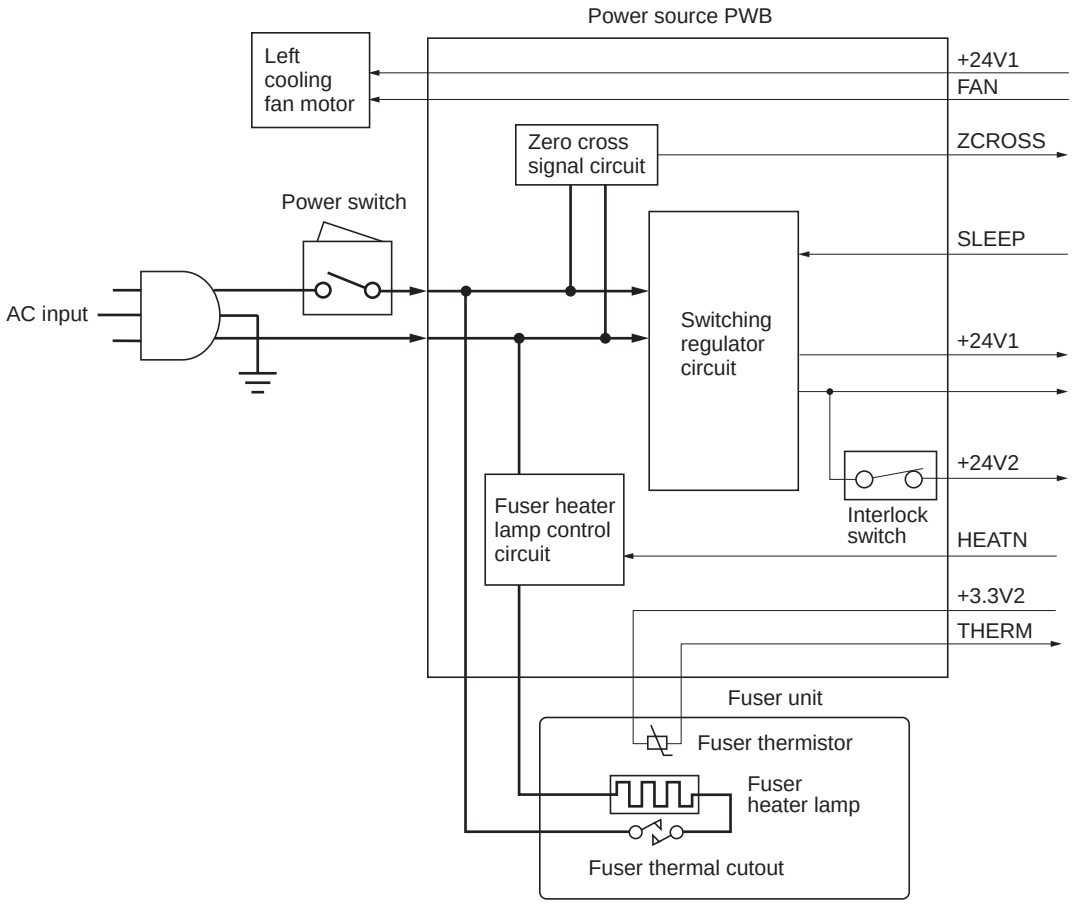

Figure 2-3-1 Power source PWB block diagram

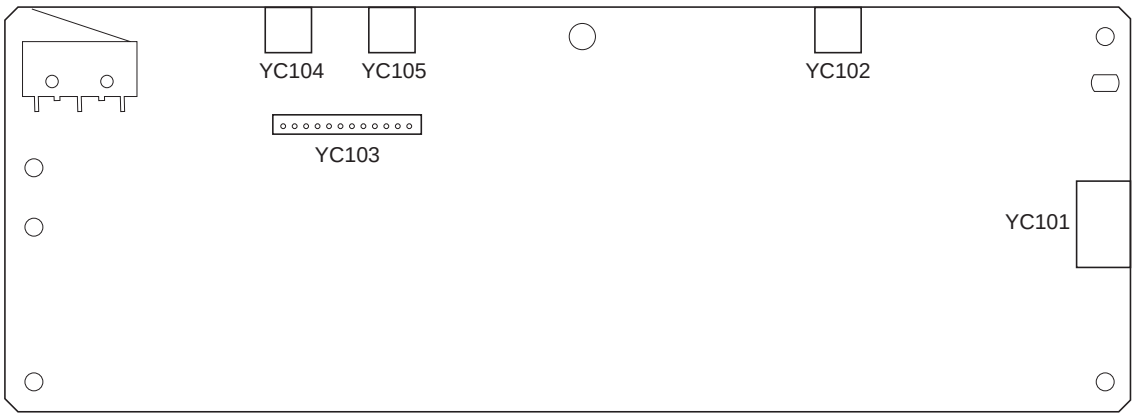

Figure 2-3-2 Power source PWB silk-screen diagram

Connector	Pin	Signal	I/O	Voltage	Description
YC101	1	LIVE	I	120 V AC 220 - 240 V AC	AC power input
Connected to the AC inlet	2	NEUTRAL	I	120 V AC 220 - 240 V AC	AC power input
YC102	1	HEATER COM	O	120 V AC 220 - 240 V AC	Fuser heater lamp output
Connected to the fuser heater lamp	2	N.C.	-	-	Not used
	3	HEATER LIVE	O	120 V AC 220 - 240 V AC	Fuser heater lamp output
YC103	1	+24V1	O	24 V DC	24 V DC power source
Connected to the high voltage PWB	2	SGND	-	-	Ground
	3	FAN	I	0/24 V DC	Left cooling fan motor: On/Off
	4	THERM	O	Analog	Fuser thermistor detection voltage
	5	+3.3V2	I	3.3 V DC	3.3 V DC power source
	6	HEATN	I	0/3.3 V DC	Fuser heater lamp: On/Off
	7	SLEEP	I	0/3.3 V DC	Sleep mode signal: On/Off
	8	ZCROSS	O	0/3.3 V DC (pulse)	Zero cross signal
	9	+24V2	O	24 V DC	24 V DC power source (via interlock switch)
	10	+24V2	O	24 V DC	24 V DC power source (via interlock switch)
	11	PGND	-	-	Ground
	12	PGND	-	-	Ground
YC104	1	+24V1	O	24 V DC	24 V DC power source
Connected to the left cooling fan motor	2	FAN	O	0/24 V DC	Left cooling fan motor: On/Off
YC105	1	+3.3V2	O	3.3 V DC	3.3 V DC power source
Connected to the fuser thermistor	2	THERM	I	Analog	Fuser thermistor detection voltage

2-3-2 Control PWB

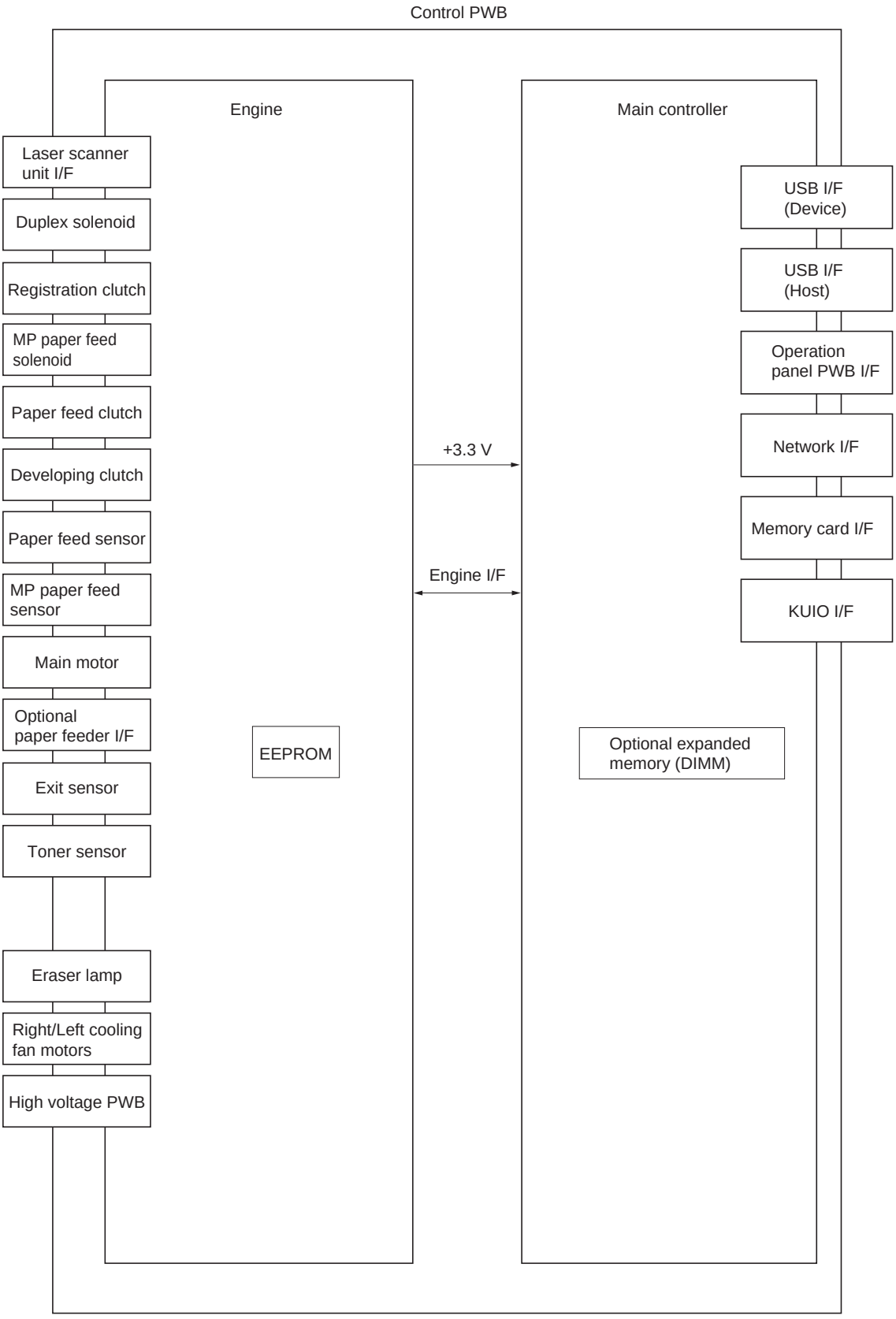

Figure 2-3-3 Control PWB block diagram

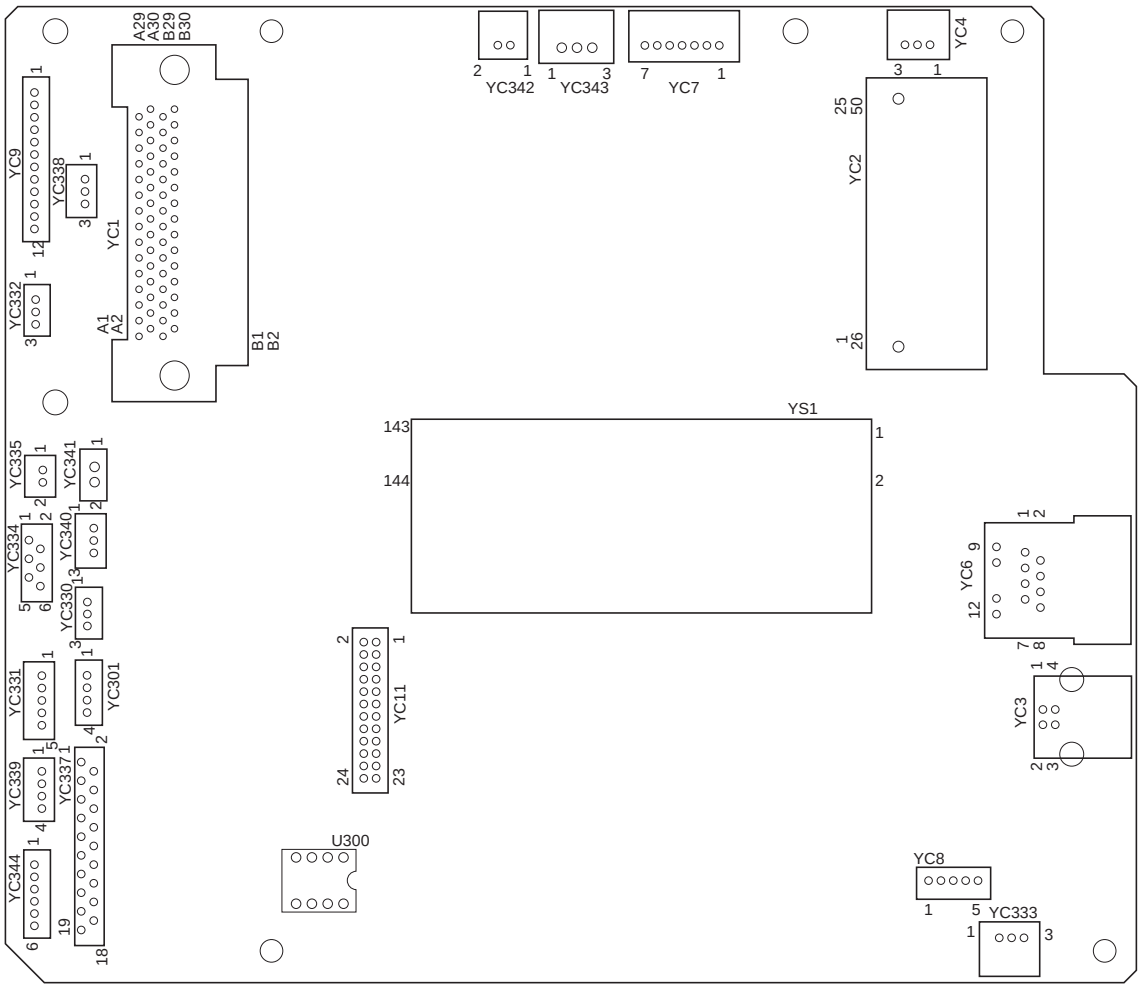

Figure 2-3-4 Control PWB silk-screen diagram

Connector	Pin	Signal	I/O	Voltage	Description
YC4	1	VBUS	O	5 V DC	5 V DC power source
Connected to the operation panel PWB	2	HUSBDN	I/O	(Differential signal)	Data signal
	3	HUSBDP	I/O	(Differential signal)	Data signal
YC7	1	+5V	O	5 V DC	5 V DC power source
Connected to the operation panel PWB	2	+3.3V1	O	3.3 V DC	3.3 V DC power source
	3	FPDAT	O	0/3.3 V DC (pulse)	Operation panel PWB data signal
	4	FPDIR	O	3.3/0 V DC	Operation panel PWB communication direct signal
	5	FPCLK	O	0/3.3 V DC (pulse)	Operation panel PWB clock signal
	6	SGND	-	-	Ground
	7	FPRSTN	O	3.3/0 V DC	Operation panel PWB reset signal
YC9	1	+24V3	O	24 V DC	24 V DC power source
Connected to the laser scanner unit	2	PGND	-	-	Ground
	3	PLGDRN	O	0/3.3 V DC	Polygon motor: On/Off
	4	PLGRDY	I	0/3.3 V DC	Polygon motor ready signal
	5	PLGCLK	O	0/3.3 V DC (pulse)	Polygon motor clock signal
	6	PDN	I	0/3.3 V DC (pulse)	Horizontal synchronizing signal
	7	SGND	-	-	Ground
	8	VDON	O	0/3.3 V DC (pulse)	Video data signal (+)
	9	VDOP	O	0/3.3 V DC (pulse)	Video data signal (-)
	10	OUTPEN	O	0/3.3 V DC	Laser output enable signal
	11	SAMPLEN	O	0/3.3 V DC	Sample/hold timing switching signal
	12	+3.3V2	O	3.3 V DC	3.3 V DC power source
YC330	1	+3.3V2	O	3.3 V DC	3.3 V DC power source
Connected to the MP paper sensor	2	SGND	-	-	Ground
	3	HANDSN	I	0/3.3 V DC	MP paper sensor: On/Off
YC331	1	+24V3	O	24 V DC	24 V DC power source
Connected to the main motor	2	PGND	-	-	Ground
	3	MMOTRDYN	I	0/3.3 V DC	Main motor ready signal
	4	MMOTCLK	O	0/3.3 V DC (pulse)	Main motor clock signal
	5	REMOTEN	O	0/3.3 V DC	Main motor: On/Off
YC332	1	+3.3V2	O	3.3 V DC	3.3 V DC power source
Connected to the paper sensor	2	SGND	-	-	Ground
	3	PAPER	I	0/3.3 V DC	Paper sensor: On/Off
YC333	1	+3.3V2	O	3.3 V DC	3.3 V DC power source
Connected to the exit sensor	2	SGND	-	-	Ground
	3	EXITN	I	0/3.3 V DC	Exit sensor: On/Off
YC334	1	+24V3	O	24 V DC	24 V DC power source
Connected to the registration clutch, paper feed clutch and developing clutch	2	REGDRN	O	0/24 V DC	Registration clutch: On/Off
	3	+24V3	O	24 V DC	24 V DC power source
	4	FEDDRN	O	0/24 V DC	Paper feed clutch: On/Off
	5	+24V3	O	24 V DC	24 V DC power source
	6	DLPDRN	O	0/24 V DC	Developing clutch: On/Off

Connector	Pin	Signal	I/O	Voltage	Description
YC335	1	+24V3	O	24 V DC	24 V DC power source
Connected to the MP paper feed solenoid	2	MPFDRN	O	0/24 V DC	MP paper feed solenoid: On/Off
YC337	1	+24V1	I	24 V DC	24 V DC power source
Connected to the high voltage PWB	2	+3.3V2	O	3.3 V DC	3.3 V DC power source
	3	ZCROSS	I	0/3.3 V DC (pulse)	Zero cross signal
	4	FAN	O	0/24 V DC	Left cooling fan motor: On/Off
	5	HEATN	O	0/3.3 V DC	Fuser heater lamp: On/Off
	6	SLEEP	O	0/3.3 V DC	Sleep mode signal: On/Off
	7	MHVDR	O	0/3.3 V DC	Main charger output signal: On/Off
	8	RTHVDR	O	0/3.3 V DC	Transfer (reverse) bias output signal: On/Off
	9	PSEL1	O	0/3.3 V DC	Transfer (reverse) bias control signal: On/Off
	10	HVCLK	O	0/3.3 V DC (pulse)	Developing bias clock signal
	11	REGN	I	0/3.3 V DC	Registration sensor: On/Off
	12	TCNT	O	PWM	Transfer current control signal
	13	MCNT	O	PWM	Main charger output control signal
	14	THVDR	O	0/3.3 V DC	Transfer bias output signal: On/Off
	15	CASE	I	Analog	Cassette switch: On/Off
	16	THERM	I	Analog	Fuser thermistor detection voltage
	17	+24V3	O	24 V DC	24 V DC power source
	18	SGND	-	-	Ground
	19	-	-	-	-
YC339	1	+24V2	I	24 V DC	24 V DC power source
Connected to the high voltage PWB	2	+24V2	I	24 V DC	24 V DC power source
	3	PGND	-	-	Ground
	4	PGND	-	-	Ground
YC340	1	+3.3V2	O	3.3 V DC	3.3 V DC power source
Connected to the toner sensor	2	TEMPTY	I	0/3.3 V DC	Toner quantity detection signal
	3	SGND	-	-	Ground
YC341	1	+24V1	O	24 V DC	24 V DC power source
Connected to the right cooling fan motor	2	FAN	O	0/24 V DC	Right cooling fan motor: On/Off
YC342	1	ERASER	O	0/24 V DC	Eraser lamp: On/Off
Connected to the eraser lamp	2	ERASRW	O	24 V DC	24 V DC power source
YC343	1	DUDR1	O	0/24 V DC	Duplex solenoid (activate): On/Off
Connected to the duplex sole-noid	2	COMMON	O	24 V DC	24 V DC power source
	3	DUDR2	O	0/24 V DC	Duplex solenoid (return): On/Off

Connector	Pin	Signal	I/O	Voltage	Description
YC344	1	+24V3	O	24 V DC	24 V DC power source
Connected to the optional paper feeder 1	2	PGND	-	-	Ground
	3	PFSI	I	0/3.3 V DC (pulse)	Serial communication data input signal
	4	PFSO	O	0/3.3 V DC (pulse)	Serial communication data output signal
	5	PFSEL	O	0/3.3 V DC	Paper feeder selection signal
	6	+3.3V1	O	3.3 V DC	3.3 V DC power source

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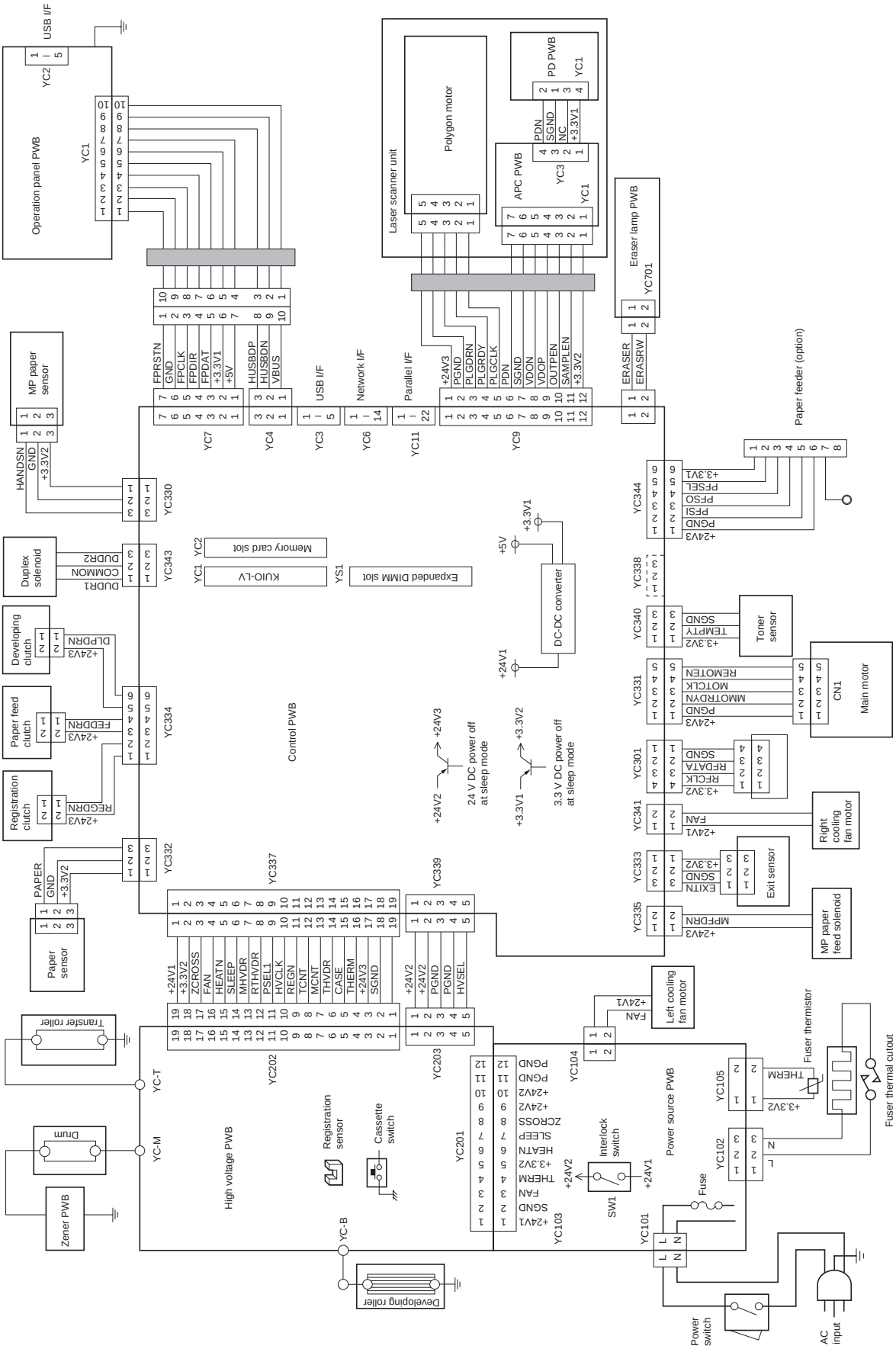
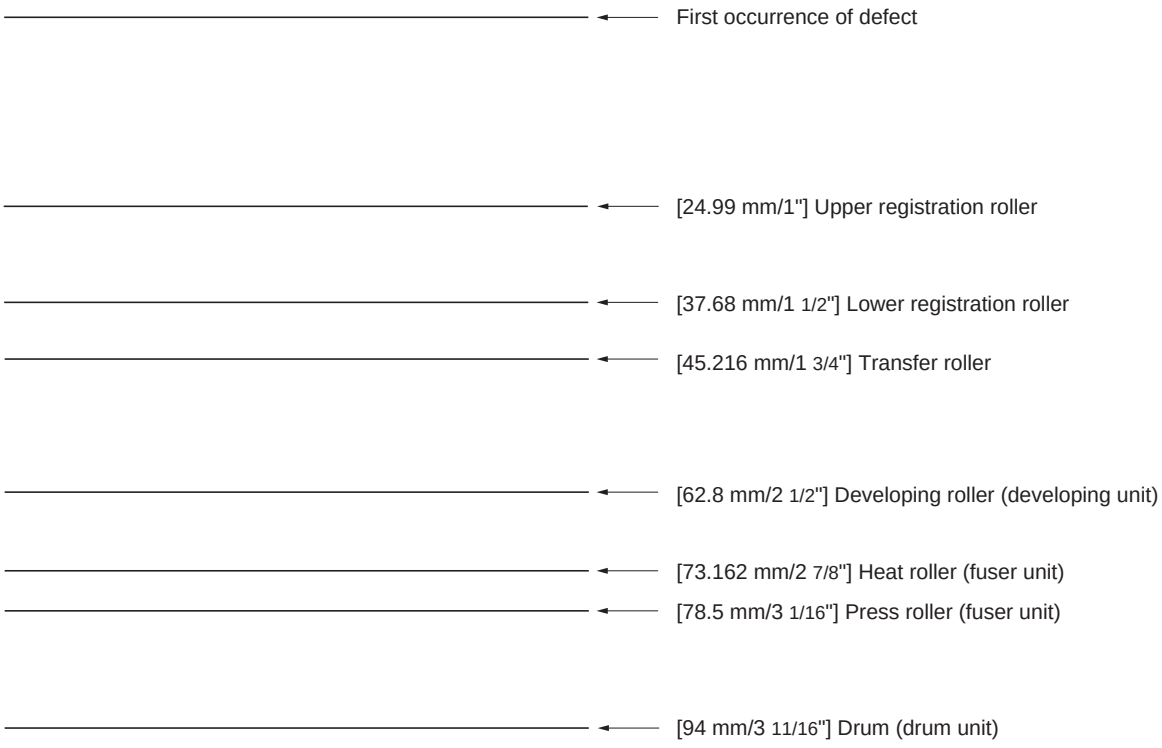
2-4-1 Appendixes

(1) Wiring diagram



(2) Repetitive defects gauge



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